



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63983
Promised Date: 24 APR 21

CUSTOMER WORK ORDER

WO #: 63983

Customer: 5690 - DEVERS, JASON M. -
812-890-3883

Tag:

Author: BH

Location: DELIVERY 0424

Stock #: 10700

Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 251BH

Chassis #: 4YDT25125M3109687

Serial #: 4YDT25125M3109687

Mileage:

Licence:

Invoice #:

Date In: 22 APR 21

Promised: 24 APR 21

Date Sched:

Completed: 29 APR 21

Warr. Date: 24 APR 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CORRECTION: PRE DELIVERY INSP.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
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Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	8.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CORRECTION: FINAL PDI

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #BUNKFINAL: 0.00

Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CORRECTION: SWAPED CUSTOMERS HITCHWORK AND HOOKED UP TO TRAILER. HAD TO
CHANGE BALL ON HITCH. PULLED TRUCK AND TRAILER AROUND ADJUSTING BRAKE CONTROL.

Labor



Customer #: 5690
DEVERS, JASON M.

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #SWAP: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: TOUNGE JACK WONT RAISE THE TRAILER

CAUSE: JACK WONT RAISE THR TRAILER

CORRECTION: I REMOVED THE COVER AND CHECKED FOR 12V AND GROUND. SWITCH WORKED PERFECT BUT MOTOR WOULDNT RUN

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	TEL	N/C

Parts				
Part #	Description	Qty	Price	Total
3291	3500# STROMBERG EL	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00

WORK ORDER TOTAL: 0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 29 Apr 2021



Pre-Authorization number PA02806232		Reference no: 63983		Status: Approved VIN		Approved by flins Retail sold on		Approved date 4/23/2021	
Customer Name		Address							
94 Basden's American RV		Basden's American RV 600 E Baseline Rd Evansville, IN 47725		4YDT25125M3109687		4/24/2021			
Job Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction	
1 1201806B	Power Jack	0.00	0.75	0.50		1	0.50	Complaint:POWER JACK WILL NOT GO UP ONLY GOES DOWN Cause:MOTOR FAILED Correction:NEED TO INSTALL NEW JACK KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only)	
Pre-Authorization number PA02806232				0.50					

For paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Customer Service.