



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63772
Promised Date: 30 APR 21

CUSTOMER WORK ORDER

WO #: 63772

Customer: 49486 - SWENSON, KRISTIE
R. - 301-919-1027

Tag:

Author: BH

Location: 0429CUSTOMER HAS TO
HAVE BACK

Stock #: 10921

Stock Desc: 2021 5W KEYSTONE

MONTANA HIGH COUNTRY 377FL

Chassis #: 4YDF37723MA742696

Serial #: 4YDF37723MA742696

Mileage: 0

Licence:

Invoice #:

Date In: 31 MAR 21

Promised: 30 APR 21

Date Sched:

Completed: 28 APR 21

Warr. Date: 05 FEB 21

Job #1 - Warranty

COMPLAINT: FRESH TANK IS LEAKING AT THE OVER FLOW AREA WHERE THE HOSE CONNECTS TO THE TANK

CORRECTION: REMOVED TANK AND INSTALLED NEW TANK HAD TO CHANGE THE STRAP MOUNT BECAUSE I CLULD NOT PUT BACK TOGETHER LIKE IT WAS I FILLED TNAK AND CHECKED FOR LEAKS AND FOUND NO LEAKS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	32.50
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	422.50

Parts

Part #	Description	Qty	Price	Total
443241	Tank - Water - 31"	1.00	100.03	100.03
10-8177	1/2" MALE ELBOW	1.00	5.19	5.19
10-8174	1/2" INLINE VALVE	1.00	10.83	10.83
10-0236	16051 1/2" x 5' PEX STICK	1.00	2.00	2.00

Other Services

Code	Description	Qty	Price	Total
FRT	UPS - TANK	1.00	192.46	192.46

Subtotal for Job #1: 765.51

Parts Total: 118.05
Labour Total: 455.00
Sublet Total: 0.00
Extras Total: 192.46
WORK ORDER TOTAL: 765.51

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Apr 2021



Customer #: 49486
SWENSON, KRISTIE R.

Pre-Authorization

4/28/20
10:09:36

Pre-Authorization number PA02788243 Reference no: 63772 Status: Approved Approved by per Retail sold on Approved date 4/1/2021

Authorizing Name Address

34 Basden's American RV Basden's American RV 4YDF37723MA742696 2/5/2021
600 E Baseline Rd
Evansville, IN 47725

Job Root Description Sublet Sub hours Approved hours Actual hours Qty Base hours Complaint / Cause / Correction

1	6102015B	Fresh Water Tank	0.00	6.00	3.50		1	2.50	Complaint: THE FRESH TANK IS LEAKING AT THE OVER FLOW TUBE WHERE IT CONNECTS AT THE TANK Cause: TANK IS LEAKING Correction: REPLACE THE FRESH TANK KRV - Time allowed for adequate repair needed. KRV - VCB
---	----------	------------------	------	------	------	--	---	------	---

Pre-Authorization number PA02788243

3.50

For paper claims only use one pre-authorization number per warranty claim for a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the