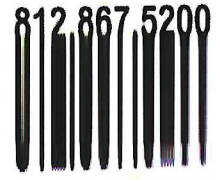




600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com



FAX 812.868.1012

W/O: 63880
Promised Date: 30 APR 21

CUSTOMER WORK ORDER

WO #: 63880

Customer: 49497 - WILSON, SCOTT -
618-562-6607

Tag:

Author: BH

Location: 0420 CHECK WORK

Stock #: 10569

Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 293RK

Chassis #: 4YDT29325M3102937

Serial #: 4YDT29325M3102937

Mileage: 0

Licence:

Invoice #: 359668

Date In: 10 APR 21

Promised: 30 APR 21

Date Sched:

Completed: 20 APR 21

Warr. Date: 20 FEB 21

Job #1 - Internal

COMPLAINT: WHEN PLUGGING IN THE CAMPER WITH THE A/C THE ONLY THING ON IT TRIPS THE BREAKER AT THE POLE AND HAS TRIED DIFFERENT POLES

CORRECTION: RAN AC MOST OF THE DAY AND WAS PLUGGED INTO GFI OUTLET AND THE AC NEVER TRIPPED A BREAKER.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: WATER HEATER HOT HOT ONCE AND NEVER TURNED BACK ON

CORRECTION: water heater was in bypass mode and there was no water in the water tank .I took it out of bypass mode and let tank fill then tried running it on electric and it would not heat i then took cover off the element and found it had no ac power to the element. i had to reset the over temp swithces because water heater had been run on gas without water in the tank . I reset the switches and ran water heater on electric and it was drawing 12 amps. also checked it on gas.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: THE DVD PLAYER ONLY PLAYS IN BLACK AND WHITE NOT A CLEAR PIC

CORRECTION: hooked up shop tv and played 2 different dvd and both work and both had color i took pictures. the tv that the customer has does not have the 3 rca cables yellow red and white

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3: 0.00



Customer #: 49497
WILSON, SCOTT



e-Authorization

4/20/2021
09:05:42

Authorization number PA02802546 Reference no: 63880
 Name Address

Status: Approved
 VIN

Approved by hechp
 Retail sold on

34 Basden's American RV Basden's American RV 4YDT29325M3102937 2/20/2021
 600 E Baseline Rd
 Evansville, IN 47725

Ju Root Description Sublet Sub hours Approved hours Actual hours Qty Base Complaint / Cause / Correction
 of operation

1 3103006A Dinette Table - Le 0.00 0.75 0.20 1 0.20 Complaint: DINNETTE TABLE FELL OVER FROM THE FLOOR
 Cause: WAY TOO SHORT OF SCREWS
 Correction: INSTALL LONGER SCREWS
 KRV - Labor time approved and adjusted in accordance with
 Keystone RV's flat rate manual. (please be sure screws do not
 breach underside of slide floor)

Authorization number PA02802546

0.20

For paper claims only use one pre-authorization number per warranty claim for
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the