



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63846
Promised Date: 10 APR 21

CUSTOMER WORK ORDER

WO #: 63846

Customer: 51108 - MUSGROVE, II,
JAMES R. - 812-483-2427

Tag:

Author: B.HOFFMAN

Location: BAS

Stock #: 10684

Stock Desc: 2021 TT COACHMEN

CATALINA 323BHDSCLE

Chassis #: 5ZT2CAXB4MX022009

Serial #: 5ZT2CAXB4MX022009

Mileage:

Licence:

Invoice #:

Date In: 07 APR 21

Promised: 10 APR 21

Date Sched:

Completed: 08 APR 21

Warr. Date: 31 MAR 21

Job #2 - Warranty

KEYS MISSING ON DELIVERY TO OUR LOT -
NOTED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00

Parts

Part #	Description	Qty	Price	Total
C01275344K	CF330/CK330 SLAM L	2.00	2.76	5.52

Subtotal for Job #2: 5.52

Job #3 - Warranty

COMPLAINT: BEDROOM DOOR WONT LATCH CLOSED

CAUSE: BEDROOM DOOR WON'T LATCH CLOSED.

CORRECTION: Removed latch plate and realligned with door knob plunger. Reattached with factory screws. Door now latches and stays closed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	26.00

Subtotal for Job #3: 26.00

Parts Total:	5.52
Labour Total:	26.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	31.52

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer #: 51108
MUSGROVE, II, JAMES R.



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106

BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

JAMES MUSGROVE II
961 SAINT MICHAEL BLVD
Evansville, IN 47715
USA

CLAIM STATUS Authorized

CLAIM 554197

CLAIM ORIGIN WEB

ORIGINAL CLAIM ID

VIN 5ZT2CAXB4MX022009

CHASSIS VIN

MILEAGE 0

SITE/WAREHOUSE 205 / 205

ITEM # ACAT323BHDSCKLE

DEALER RO # 63846

CLAIM START DATE 04/08/2021

CLAIM END DATE 01/01/1900

Retail Date of Purchase 03/30/2021

WARRANTY EXPIRATION DATE 03/30/2022

Claim Line Details

Labor

Line#	Operation Code	Operational Description	Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$13.00
1	20-69-01-17-000700	Key Lock - Exterior/Compartment Doors/Replace/Latch		Appr Hrs	0.10	Appr Labor Amt	\$13.00
Complaint, Cause, Correction							
Original Note : bhoffman@americanrvcenter.com, 2021-04-08 08:23:31 :: KEYS MISSING ON DELIVERY TO OUR LOT CUT NEW KEYS							

Notes

Labor

Line#	Operation Code	Operational Description	Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
2	30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code		Appr Hrs	0.20	Appr Labor Amt	\$26.00
Complaint, Cause, Correction							
Original Note : bhoffman@americanrvcenter.com, 2021-04-08 08:28:35 :: BEDROOM DOOR WONT LATCH CLOSED Removed latch plate and realigned with door knob plunger. Reattached with factory screws. Door now latches and stays closed.							

Notes

Submitted	Labor Amt	\$39.00	Approved	Labor Amt	\$39.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$39.00		Total	\$39.00

DEALER DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.