



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 63904  
Promised Date: 31 MAY 21

### CUSTOMER WORK ORDER

WO #: 63904

Customer: 24279 - FORD, ROBIN C. -  
270-686-1935

Tag:

Author: BJW

Location: 0422 APPT TODAY

Stock #: 10798

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 23DBH

Chassis #: 4X4TCKY20MK072584

Serial #: 4X4TCKY20MK072584

Mileage: 0

Licence:

Invoice #:

Date In: 13 APR 21

Promised: 31 MAY 21

Date Sched:

Completed: 22 APR 21

Warr. Date: 23 JAN 21

#### Job #1 - Warranty

COMPLAINT: CUSTOMER TURNED THE OVEN ON AND THE DOOR GLASS SHATTERED.

CAUSE: INSPECTED OVEN DOOR AND FOUND THE INNER GLASS TO BE STATTERED

CORRECTION: OBTAINED PRE AUTHORIZATION FROM FOREST RIVER TO REPLACE OVEN DOOR.  
ORDERED NEW OVEN DOOR. REPLACED OVEN DOOR.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	65.00

#### Parts

Part #	Description	Qty	Price	Total
F100195711	DOOR ONLY, #80 (30)	1.00	119.36	119.36

#### Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	16.28	16.28

**Subtotal for Job #1: 200.64**

Parts Total:	119.36
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	16.28
<b>WORK ORDER TOTAL:</b>	<b>200.64</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 22 Apr 2021



Customer #: 24279  
FORD, ROBIN C.



# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	561273
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	4X4TCKY20MK072584
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
		<b>SITE/WAREHOUSE</b>	017 / 017C
<b>Labor rate:</b>	\$130.00	<b>ITEM #</b>	CCKT23DBH
<b>OWNER INFORMATION</b>		<b>DEALER RO #</b>	63904
ROBIN C. FORD		<b>CLAIM START DATE</b>	04/14/2021
843 TURTLE CREEK DR		<b>CLAIM END DATE</b>	01/01/1900
Owensboro, KY 42301			
USA			
<b>Retail Date of Purchase</b>	01/23/2021	<b>WARRANTY EXPIRATION DATE</b>	01/23/2022

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>			
	70-457-01-11-003239	Greystone Range - Appliances/Range (Greystone)/Replace/Electrical			
	<b>Complaint, Cause, Correction</b>				
	Original Note : bjwright@americanrvcenter.com, 2021-04-14 08:29:40 :: CUSTOMER TURNED THE OVEN ON AND THE OVEN DOOR GLASS SHATTERED INSPECTED OVEN AND FOUND THAT DOOR GLASS WAS SHATTERED WE WILL NEED TO REPLACE THE OVEN DOOR				
	<b>Model #</b>	<b>CF-RV17</b>	<b>Dlr Sub Hrs</b>	1.00	<b>Sub Labor Amt</b> \$130.00
	<b>Serial #</b>	UNKNOWN	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b> \$65.00

### Notes

<b>Submitted</b>	Labor Amt	\$130.00	<b>Approved</b>	Labor Amt	\$65.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	<b>Total</b>	<b>\$130.00</b>		<b>Total</b>	<b>\$65.00</b>

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_

**SIGNATURE**

All repairs described have been inspected and are satisfactory.