



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63877
Promised Date: 30 APR 21

CUSTOMER WORK ORDER

WO #: 63877

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0422 SEE IF JP IS DONE

Stock #: 10791
Stock Desc: 2021 5W KEYSTONE
MONTANA 3781RL
Chassis #: 4YDF37827M4703185
Serial #: 4YDF37827M4703185
Mileage: 0
Licence:

Invoice #:
Date In: 09 APR 21
Promised: 30 APR 21
Date Sched:
Completed: 22 APR 21
Warr. Date:

Job #1 - Warranty

COMPLAINT: SLIDE CONTROLER WILL ONLY POWER UP ONE MOTOR.

CAUSE: bedroom slideroom starts out and front side stops and back keeps moving, get to control board and switch wires from front to back and transfer pblem to back motor

CORRECTION: bedroom slideroom starts out and front side stops and back keeps moving, get to control board and switch wires from front to back and transfer problem to back motor, get a difrent control boardd to use to open slideroom, turn in PO for control board,
INSTALL NEW BOARD IN UNIT, TEST UNIT BY RUNNING SLIDEROOM

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	39.00
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	0.00

Parts

Part #	Description	Qty	Price	Total
408381	Mechanism - Contro	1.00	142.63	142.63

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-CONTROLLER	1.00	10.99	10.99

Subtotal for Job #1: 192.62

Parts Total:	142.63
Labour Total:	39.00
Sublet Total:	0.00
Extras Total:	10.99
WORK ORDER TOTAL:	192.62

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer #: 1000
BASDEN'S AMERICAN RV,



Customer Signature : _____

Date: 22 Apr 2021

Customer Order



e-Authorization

4/22/21
09:37:39

Authorization number PA02796137 Reference no: 63877
 Name Address

Status: Approved
 VIN Approved by angl
 Retail sold on

Approved date 4/13/2021

34 Basden's American RV
 Basden's American RV
 600 E Baseline Rd
 Evansville, IN 47725
 4YDF37827M4703185

Job operation of	Root Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	1211506B Slide Out Mechan	0.00	1.00	0.30		1	0.30	Complaint:SLIDE CONTROLLER WILL ONLY POWER UP ONE MOTOR. Cause:bedroom slide room starts out and front side stops and back keeps moving, get to control board and switch wires from front to back and transfer problem to back motor Correction:bedroom slideroom starts out and front side stops and back keeps moving, get to control board and switch wires from front to back and transfer problem to back motor, get a different control board to use to open slide room, turn in PO for control board KRVR - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item

Authorization number PA02796137
 0.30

paper claims only use one pre-authorization number per warranty claim for
 a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the