



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63884
Promised Date: 24 APR 21

CUSTOMER WORK ORDER

WO #: 63884

Customer: 49052 - BLAND, TERESA J. -
812-270-0456

Tag:

Author: BH

Location: DELIVERY 0424

Stock #: 10937

Stock Desc: 2021 5W FOREST RIVER

SABRE 38DBQ

Chassis #: 5ZT3SR3B1M6106872

Serial #: 5ZT3SR3B1M6106872

Mileage: 0

Licence:

Invoice #:

Date In: 12 APR 21

Promised: 24 APR 21

Date Sched:

Completed: 28 APR 21

Warr. Date: 24 APR 21

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: PDINFW - PDI NEW FIFTH WHEEL.

CORRECTION: Closed up unit and turned off all lights. Moved unit into shop from sales lot. Purged and filled LP tanks. Installed second battery and connected to factory battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Recorded all tire serial numbers. Checked roof and awning. Checked both entrance doors and all compartment doors. Checked power cord. Checked converter output. Checked all interior lights. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked Back-up camera and monitor. Filled fresh water tank. Flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Opened by-pass on water heter and filled. Purged all air from system. Replaced all (5) dump valve labels that were peeling off. Filled all (5) holding tanks and checked monitor panel. Performed LP drop test and set LP pressure at 11 in.wc. Operated all appliances.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
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Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #FPDINFW - Internal

COMPLAINT: FINAL PDI ON NEW FIFTH WHEELS

CAUSE: FPDINFW - FINAL PDI ON NEW FIFTH WHEEL.

CORRECTION: Recorded all serial numbers and took pictures. Emptied all (5) holding tanks. Water heater is full and ready to camp. Closed all slide outs. Retacted all leveling jacks. Moved unit to wash bay area.

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Customer #: 49052
BLAND, TERESA J.



Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
LPG	DO NOT USE - SEE EXTRAS	8.00	N/C	N/C
*5516	A10-3050FHVP 30M-5	1.00	N/C	N/C

Subtotal for Job #FPDINFW: 0.00

Job #SET - Internal

UNIT IS SET TO TOW

Subtotal for Job #SET: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: RADIO NOT WORKING SMELLS LIKE SMOKE.

CAUSE: RADIO NOT WORKING SMELLS LIKE SMOKE.

CORRECTION: Removed damaged radio. Installed new radio. Checked operation of new radio. OK.
Recorded new radio model and serial numbers.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	39.00

Parts

Part #	Description	Qty	Price	Total
F100196135	STEREO, DR3200BT D	1.00	69.07	69.07

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-RADIO	1.00	10.32	10.32

Subtotal for Job #1: 118.39

Parts Total:	69.07
Labour Total:	39.00
Sublet Total:	0.00
Extras Total:	10.32
WORK ORDER TOTAL:	118.39

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : _____

Date: 28 Apr 2021

Customer Work Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	563480
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT3SR3B1M6106872
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$130.00	SITE/WAREHOUSE	062 / 062C
OWNER INFORMATION		ITEM #	SRF38DBQ-C
TERESA BLAND		DEALER RO #	63884
9531 W HEDRICK RD		CLAIM START DATE	04/15/2021
Gosport, IN 47433		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/24/2021	WARRANTY EXPIRATION DATE	04/24/2022

Claim Line Details

Labor	Operation Code	Operational Description	
Line# 1	70-148-01-11-002317	Drive Radio - All Models (pictures) - Appliances/Radio/Replace/Elect	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2021-04-15 10:23:00 :: RADIO NOT WORKING SMELLS LIKE RADIO LET OUT THE MAGIC SMOKE NEED TO INSTALL NEW RADIO		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	DR3200BT	0.40	\$52.00
	Serial #	Appr Hrs	Appr Labor Amt
	23G3020265607575	0.30	\$39.00

Notes
PLEASE RETURN RADIO FOR TESTING. THANKS

Submitted	Labor Amt	\$52.00	Approved	Labor Amt	\$39.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$52.00		Total	\$39.00

DEALER _____ **DATE** _____
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
 All repairs described have been inspected and are satisfactory.