



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 63819
Promised Date: 30 APR 21

CUSTOMER WORK ORDER

WO #: 63819

Customer: 21435 - EDWARDS, JAMES
R. - 812-309-0641

Tag:
Author: BH
Location: DELIVERY 0415

Stock #: 10939
Stock Desc: 2021 TT KEYSTONE
COUGAR HALF-TON 22MLS
Chassis #: 4YDT22M21MV510569
Serial #: 4YDT22M21MV510569
Mileage: 0
Licence:

Invoice #:
Date In: 05 APR 21
Promised: 30 APR 21
Date Sched:
Completed: 26 APR 21
Warr. Date: 10 APR 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT - PDI NEW TRAVEL TRAILER.

CORRECTION: Moved unit into shop from sales lot. Removed LP tanks and purged and filled. Installed new battery box. Installed new battery. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Recorded all tire serial numbers. Checked roof and awning. Checked power cord. Operated all power stab jacks. Checked entrance door and all compartment doors. Checked all interior lights. Checked converter output. Checked all electrical outlets and GFCI outlets. Checked USB outlets. No access to back of water heater unless removing 7 screws to remove panel around it. Removed panel and cut a 4 1/2 in. hole in panel at by-pass valve. Remounted panel around water heater. Checked all windows and blinds. Checked all cabinets and drawers. Added water to fresh water tank. Flushed water lines and faucets. Checked all water lines and faucets for leaks. Opened by-pass on water heater and filled. Purged all air from water lines. Filled all holding tanks and checked monitor panel. Operated all appliances. Performed LP drop test and set LP pressure at 11 in.wc. Checked TV Antenna, TV and Radio. Applied all company decals.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT - FINAL PDI ON NEW TRAVEL TRAILER.

CORRECTION: Recorded all serial numbers and took pictures. Applied all company decals. Retracted all electric stab jacks. Dumped all holding tanks. Moved unit to wash bay area.



Customer #: 21435
EDWARDS, JAMES R.

Labor Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C

Parts Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CAUSE: E2 - 10K E2 EQUALIZER HITCH.

CORRECTION: Relocated brakeaway switch on frame to allow hitch brackets to be mounted in correct location. Installed brackets on frame of unit.

SETUP HITCH HIGHT AND RESET L-BRACKETS. HAD TO TAKE HITCH APART AND INSTALL A LONGER DROP BAR. HOOKED UP TO TRAILER AND SHOWED CUSTOMER HOW TO USE HITCH.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts Part #	Description	Qty	Price	Total
14-1641	1000# E2 TRUNION HITCH W/BALL	1.00	N/C	N/C
14-2931	90-02-4300 EQUALIZ	1.00	N/C	N/C

Subtotal for Job #E2: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #1 - Internal

PUT SET CAMCO CURVED LEVLERS IN UNKT

Parts Part #	Description	Qty	Price	Total
3696	44425 2-PK CURVED LEVELER - CAMCO	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: DINETTE TABLE DOES NOT FIT POST LOCATIONS

CAUSE: DINETTE TABLE DOES NOT FIT POST LOCATIONS.

CORRECTION: Removed post sockets on table and remounted to fit floor sockets.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	52.00



Subtotal for Job #2: 52.00

Job #WALK - Internal
COMPLAINT: WALK THRU

CORRECTION: DONE EF
Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Parts Total: 0.00
Labour Total: 52.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 52.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 26 Apr 2021



Pre-Authorization number PA02807128 Reference no: 63819 Status: Approved Approved by papca Approved date 4/26/2021

Technician Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDT22M21MV510569 4/10/2021

600 E Baseline Rd Evansville, IN 47725

Job Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3103014A Dinette Table - Le	0.00	0.60	0.40		1	0.20	Complaint:DINETTE TABLE DOES NOT FIT POST LOCATIONS Cause:DINETTE TABLE DOES NOT FIT POST LOCATIONS. Correction:Removed post sockets on table and remounted to fit floor sockets. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

Pre-Authorization number PA02807128

0.40

For paper claims only use one pre-authorization number per warranty claim for
multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the
maximum authorized on the pre-authorization form and submit to the manufacturer.