



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63926
Promised Date: 23 APR 21

CUSTOMER WORK ORDER

WO #: 63926 (Appointment Date: 16 APR 2021 - Time: 07:00am)

Customer: 49819 - TERHUNE, SKYE A. - Stock #: 10411

812-449-8983

Tag:

Author: BH

Location: 0419 CLOSE W/O

Stock Desc: 2020 TT FOREST RIVER

CHEROKEE WOLF PUP 16BHS

Chassis #: 5ZT2CKEC2LY005753

Serial #: 5ZT2CKEC2LY005753

Mileage:

Licence:

Invoice #: 359607

Date In: 15 APR 21

Promised: 23 APR 21

Date Sched:

Completed: 19 APR 21

Warr. Date: 30 APR 20

Job #1 - Warranty

COMPLAINT: RECALL 20V654 WIRING

CAUSE: recall

CORRECTION: pulled plug out of wall pulled cover and inspected pulled power wires made sure they were strped back properly .reassembled

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	39.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 39.00

Parts Total: 0.00

Labour Total: 39.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 39.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Apr 2021

Customer #: 49819
TERHUNE, SKYE A.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	567314
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKEC2LY005753
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017D
Labor rate:	\$130.00	ITEM #	CKTR16BHS-D
OWNER INFORMATION		DEALER RO #	63926
SKYE A. TERHUNE		CLAIM START DATE	04/19/2021
10140 CLIPPINGER RD		CLAIM END DATE	01/01/1900
Evansville, IN 47725			
USA			
Retail Date of Purchase	04/24/2020	WARRANTY EXPIRATION DATE	04/24/2021

Claim Line Details

Labor

Line# 1	Operation Code RC-44-22-00-003845	Operational Description 20V654, 2020-509 SHORE POWER CORD INLET IMPROPER CONNECTIONS-REPAIR - Recall/Roof/Rewire/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2021-04-19 11:04:22 :: RECALL 20V654 pulled plug out of wall pulled cover and inspected pulled power wires and striped them back properly .reassembled	
	Model #	Dlr Sub Hrs 0.30 Sub Labor Amt \$39.00
	Serial #	Appr Hrs 0.30 Appr Labor Amt \$39.00

Notes

Submitted	Labor Amt	\$39.00	Approved	Labor Amt	\$39.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$39.00		Total	\$39.00

DEALER _____ **DATE** _____
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
 All repairs described have been inspected and are satisfactory.