



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63933
Promised Date: 30 APR 21

CUSTOMER WORK ORDER

WO #: 63933

Customer: 11392 - BEARD, ROGER -

Tag:

Author: BH

Location: 0503 PARTS ARE HERE

Stock #: 10516

Stock Desc: 2020 5W KEYSTONE

COUGAR HALF-TON 25RES

Chassis #: 4YDF25R28LV507450

Serial #: 4YDF25R28LV507450

Mileage:

Licence:

Invoice #:

Date In: 16 APR 21

Promised: 30 APR 21

Date Sched:

Completed: 30 APR 21

Warr. Date: 22 AUG 20

Job #1 - Warranty

COMPLAINT: THE PUSH BUTTON BOARD NOT WORKING FOR THE LEVELING SYSTEM.

CAUSE: PART IN STOCK.

CORRECTION: BH INSTALLED IN CAMPER

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	GAH	39.00

Parts

Part #	Description	Qty	Price	Total
347573	Mechanism - LCD In	1.00	213.79	213.79

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-CONTROL	1.00	10.99	10.99

Subtotal for Job #1: 263.78

Parts Total:	213.79
Labour Total:	39.00
Sublet Total:	0.00
Extras Total:	10.99
WORK ORDER TOTAL:	263.78

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 May 2021

Customer #: 11392
BEARD, ROGER



e-Authorization

4/26/20
04:22:01

3-Authorization number PA02807098 Reference no: 63933 Status: Approved Approved by papca
 Pricing Name Address Address Approved by papca Retail sold on
 aler VIN VIN

34 Basden's American RV Basden's American RV 4YDF25R28LV507450 8/19/2020
 600 E Baseline Rd
 Evansville, IN 47725

In Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	1212808B Leveling Jack - T		0.00	0.50	0.30	1	0.30	Complaint:THE PUSH BUTTON BOARD NOT WORKING FOR THE LEVELING SYSTEM Cause:THE SCREEN ON THE LEVELING SYSTEM NOT SHOWING ANYTHING Correction:NEED TO REPLACE THE SCREEN KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.

3-Authorization number PA02807098 0.30

For paper claims only use one pre-authorization number per warranty claim for
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the