



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63797

CUSTOMER WORK ORDER

WO #: 63797

Customer: 16678 - WHITLEDGE,
MICHAEL W. - 812-454-4118

Tag:

Author: BJW

Location: 0425CHECK WORK

Stock #: 10510

Stock Desc: 2021 TT FOREST RIVER
CHEROKEE WOLF PUP 16BHS

Chassis #: 5ZT2CKEC7MY009623

Serial #: 5ZT2CKEC7MY009623

Mileage:

Licence:

Invoice #: 359149

Date In: 03 APR 21

Promised:

Date Sched:

Completed: 10 APR 21

Warr. Date: 21 SEP 20

Job #1 - Warranty

COMPLAINT: ELECTRICAL RECALL

CORRECTION: pulled apart and stripped a little more insulation off and put back together and sealed to wall.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	65.00

Subtotal for Job #1: 65.00

Job #2 - Warranty

COMPLAINT: OUTSIDE SHOWER DOOR WON'T STAY CLOSED

CORRECTION: INSTALLED NEW LOCK WITH LONGER CATCH BAR.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	65.00

Parts

Part #	Description	Qty	Price	Total
L425	L425 5/8" KEYED EC	1.00	3.89	3.89

Subtotal for Job #2: 68.89

Job #3 - External

COMPLAINT: CHECK ROOF...CUSTOMER SAYS ROOF IS
RIPPLED BY THE EDGE ON THE DOOR SIDE

CORRECTION: inspected and sealed a couple spots on the front cap area.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3: 0.00



Customer #: 16678
WHITLEDGE, MICHAEL W.



Parts Total:	3.89
Labour Total:	130.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	133.89

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 10 Apr 2021

Customer Work Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	557344
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKEC7MY009623
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017D
Labor rate:	\$130.00	ITEM #	CKTR16BHS-D
OWNER INFORMATION		DEALER RO #	63797
MICHAEL W WHITLEDGE		CLAIM START DATE	04/10/2021
1038 E HEERDINK AVE		CLAIM END DATE	01/01/1900
Evansville, IN 47711			
USA			
Retail Date of Purchase	09/19/2020	WARRANTY EXPIRATION DATE	09/19/2021

Claim Line Details

Labor

Line# 1	Operation Code RC-44-22-00-003845	Operational Description 20V654, 2020-509 SHORE POWER CORD INLET IMPROPER CONNECTIONS-REPAIR - Recall/Roof/Rewire/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-04-10 09:31:35 :: RECALL 20V654 UNIT NEEDED THE RECALL	
	Model #	Dlr Sub Hrs 0.30
	Serial #	Appr Hrs 0.30
		Sub Labor Amt \$39.00
		Appr Labor Amt \$39.00
	Notes	

Labor

Line# 2	Operation Code 60-143-01-00-001625	Operational Description Exterior Shower Door Lock - Plumbing/Exterior Shower/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-04-10 09:33:51 :: OUTSIDE SHOWER WONT CLOSE INSTALLED NEW LOCK WITH LONGER CATCH BAR.	
	Model #	Dlr Sub Hrs 0.10
	Serial #	Appr Hrs 0.10
		Sub Labor Amt \$13.00
		Appr Labor Amt \$13.00
	Notes	

Submitted	Labor Amt	\$52.00	Approved	Labor Amt	\$52.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$52.00		Total	\$52.00

DEALER _____ DATE _____

SIGNATURE _____

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE _____

All repairs described have been inspected and are satisfactory.