



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63786
Promised Date: 26 APR 21

CUSTOMER WORK ORDER

WO #: 63786

Customer: 51115 - MARONEY, IV,
JAMES A. - 502-693-1181

Tag:

Author: BH

Location: DELIVERY 0426

Stock #: 10811

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 26DBH

Chassis #: 4X4TCKB23MK074516

Serial #: 4X4TCKB23MK074516

Mileage: 0

Licence:

Invoice #:

Date In: 02 APR 21

Promised: 26 APR 21

Date Sched:

Completed: 30 APR 21

Warr. Date: 26 APR 21

Job #BUNKHOUSE - Internal

PRE DELIVERY INSPECTION NEW BUNKHOUSE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	0.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

FINAL PDI NEW BUNKHOUSE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #BUNKFINAL: 0.00

Job #BCWV - Internal

BRAKE CONTROL & WIRING - VAN, SUV & CAR

Labor

Code	Description	Mechanic	Total
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
14636	7WAY PLASTIC CAR E	1.00	N/C	N/C



Customer #: 51115
MARONEY, IV, JAMES A.



19-0938	9 WAY CONNECTOR -	1.00	N/C	N/C
19-1441	16-3030 30A CIRCUIT	1.00	N/C	N/C
51140	PROPORTIONAL BRAKE	1.00	N/C	N/C
51451	CURT HARNESS - 14	1.00	N/C	N/C
14-2931	90-02-4300 EQUALIZER	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BCWV: 0.00

Job #E2 - Internal

10K E2 EQUALIZER HITCH

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	N/C

Parts

Part #	Description	Qty	Price	Total
14-1641	1000# E2 TRUNION H	1.00	N/C	N/C

Subtotal for Job #E2: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #1 - Warranty

COMPLAINT: UNIT SHIPPED TO US WITH DEAD SHORT IN CONTROL PANEL. NOTED ON DEL SHEET. DIG AND GET WITH WARRANTY CO AND ADVISE WHAT IS NEEDED OR IS WRONG

CORRECTION: THE FUSE FOR THE MONITOR PANEL WAS BLOWN. FIRST THING I DID WAS TO INSTALL A CIRCUIT BREAKER IN THE BLOWN FUSE SLOT. THEN I UNPLUGGED THE LED PANEL ON THE MONITOR STILL TRIPPED BREAKER. THEN I UNPLUGGED 1 SWITCH AT A TIME TO ELIMINATE EACH CIRCUIT BUT NONE OF THEM WERE THE BAD ONE. I REMOVED THE BREAKER BOX TO TRACE THE WIRE FROM THE FUSE. IT LED TO THE VOLT METER GUAGE WHEN I UNPLUGGED THE VOLTMETER GUAGE THE CIRCUIT STAYED LIVE. I PLUGGED THE GUAGE BACK IN TO DOUBLE CHECK AND IT TRIPPED THE BREAKER AGAIN. I ORDERED A NEW GUAGE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	130.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	0.00

Parts

Part #	Description	Qty	Price	Total
F100136485	PANEL, VOLT METER	1.00	10.10	10.10

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-PANEL	1.00	15.45	15.45

Subtotal for Job #1: 155.55



Job #2 - Warranty

COMPLAINT: REAR COMP LOCK IS DAMAGED. NOTED ON DEL SHEET.

CORRECTION: lock would not turn. replaced lock

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	13.00

Parts

Part #	Description	Qty	Price	Total
L427	L427 7/8" COMPARTM	1.00	4.29	4.29

Subtotal for Job #2: 17.29

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #3 - Warranty

COMPLAINT: BATHROOM HAS LOW FLOW TO BATHROOM SINK

CORRECTION: REMOVED FAUCET TIP AND CLEANED OUT DEBRIS INSTALLED AND TESTED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	39.00

Subtotal for Job #3: 39.00

Job #4 - Warranty

Transferred to BAS*64094 on 04 MAY 21

Estimate amount was 0.00

FRONT AWNING ARM NOT CLOSING RIGHT

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-AWN HARDWARE	0.00	133.86	0.00

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: THE CAMERA DOES NOT PAIR WHEN IN THE TRUCK

CORRECTION: REPLACED REAR VIEW CAMERA AND MONITOR

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	65.00

Parts

Part #	Description	Qty	Price	Total
732556	FURRION 5" REAR CA	1.00	286.35	286.35

Subtotal for Job #5: 351.35

Parts Total:	300.74
Labour Total:	247.00
Sublet Total:	0.00
Extras Total:	15.45
WORK ORDER TOTAL:	563.19

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 May 2021

Customer Work Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	587783
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB23MK074516
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017C
Labor rate:	\$130.00	ITEM #	CCKT26DBH
OWNER INFORMATION		DEALER RO #	63786
JAMES MARONEY IV		CLAIM START DATE	05/04/2021
3211 BRAEWICK CT		CLAIM END DATE	01/01/1900
Evansville, IN 47715			
USA			
Retail Date of Purchase	04/26/2021	WARRANTY EXPIRATION DATE	04/26/2022

Claim Line Details

Labor

Line# 1

Operation Code	40-196-01-11-003660	Operational Description	Voltage Meter - Electrical/12 Volt Interior/Replace/Electrical
Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2021-05-04 09:07:56 :: UNIT SHIPPED TO US WITH DEAD SHORT IN CONTROL PANEL. NOTED ON DEL SHEET. THE FUSE FOR THE MONITOR PANEL WAS BLOWN. FIRST THING I DID WAS TO INSTALL A CIRCUIT BREAKER IN THE BLOWN FUSE SLOT. THEN I UNPLUGGED THE LED PANEL ON THE MONITOR STILL TRIPPED BREAKER. THEN I UNPLUGGED 1 SWITCH AT A TIME TO ELIMINATE EACH CIRCUIT BUT NONE OF THEM WERE THE BAD ONE. I REMOVED THE BREAKER BOX TO TRACE THE WIRE FROM THE FUSE. IT LED TO THE VOLT METER GUAGE WHEN I UNPLUGGED THE VOLTMETER GUAGE THE CIRCUIT STAYED LIVE. I PLUGGED THE GUAGE BACK IN TO DOUBLE CHECK AND IT TRIPPED THE BREAKER AGAIN. I ORDERED A NEW GUAGE		
Model #	Dir Sub Hrs	1.50	Sub Labor Amt \$195.00
Serial #	Appr Hrs	1.00	Appr Labor Amt \$130.00

Notes
USA dealers are required to return the par

Labor

Line# 2

Operation Code	20-69-01-17-000700	Operational Description	Key Lock - Exterior/Compartment Doors/Replace/Latch
Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2021-05-04 09:08:49 :: REAR COMP LOCK IS DAMAGED. NOTED ON DEL SHEET. lock would not turn. replaced lock		
Model #	Dir Sub Hrs	0.10	Sub Labor Amt \$13.00
Serial #	Appr Hrs	0.10	Appr Labor Amt \$13.00

Notes

Labor

Line# 3

Operation Code	60-142-24-00-003327	Operational Description	Faucet - Plumbing/Miscellaneous Plumbing/Repair/No Tread Code
Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2021-05-04 09:12:37 :: BATHROOM HAS LOW FLOW TO BATHROOM SINK REMOVED FAUCET TIP AND CLEANED OUT DEBRIS INSTALLED AND TESTED		
Model #	Dir Sub Hrs	0.30	Sub Labor Amt \$39.00
Serial #	Appr Hrs	0.30	Appr Labor Amt \$39.00

Notes

Labor
Line# 4

Operation Code

40-196-01-00-001382

Operational Description

Back Up Camera - Electrical/12 Volt Interior/Replace/No Tread C

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-05-04 09:23:16 :: THE CAMERA DOES NOT PAIR WH
REPLACED REAR VIEW CAMERA AND MONITOR

Model #	DRWC4.3C	Dir Sub Hrs	0.50	Sub Labor Amt
Serial #	107A1921277803430	Appr Hrs	0.50	Appr Labor Amt

Notes

Submitted

Labor Amt	\$312.00
Parts & Freight	\$0.00
Total	\$312.00

Approved

Labor Amt	\$247.00
Parts & Freight	\$0.00
Total	\$247.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.