



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63844
Promised Date: 30 MAR 21

CUSTOMER WORK ORDER

WO #: 63844

Customer: 51069 - CUNDIFF, DANIEL -
812-202-2651

Tag:

Author: BH

Location: BAS

Stock #: 10852

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 27RR

Chassis #: 4X4TCKC28MK073425

Serial #: 4X4TCKC28MK073425

Mileage:

Licence:

Invoice #:

Date In: 07 APR 21

Promised: 30 MAR 21

Date Sched:

Completed: 08 APR 21

Warr. Date: 30 MAR 21

Job #1 - Warranty

COMPLAINT: THE FRONT AXLE HAS NO BRAKES ON EITHER HUB.

CAUSE: wires cut too short, rubbed fram, shorted out and broke

CORRECTION: jack up left side, put jack stands under unit, remove tire to gain access to wires, get new wires and connections, cut out bad section of wires, install new wires in place using water tight connections, test brakes, wire tie new wires to axle install tire, tighten lug nuts 3 stage torquing (25, 75, 100 ftlbs,) remove jack stands,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	162.50
Z990	MISC LABOUR CODE (EXTERNAL)	JP	58.50

Subtotal for Job #1: 221.00

Parts Total: 0.00

Labour Total: 221.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 221.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 08 Apr 2021



Customer #: 51069
CUNDIFF, DANIEL



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">CLAIM STATUS</td> <td>Authorized</td> </tr> <tr> <td>CLAIM</td> <td>553991</td> </tr> <tr> <td>CLAIM ORIGIN</td> <td>WEB</td> </tr> <tr> <td>ORIGINAL CLAIM ID</td> <td></td> </tr> <tr> <td>VIN</td> <td>4X4TCKC28MK073425</td> </tr> <tr> <td>CHASSIS VIN</td> <td></td> </tr> <tr> <td>MILEAGE</td> <td>0</td> </tr> <tr> <td>SITE/WAREHOUSE</td> <td>017 / 017C</td> </tr> <tr> <td>ITEM #</td> <td>CCKT27RR</td> </tr> <tr> <td>DEALER RO #</td> <td>63844</td> </tr> <tr> <td>CLAIM START DATE</td> <td>04/07/2021</td> </tr> <tr> <td>CLAIM END DATE</td> <td>01/01/1900</td> </tr> </table>	CLAIM STATUS	Authorized	CLAIM	553991	CLAIM ORIGIN	WEB	ORIGINAL CLAIM ID		VIN	4X4TCKC28MK073425	CHASSIS VIN		MILEAGE	0	SITE/WAREHOUSE	017 / 017C	ITEM #	CCKT27RR	DEALER RO #	63844	CLAIM START DATE	04/07/2021	CLAIM END DATE	01/01/1900
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Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor		
Line# 1	Operation Code 10-1-15-11-000059	Operational Description Brake Wiring - Frame & Chassis/Axles, Suspension/Repair or Replace/ Electrical
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2021-04-07 17:46:35 :: THE FRONT AXLE HAS NO BRAKES ON EITHER HUB. wires cut too short, rubbed frame, shorted out and broke jack up left side, put jack stands under unit, remove tire to gain access to wires, get new wires and connections, cut out bad section of wires, install new wires in place using water tight connections, test brakes, wire tie new wires to axle install tire, tighten lug nuts 3 stage torque (25, 75, 100 flbs,) remove jack stands,	
	Model #	Dlr Sub Hrs 1.70 Sub Labor Amt \$221.00
	Serial #	Appr Hrs 1.70 Appr Labor Amt \$221.00
	Notes	

Submitted	Labor Amt	\$221.00	Approved	Labor Amt	\$221.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$221.00		Total	\$221.00

DEALER _____ **DATE** _____
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
 All repairs described have been inspected and are satisfactory.