



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 63825
Promised Date: 16 APR 21



Customer #: 46076
WACHTER, BRADLEY J.



CUSTOMER WORK ORDER

WO #: 63825 (Appointment Date: 07 APR 2021 - Time: 07:00am)

Customer: 46076 - WACHTER,
BRADLEY J. - 812-204-9490

Tag:

Author: BJW

Location: 0408 CHECK STATUS W/ZACH

Stock #: 10582

Stock Desc: 2021 5W KEYSTONE

COUGAR 316RLS

Chassis #: 4YDF31623M2508552

Serial #: 4YDF31623M2508552

Mileage: 0

Licence:

Invoice #:

Date In: 06 APR 21

Promised: 16 APR 21

Date Sched:

Completed: 14 APR 21

Warr. Date: 27 MAR 21

Job #1 - External

SEE WORK ORDER 63621 FOR SIDE CAMERAS THEN COVERT THIS APPT TO A W/O FOR OTHER ITEMS.

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #1:				0.00

Job #2 - Internal

CUSTOMER STATES THAT SHE IS HAVING AN ISSUE WITH THE SLIDE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #2:			0.00

Job #3 - Internal

CUSTOMER STATES THAT THE SEWER PIPE DOESN'T LOOK EXACTLY RIGHT LOOKS LIKE IT IS NOT STRAIGHT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE GAS LINE FELL DOWN. UNDER THE KITCHEN SLIDE

CORRECTION: SAW GAS LINE DOWN AND REFASEN UP TO MAKE SURE IT STAYS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	39.00
Subtotal for Job #4:			39.00

Job #5 - Internal

TRY AND GET THE SCRATCHS OUT OF THE FRIDGE ONLY BUFF IT OUT DO NOT ORDERA NEW

e-Authorization

4/14/20
10:26:16

3-Authorization number PA02796914 Reference no: 63825 Status: Approved Approved by papca Approved date 4/13/2021
RVing Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDF31623M2508552 3/27/2021
600 E Baseline Rd
Evansville, IN 47725

Item	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3100808A	Cabinet Door - Re	0.00	0.75	0.20		1	0.20	Complaint:TOP CABINET RIGHT DOOR IN FRONT OF ENTRY DOOR IS DAMAGED Cause:PEICE OF WOOD Correction:REPLACE CABINET DOOR KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
2	3100808A	Cabinet Door - Re	0.00	0.75			1	0.20	Complaint:Cabinet door near fireplace right of the fireplace Cause:THE CABINET DOOR DOES NOT LOOKS GOOD Correction:REPLACE DOOR KRV - Minor flaw. The "component" functions as intended (opens, closes, seals, etc.) but may not be in perfect alignment or may have minor aesthetic imperfections. Considered normal in accordance with the Keystone RV Policy and Procedure Manual.
3	6201214B	Rubber Hose - Re	0.00	0.50	0.30		1	0.30	Complaint:LP LINE ON THE OFF DOOR SIDE FELL AND NEEDS TO BE REINSTALLED Correction:REINSTALL THE LP LINE THAT FELL DOWN KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
4	3401214B	Backsplash - Kitch	0.00	0.70	0.30		1	0.30	Complaint:THE BACK SPLASH ON THE KITCHEN WALL COMING OFF Cause:THE GLUE THAT WAS USED IS NOT HOLDING THE BACK SPLASH Correction:PULL OFF BACK SPLASH AND CLEAN AND REINSTALL SAME BACK SPLASH KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

3-Authorization number PA02796914 0.80

1 paper claims only use one pre-authorization number per warranty claim for
1. A copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the