



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 63756
Promised Date: 30 APR 21

CUSTOMER WORK ORDER

WO #: 63756

Customer: 10190 - HILLS, JAMIE L. -
812-568-1132

Tag:
Author: BH
Location: DELIVERY 0410

Stock #: 10785
Stock Desc: 2021 5W KEYSTONE
MONTANA HIGH COUNTRY 373RD
Chassis #: 4YDF37326MA742813
Serial #: 4YDF37326MA742813
Mileage: 0
Licence:

Invoice #:
Date In: 30 MAR 21
Promised: 30 APR 21
Date Sched:
Completed: 28 APR 21
Warr. Date: 10 APR 21

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: PDINFW - PDI NEW FIFTH WHEEL.

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Installed (2) new 12v batteries. Made up cables and connected both batteries together. Installed battery box cover over batteries. Connected cables to outside of battery box. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 95 psi. Recorded all tire serial numbers. Operated leveling jacks. Reset to level unit. Checked entrance door and all compartment doors. Lubricated all compartment door locks to get key to work. Checked power cord. Checked all interior lights. Checked converter output. Checked roof and awning. Removed all packing from appliances. Checked all windows and blinds. Checked all cabinets and drawers. Checked both fold out couches and both recliners. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Recorded all model and serial numbers and took pictures. Added water to fresh water tank and flushed antifreeze from water lines and faucets. Checked all water lines for leaks. Opened by-pass on water heater and filled. Purged all air from water lines. Filled all holding tanks and checked monitor panel. Operated all appliances. Performed LP drop test and set LP pressure at 10 in.wc. Checked TV Antenna, TV, Radio, Fireplace and Vacuum. Operated both Air Conditioners.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #FPDINFW - Internal

COMPLAINT: FINAL PDI ON NEW FIFTH WHEELS

CAUSE: FPDINFW - FINAL PDI ON NEW FIFTH WHEEL.

CORRECTION: Applied all company decals. Replaced missing sewer cap. Retracted all electric jacks. Dumped all holding tanks. Water heater is full and ready to camp. Moved unit out of shop. Waiting on



Customer #: 10190
HILLS, JAMIE L.

Washer and Dryer. Moved unit back into shop to install W/D. Moved back to wash bay area.

Labor Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C

Parts Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	2.00	N/C	N/C
5516	A10-3050FHVP 30M-5	1.00	N/C	N/C
39455	39455 CLEAR SEWER CAP	1.00	N/C	N/C
14240	55165 PIGTAIL 30A FEMALE/15A MALE	1.00	N/C	N/C
Subtotal for Job #FPDINFW:				0.00

Job #1 - Internal

COMPLAINT: WASHER/DRYER STACKABLE

CAUSE: WASHER / DRYER STACKABLE.

CORRECTION: Moved unit back into shop from service lot. Uncrated both washer and dryer. Removed bedroom door and closet door. Removed stairway hand rail. Removed all shelves in W/D closet. Moved Washer into unit. Removed shipping bolts. Connector water hoses to washer and faucets. Set washer in place in closet. Leveled and secured to floor with brackets. Connected water to unit and leaked checked all water hoses. Ran a cycle thru unit to check operation. Measured location of dryer vent in side of unit. Marked and drilled a 4 inch hole for vent. Mounted vent in wall and sealed with clear silicone. Installed outside vent cover and sealed. Mounted inside vent hole cover. Connected vent elbow to outside vent flange. Connected vent hose to elbow. Connected vent hose to other vent elbow. Lifted dryer and connected vent elbow to back of dryer. Slide dryer in place and secured with screws to mounting bracket. Checked operation of dryer. OK. Remounted closet door to cover washer / dryer.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts Part #	Description	Qty	Price	Total
07-0537	ARISTON STACKABLE	1.00	N/C	N/C
07-0535	SPLENDIDE WASHER	1.00	N/C	N/C
07-0538	SPLENDIDE MOUNTING	1.00	N/C	N/C
07-0808	SPLENDIDE 90 DEG.	2.00	N/C	N/C
07-0540	ARISTON RV STACKIN	1.00	N/C	N/C
07-0371	DRYER VENT KIT - B	1.00	N/C	N/C
10-0578	22504 90 DEGREE HO	2.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: FIX BARE WIRE IN THE 5TH WHEEL HITCH

CAUSE: FIX BARE WIRE IN THE FIFTH WHEEL HITCH.

CORRECTION: Checked 7 way cord at junction box on fifth wheel pin box. Connector in junction box broken and wires pulled out. One wire had insulation cut. Removed cover on junction box. Cut connector off of all 7 wires to get broken connector removed. Installed new junction box connector. Respliced all 7 way wires. inside junction box. Put heat shrink over cut insulation on one wire. Replaced junction box cover. Checked operation of wires in 7 way connector. All working as they should.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C



Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: CHECK PIPES GOING THROUGH FLOOR IN
BATHROOM SINK RIGHT SIDE

CAUSE: CHECK PIPES GOING THROUGH FLOOR IN BATHROOM SINK RIGHT SIDE.

CORRECTION: Sealed around water lines and drain pipe with underbelly tape on bottom side. Added
spray foam sealer to top side to fill hole.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: INSIDE CURBSIDE REAR COMPARTMENT TRIM
IS COMING OFF

CAUSE: INSIDE CURBSIDE REAR COMPARTMENT TRIM IS COMING OFF.

CORRECTION: Paneling on inside of compartment coming loose from frame. Reattached paneling below
compartment door with screws to hold panel against frame.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	26.00
Subtotal for Job #4:			26.00

Job #5 - Warranty

COMPLAINT: BEDROOM AND BATHROOM DOOR WILL NOT LATCH CLOSED

CAUSE: BEDROOM AND BATHROOM DOORS WILL NOT LATCH CLOSED.

CORRECTION: Remounted latch plates on both door frames to align with door knob plunger. Both doors
now latch closed.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	39.00
Subtotal for Job #5:			39.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF
Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C
Subtotal for Job #WALK:			0.00

Job #6 - Warranty

COMPLAINT: FURNACE DUCT WORK SEAL TAPE COMING OFF IN FRONT COMP

CAUSE: FURNACE DUCT WORK SEAL TAPE COMING OFF IN FRONT COMPARTMENT.

CORRECTION: Pulled off remaining seal tape. Cleaned surface so tape will stick to duct. Applied new



aluminum tape to seal joint in duckwork

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	39.00
Subtotal for Job #6:			39.00

Job #DELUXE - Internal
DELUXE STARTER KIT

Parts Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C
Subtotal for Job #DELUXE:				0.00

Job #7 - Internal

COMPLAINT: PAIR JACK SYSTEM/ WALK CUSTOMER THUR HITCH SET UP

CORRECTION: TRYED TO GET JACKS TO WORK. CENTER JACKS DID NOT MOVE. I RESET THE SYSTEM TO 0 AND TRYED TO AUTO LEVEL AGAIN. UNIT WOULD NOT WORK THE CENTER JACKS. AUTO LEVEL WAS WORKING, BUT IT WOULD NOT RUN CENTER JACKS. I LOOKED IN THE BOOK AND FOUND THAT IN ONE OF THE CLASSES, I PUT IN MY NOTES THAT IF YOU HAVE PROBLUMS OF ANY KIND, TRY TO RESET JACK 0 POINT 5 TO 10 TIMES. TO CLEAR ANY CODES THAT MIGHT BE STUCK IN SYSTEM. SO I RESET TO 0 POINT 10 TIMES AND THE CENTER JACKS STARTED WORKING. THEN I HAD TO SHOW THE CUSTOMER HOW TO USED THE 5TH WHEEL HITCH IN HIS TRUCK. WE UNHOOKED AND REHOOKED THE TRAILER TO THE TRUCK.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Subtotal for Job #7:			0.00

Parts Total:	0.00
Labour Total:	104.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	104.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Apr 2021



e-Authorization

3-Authorization number PA02807104 Reference no: 63756 Status: Approved Approved by kiddz Approved date 4/26/2021
4-Service Name Address VIN Retail sold on

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDF37326MA742813	4/10/2021					
Item	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3201828A	Decorative Wood	0.00	0.20	0.20		1	0.10	Complaint:INSIDE CURBSIDE REAR COMPARTMENT TRIM IS COMING OFF Cause:INSIDE CURBSIDE REAR COMPARTMENT TRIM IS COMING OFF. Correction:Paneling on inside of compartment coming loose from frame. Reattached paneling below compartment door with screws to hold panel against frame.
4	3200118A	Door - Interior Hinge	0.00	0.30	0.30		1	0.20	Complaint:BOTH BEDROOM AND BATHROOM DOOR WONT LATCH CLOSED Cause:BEDROOM AND BATHROOM DOORS WILL NOT LATCH CLOSED. Correction:Remounted latch plates on both door frames to align with door knob plunger. Both doors now latch closed.
5	2101006A	Floor - Heat Duct	0.00	0.30	0.30		1	0.50	Complaint:FURNACE DUCT WORK SEAL TAPE COMING OFF IN FRONT COMP Cause:FURNACE DUCT WORK SEAL TAPE COMING OFF IN FRONT COMPARTMENT. Correction:Pulled off remaining seal tape. Cleaned surface so tape will stick to duct. Applied new aluminum tape to seal joint in ductwork
3-Authorization number PA02807104					0.80				

For paper claims ~~only~~ use one pre-authorization number per warranty claim for
Please print a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the