



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63822
Promised Date: 12 APR 21

CUSTOMER WORK ORDER

WO #: 63822 (Appointment Date: 06 APR 2021 - Time: 10:30am)

Customer: 50003 - HULFACHOR, JAMES Stock #: 10556

T. - 618-928-0028

Tag:

Author: BJW

Location: 0408 CLOSE WO

Stock Desc: (10556) 2021 FOREST

RIVER CHEROKEE WOLF PUP 16TS

Chassis #: 5ZT2CKEC8MY007332

Serial #: 5ZT2CKEC8MY007332

Mileage:

Licence:

Invoice #:

Date In: 06 APR 21

Promised: 12 APR 21

Date Sched:

Completed: 09 APR 21

Warr. Date: 06 JUN 20

Job #1 - Warranty

COMPLAINT: UNIT HAS RECALL FOR SHORE POWER CORD INSTULATION

CORRECTION: removed the plug and checked and performed the recall

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	52.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 52.00

Job #2 - Warranty

COMPLAINT: THE USBS IN THE BED ROOM AND BATHROOM ARE NOT WORKING CHECK ALL

CORRECTION: checked fuses and all ok pulled off the wall mount and found it was plugged in but not all the way i checked voltage and plugged back in and it has voltage now and charged my tablet.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	39.00

Subtotal for Job #2: 39.00

Job #3 - Internal

COMPLAINT: THE TAB ON THE EXTERIOR WATER HEATER DOOR IS BROKEN OFF.

CORRECTION: INSTALLED NEW CLIP ON WATER HEATER DOOR.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Parts

Part #	Description	Qty	Price	Total
80-8509	CAMLOC, METAL LATC	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Customer #: 50003
HULFACHOR, JAMES T.



Parts Total:	0.00
Labour Total:	91.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	91.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Apr 2021

Customer Work Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106

BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

JAMES HULFACHOR
842 E CHESTNUT ST
Bridgeport, IL 62417
USA

CLAIM STATUS

CLAIM

CLAIM ORIGIN

ORIGINAL CLAIM ID

VIN

CHASSIS VIN

MILEAGE

SITE/WAREHOUSE

ITEM #

DEALER RO #

CLAIM START DATE

CLAIM END DATE

Pre Auth

554039

WEB

5ZT2CKEC8MY007332

0

017 / 017D

CKTR16TS-D

63822

04/07/2021

01/01/1900

Retail Date of Purchase 05/30/2020

WARRANTY EXPIRATION DATE

05/30/2021

Claim Line Details

Labor

Line# 1

Operation Code

40-196-01-11-001309

Operational Description

Charging Center - USB & 12 Volt (pictures) - Electrical/12 Volt Interior/
Replace/Electrical

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-04-07 19:07:12 :: THE USB PORTS IN THE BEDROOM AND THE BATHROOM ARE NOT WORKING. REMOVED USB PORTS AND INSPECTED AND FOUND THAT THE CONNECTIONS WERE POOR. REATTACHED PROPERLY, TESTED VOLTAGE AND FOUND PROPER VOLTAGE. CHARGED TABLET TO VERIFY THAT PORTS WERE REPAIRED

Model #

Serial #

Dlr Sub Hrs

Appr Hrs

0.30

0.00

Sub Labor Amt \$39.00

Appr Labor Amt \$0.00

Notes

Submitted	Labor Amt	\$39.00
	Parts & Freight	\$0.00
	Total	\$39.00

Approved	Labor Amt	\$0.00
	Parts & Freight	\$0.00
	Total	\$0.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Pre Auth
BASDEN RV CENTER INC		CLAIM	554037
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2CKEC8MY007332
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	017 / 017D
		ITEM #	CKTR16TS-D
Labor rate:	\$130.00	DEALER RO #	63822
OWNER INFORMATION		CLAIM START DATE	04/07/2021
JAMES HULFACHOR		CLAIM END DATE	01/01/1900
842 E CHESTNUT ST			
Bridgeport, IL 62417			
USA			
Retail Date of Purchase	05/30/2020	WARRANTY EXPIRATION DATE	05/30/2021

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	RC-44-22-00-003845	20V654, 2020-509 SHORE POWER CORD INLET IMPROPER CONNECTIONS-REPAIR - Recall/Roof/Rewire/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bjwright@americanrvcenter.com, 2021-04-07 19:00:31 :: UNIT HAS RECALL FOR SHORE CORD INSTALLATION PERFORMED RECALL PERFORMED RECALL AS REQUESTED		
	Model #	Dlr Sub Hrs	Sub Labor Amt
	Serial #	Appr Hrs	Appr Labor Amt
		0.40	\$52.00
		0.00	\$0.00
	Notes		

Submitted	Labor Amt	\$52.00	Approved	Labor Amt	\$0.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$52.00		Total	\$0.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	