



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63943
Promised Date: 24 APR 21

CUSTOMER WORK ORDER

WO #: 63943 (Appointment Date: 30 APR 2021 - Time: 07:00am)

Customer: 42310 - TENBARGE, CHAD -
812-457-2159

Tag:

Author: BJW

Location: DELIVERY 0424

Stock #: 10733

Stock Desc: 2021 TT COACHMEN

CATALINA 323BHDSCLE

Chassis #: 5ZT2CAXB2MX021702

Serial #: 5ZT2CAXB2MX021702

Mileage: 0

Licence:

Invoice #:

Date In: 19 APR 21

Promised: 24 APR 21

Date Sched:

Completed: 30 APR 21

Warr. Date: 24 APR 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: check lights, brakes, brakaway, roof, water systems, eletric systems, aplances, LP system, install drain pugs, fill and drain tanks, run LP drop test,

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: check lights, brakes, brakaway, roof, water systems, eletric systems, aplances, LP system,

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
5516	A10-3050FHVP 30M-5	1.00	N/C	N/C
40325	40325 2-PK BUMPER	1.00	N/C	N/C



Customer #: 42310
TENBARGE, CHAD



Subtotal for Job #FPDINTT: 0.00

Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CORRECTION: SWAPED CUSTOMER HITCHWORK AND RESET HITCH HIGHT AND ANGLE. ALSO SWAPED PLATE AND SEWER HOSE AND HOOKED UP TRUCK AND TRAILER.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts Part #	Description	Qty	Price	Total
15-0728	01004 2-PK SWAY CO	1.00	N/C	N/C

Subtotal for Job #SWAP: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF
Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: FRIDGE DOES NOT WORK

CAUSE: REFER WILL NOT RUN, WIRES CUT SHORT AND PULLED OFF TERMINAL,

CORRECTION: REFER WILL NOT RUN, CHECK FOR BLOWN FUSE, ALL FUSE HAVE OUT PUT POWER, CHECK SWITCH IN WALL BY REFER HAVE 12.6vdc OUT PUT, PULL REFER, FOUND WIRES RUNING OUT TOP OF COVER PLATE, NOT THE WIRE HOLE, REMOVE COVER AND FOUND WIRE OFF TERMANLE ADD WIRES TO POWER LINES, ADD CONETORS AND PUT UNDER SCREWS, , TEST REFER, PUT COVER PANEL BACK ON AND INSTALL REFR, TEST,

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	260.00

Subtotal for Job #1: 260.00

Job #2 - Warranty

COMPLAINT: LP HOSE THAT GOES TO OUTSIDE STOVE WILL NOT REACH

CAUSE: 36 in LP hose will not conet up to gill, get longer hose from parts and conet up,(if hose conetion was on the other side of grill the hose woud reach)

CORRECTION: 36 in LP hose will not conet up to gill, get longer hose from parts and conet up,(if hose conetion was on the other side of grill the hose woud reach)



Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: FRONT OF FIRE PLACE IS COMING OFF

CAUSE: jp robbed from 5zt2canbm0038951

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	2.60
Z990	MISC LABOUR CODE (EXTERNAL)	JP	62.40

Parts

Part #	Description	Qty	Price	Total
F100200275	30" FIREPLACE REC/	1.00	174.11	174.11

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-FIREPLACE	1.00	32.12	32.12

Subtotal for Job #3: 271.23

Job #4 - Internal

BUMPER CAPS MISSING

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: BATHROOM DOOR LATCH WILL NOT LATCH

CAUSE: latch plate and hole too high

CORRECTION: remove latch plate, mark latch strike, cut wood out of hole, mount strike plate, test door latch

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	13.00

Subtotal for Job #5: 13.00

Parts Total:	174.11
Labour Total:	338.00
Sublet Total:	0.00
Extras Total:	32.12
WORK ORDER TOTAL:	544.23

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 04 May 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106	CLAIM STATUS Authorized	
BASDEN RV CENTER INC	CLAIM 571040	
DBA AMERICAN RV CENTER	CLAIM ORIGIN WEB	
600 E BASELINE ROAD	ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725	VIN 5ZT2CAXB2MX021702	
USA	CHASSIS VIN	
	MILEAGE 0	
	SITE/WAREHOUSE 205 / 205	
Labor rate: \$130.00	ITEM # ACAT323BHDSCKLE	
OWNER INFORMATION	DEALER RO # 63943	
	CLAIM START DATE 04/21/2021	
	CLAIM END DATE 01/01/1900	
Retail Date of Purchase	WARRANTY EXPIRATION DATE	

Claim Line Details

Labor Line# 1

Operation Code 30-307-01-11-002657	Operational Description Furrion Fireplace (pictures) - Interior/Fireplace/Replace/Electrical	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2021-04-21 10:04:28 :: FRONT OF FIRE PLACE IS COMING OFF NEED TO REPLACE THE ENTIRE FIREPLACE Additional Note : bhoffman@americanrvcenter.com, 2021-04-21 11:01:15 :: THE FIREPLACE IS (NOT!!!!) FURRIION DO NOT KNOW WHAT IT IS IT ONLY SAYS (TS)		
Model # IF-1330	Dlr Sub Hrs 1.00	Sub Labor Amt \$130.00
Serial # UNKNOW	Appr Hrs 0.50	Appr Labor Amt \$65.00

Notes

Labor Line# 2

Operation Code 70-151-01-00-004012	Operational Description GE Refrigerator, complete - Appliances/Refrigerator (House Type)/ Replace/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2021-04-21 11:09:20 :: FRIDGE DOES NOT WORK REFER WILL NOT RUN, WIRES CUT SHORT AND PULLED OFF TERMINAL, REFER WILL NOT RUN, CHECK FOR BLOWN FUSE, ALL FUSE HAVE OUT PUT POWER, CHECK SWITCH IN WALL BY REFER HAVE 12.6vdc OUT PUT, PULL REFER, FOUND WIRES RUNING OUT TOP OF COVER PLATE, NOT THE WIRE HOLE, REMOVE COVER AND FOUND WIRE OFF TERMANLE ADD WIRES TO POWER LINES, ADD CONETORS AND PUT UNDER SCREWS,, TEST REFER, PUT COVER PANEL BACK ON AND INSTALL REFR, TEST,		
Model # GPV10FSNBSB	Dlr Sub Hrs 2.00	Sub Labor Amt \$260.00
Serial # SR561089	Appr Hrs 2.00	Appr Labor Amt \$260.00

Notes

Labor Line# 3

Operation Code 50-134-01-00-001453	Operational Description LP Regulator Hose, Pigtail - Includes Leak Test (picture Canada only) - LP Gas/LP Gas System/Replace/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2021-04-21 11:25:06 :: LP HOSE THAT GOES TO OUTSIDE STOVE WILL NOT REACH 36 in LP hose will not connect up to gill, get longer hose from parts and connect up,(if hose connect was on the other side of grill the hose would reach)		
Model #	Dlr Sub Hrs 0.50	Sub Labor Amt \$65.00
Serial #	Appr Hrs 0.00	Appr Labor Amt \$0.00

Notes

The hose will reach. This must be ran behind the grill not along the back. from the connection straight down.

Labor
Line# 4

You cannot use any longer hose due to CODE.

Operation Code
30-101-02-00-001077

Operational Description
Hinged Passage Door Striker - Interior/Interior Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-04-21 11:26:25 :: BATHROOM DOOR LATCH WILL NOT LATCH latch plate and hole too high remove latch plate, mark latch strike, cut wood out of hole, mount strike plate, test door latch

Model #	Dir Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes

Submitted	Labor Amt	\$481.00
	Parts & Freight	\$0.00
	Total	\$481.00

Approved	Labor Amt	\$338.00
	Parts & Freight	\$0.00
	Total	\$338.00

DEALER _____ **DATE** _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE

All repairs described have been inspected and are satisfactory.