



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63750
Promised Date: 30 APR 21

CUSTOMER WORK ORDER

WO #: 63750

Customer: 51011 - NICHOLS, DERRELL
W. - 972-795-1498

Tag:

Author: BH

Location: 0428 GET WITH BH AND SEE
IF THIS CAN BE CLOSED

Stock #: 10812

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 26MBRR

Chassis #: 4X4TCKB24MK073701

Serial #: 4X4TCKB24MK073701

Mileage: 0

Licence:

Invoice #:

Date In: 29 MAR 21

Promised: 30 APR 21

Date Sched:

Completed: 28 APR 21

Warr. Date: 13 MAR 21

Job #1 - Warranty

COMPLAINT: GRIDDLE IS MISSING THE TOP

CORRECTION: GOT NEW TOP AND INSTALLED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00

Parts

Part #	Description	Qty	Price	Total
F10025901	GRIDDLE ONLY	1.00	61.67	61.67

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-GRIDDLE	1.00	16.28	16.28

Subtotal for Job #1: 77.95

Job #2 - Warranty

COMPLAINT: FRESH WATER TANK WILL NOT TAKE WATER.

CAUSE: water fill line over furnace duct, water pump and pumming lines,

CORRECTION: water fill line over furnace duct, water pump and pumming lines,, disconet pummg linesand water fill line, rerout furnace vent from off of pump, rerout fill inedwon and run pumming lins over tank fill line

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	65.00

Subtotal for Job #2: 65.00

Parts Total:	61.67
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	16.28
WORK ORDER TOTAL:	142.95



Customer #: 51011
NICHOLS, DERRELL W.



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 Apr 2021

Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106	CLAIM STATUS Authorized	
BASDEN RV CENTER INC	CLAIM 581335	
DBA AMERICAN RV CENTER	CLAIM ORIGIN WEB	
600 E BASELINE ROAD	ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725	VIN 4X4TCKB24MK073701	
USA	CHASSIS VIN	
	MILEAGE 0	
	SITE/WAREHOUSE 017 / 017C	
Labor rate: \$130.00	ITEM # CCKT26MBRR	
OWNER INFORMATION	DEALER RO # 63750	
DERRELL NICHOLS	CLAIM START DATE 04/28/2021	
8363 SHAW RD	CLAIM END DATE 01/01/1900	
Sanger, TX 76266		
USA		

Retail Date of Purchase 03/30/2021	WARRANTY EXPIRATION DATE	03/30/2022
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Claim Line Details

Labor

Line# 1	Operation Code 60-136-01-00-001484	Operational Description Fresh Water Fill Hose - Plumbing/Fresh Water Supply/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2021-04-28 14:55:17 :: FRESH WATER TANK WILL NOT TAKE WATER. water fill line over furnace duct, water pump and plumbing lines, water fill line over furnace duct, water pump and plumbing lines,, disconnect PLUMMING lines and water fill line, reroute furnace vent from off of pump, reroute fillined won and run plumbing lines over tank fill line	
	Model #	Dir Sub Hrs 0.30
	Serial #	Appr Hrs 0.30
		Sub Labor Amt \$39.00
		Appr Labor Amt \$39.00
	Notes	

Submitted	Labor Amt \$39.00		Approved	Labor Amt \$39.00
	Parts & Freight \$0.00			Parts & Freight \$0.00
	Total \$39.00			Total \$39.00

DEALER _____ **DATE** _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____

SIGNATURE

All repairs described have been inspected and are satisfactory.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	529559
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB24MK073701
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017C
Labor rate:	\$130.00	ITEM #	CCKT26MBRR
OWNER INFORMATION		DEALER RO #	63609
DERRELL NICHOLS		CLAIM START DATE	03/19/2021
8363 SHAW RD		CLAIM END DATE	01/01/1900
Sanger, TX 76266			
USA			
Retail Date of Purchase	03/30/2021	WARRANTY EXPIRATION DATE	03/30/2022

Claim Line Details

Labor

Line# 1	Operation Code 70-300-01-11-002708	Operational Description Greystone Induction Cooktop (pictures Canada only) - Appliances/Drop In Cooktop (Greystone)/Replace/Electrical
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2021-03-19 10:29:54 :: GRIDDLE TOP IS MISSING FOR THE OUTSIDE STOVE NEED TO GET A GRIDDLE TOP OR REPLACE THE 17" GRIDDLE	
	Model # HFP-17SC	Dir Sub Hrs 0.40
	Serial # 10120083610	Appr Hrs 0.30
		Sub Labor Amt \$52.00
		Appr Labor Amt \$39.00

Notes

Submitted	Labor Amt	\$52.00	Approved	Labor Amt	\$39.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$52.00		Total	\$39.00

DEALER **DATE**
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
 All repairs described have been inspected and are satisfactory.