



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63794

CUSTOMER WORK ORDER

WO #: 63794

Customer: 50375 - COOKE, STEVEN P. -

812-629-4105

Tag:

Author: BH

Location: 0425CHECK WORK

Stock #: 10588

Stock Desc: 2021 TT KEYSTONE

COUGAR HALF-TON 26RBS

Chassis #: 4YDT26R25MV502622

Serial #: 4YDT26R25MV502622

Mileage:

Licence:

Invoice #: 359125

Date In: 02 APR 21

Promised:

Date Sched:

Completed: 09 APR 21

Warr. Date: 22 AUG 20

Job #SUMMER - Internal

COMPLAINT: DE-WINTERIZE UNIT

CAUSE: SUMMER

CORRECTION: DEWINTERIZED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Subtotal for Job #SUMMER: 0.00

Job #ROOFT - External

COMPLAINT: INSPECT ROOF AND SEAMS - FILL VOIDS TT/FW

CAUSE: ROOF

CORRECTION: TOUCHED UP ROOF CHECKED SEAMS AND SEALS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	N/C	N/C
BRV47996	SILICONE II - WHITE	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #ROOFT: 0.00

Job #SLIDE - External

COMPLAINT: CLEAN, LUBE AND ADJUST SLIDE ROOM

CAUSE: SLIDEROOM

CORRECTION: INSPECTED ,LUBED SEALS CHECKED SLIDEROOM ADJUSTMENT

Labor



Customer #: 50375
COOKE, STEVEN P.



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Parts

Part #	Description	Qty	Price	Total
13-3005	3X - CHEMISTRY EZ SLIDE LUBE	1.00	N/C	N/C
16-SL	SEAL SPRAY BLASTER	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #SLIDE: 0.00

Job #1 - External

COMPLAINT: INSTALL THIN SHADE FOR BEDROOM DOOR THAT IS LAYING ON THE BED

CAUSE: INSTALL

CORRECTION: INSTALLED THINSHADE IN BEDROOM DOOR

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: CHECK BATTERY - DIDN'T TAKE CHARGE ON THE WAY HERE. CHARGE WIRE ON TRUCK DOES WORK.

CAUSE: check battery

CORRECTION: plugged trailer in checked converter output 13.5 volts let chage fot 2 days did battery test it tested good

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE CONVERTER NOT CHARGING THE BATTERY

CAUSE: converter charging but not to battery

CORRECTION: checked conections and found loose wire at circuit breaker removed wire cleaned wire end reassembled tightened nut tested getting 13.4 volts

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GWG	65.00

Subtotal for Job #3: 65.00



Parts Total:	0.00
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	65.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Apr 2021

Customer Work
Order



Pre-Authorization

4/9/20
06:13:23 PM

Pre-Authorization number PA02793620 Reference no: 63794 Status: Approved Approved by papca Approved date 4/8/2021
 Servicing Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDT26R25MV502622 8/15/2020
 600 E Baseline Rd
 Evansville, IN 47725

Ju Root Description Sublet Sub hours Approved hours Actual hours Qty Base hours Complaint / Cause / Correction
 of operation

1 5100416A Breaker, 12V Mini 0.00 0.50 0.20 1 0.20 Complaint: THE CONVERTER IS NOT CHARGING THE BATTERY
 Cause: THE CONVERTER IS CHARGING, BUT NOT TO THE BATTERY
 Correction: CHECKED CONNECTIONS AND FOUND A LOOSE WIRE AT THE CIRCUIT BREAKER. REMOVED WIRE AND CLEANED WIRE END. REASSEMBLED AND TIGHTENED NUT. TESTED OUTPUT AND NOW GETTING 13.4 VOLTS. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

Pre-Authorization number PA02793620
 0.20

For paper claims only use one pre-authorization number per warranty claim for multiple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return the completed form to the RV Center.