



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63844
Promised Date: 30 MAR 21

CUSTOMER WORK ORDER

WO #: 63844

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: BAS

Stock #: 10852
Stock Desc: 2021 TT FOREST RIVER
CHEROKEE GREY WOLF 27RR
Chassis #: 4X4TCKC28MK073425
Serial #: 4X4TCKC28MK073425
Mileage:
Licence:

Invoice #:
Date In: 07 APR 21
Promised: 30 MAR 21
Date Sched:
Completed: 08 APR 21
Warr. Date: 30 MAR 21

Job #1 - Warranty

COMPLAINT: THE FRONT AXLE HAS NO BRAKES ON EITHER HUB.

CAUSE: wires cut too short, rubed fram, shorted out and broke

CORRECTION: jack up left side, put jack staands under unit, remove tire to gain acess to wires, get new wires and conetions, cut out bad setion of wires, install new wires in place useing water tight conetions, test brakes, wire tie new wires tye axel install tire, tiethen lug nuts 3 stage torking (25, 75, 100 ftlbs,) remove jack stands,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	162.50
Z990	MISC LABOUR CODE (EXTERNAL)	JP	58.50

Subtotal for Job #1: 221.00

Parts Total: 0.00
Labour Total: 221.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 221.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Apr 2021



Customer #: 1000
BASDEN'S AMERICAN RV,



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

Labor rate: \$130.00
OWNER INFORMATION

CLAIM STATUS Authorized
CLAIM 553991
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4TCKC28MK073425
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 017 / 017C
ITEM # CCKT27RR
DEALER RO # 63844
CLAIM START DATE 04/07/2021
CLAIM END DATE 01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	10-1-15-11-000059	Brake Wiring - Frame & Chassis/Axles, Suspension/Repair or Replace/ Electrical
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2021-04-07 17:46:35 :: THE FRONT AXLE HAS NO BRAKES ON EITHER HUB. wires cut too short, rubbed frame, shorted out and broke jack up left side, put jack stands under unit, remove tire to gain access to wires, get new wires and connections, cut out bad section of wires, install new wires in place using water tight connections, test brakes, wire tie new wires to axle install tire, tighten lug nuts 3 stage torque (25, 75, 100 flbs,) remove jack stands,		
	Model #	Dlr Sub Hrs 1.70 Sub Labor Amt \$221.00
	Serial #	Appr Hrs 1.70 Appr Labor Amt \$221.00

Notes

Submitted	Labor Amt	\$221.00
	Parts & Freight	\$0.00
	Total	\$221.00

Approved	Labor Amt	\$221.00
	Parts & Freight	\$0.00
	Total	\$221.00

DEALER DATE
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE
SIGNATURE

All repairs described have been inspected and are satisfactory.