



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63741

CUSTOMER WORK ORDER

WO #: 63741

Customer: 50271 - PILLOW, JULIA K. -
812-760-3066
Tag: 0329 DROP
Author: BH
Location: IH

Stock #: 10576
Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 260BH
Chassis #: 4YDT26024M3101216
Serial #: 4YDT26024M3101216
Mileage: 0
Licence:

Invoice #:
Date In: 29 MAR 21
Promised:
Date Sched:
Completed: 31 MAR 21
Warr. Date: 28 JUL 20

Job #1 - Warranty

COMPLAINT: OUTSIDE SPEAKER ON REAR ACTS BLOWN

CORRECTION: REMOVED SPEAKERS AND INSTALLED NEW ONES. SILICONED

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	13.00
Z990	MISCELLANEOUS REPAIR	BB	65.00

Parts

Part #	Description	Qty	Price	Total
F100037352	OUTSIDE SPEAKER W/	2.00	6.05	12.10

Subtotal for Job #1: 90.10

Job #2 - Warranty

WATER LEAK ON WINDOW. KITCHEN SINK TOP
DRIPPING INTO BOTTOM AND FILLING LOWER
TRACK

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	BB	65.00

Subtotal for Job #2: 65.00

Parts Total: 12.10
Labour Total: 143.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 155.10

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer #: 50271
PILLOW, JULIA K.



Customer Signature : _____

Date: 03 Apr 2021

Customer Order



Pre-Authorization

Pre-Authorization number PA02789127 Reference no: 63741 Status: Approved Approved by flins Approved date 4/1/2021
 Servicing Name Address VIN Retail sold on
 Dealer

1194 Basden's American RV Basden's American RV 4YDT26024M3101216 7/23/2020
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4205906B	Speaker - Replac	0.00	0.75	0.60		1	0.30	Complaint:OUTSIDE SPEAKERS ARE BLOWN Cause:BLOWN SPEAKERS Correction:REPLACE BOTH SPEAKERS VCB
2	2315015A	Window - 47" or L	0.00	1.40	0.50		1	0.50	Complaint:WATER LEAK ON WINDOW AT THE KITCHEN SINK DRIPPING FROM THE BOTTOM AND FILLING THE LOWER TRACK Cause:IMPROPER INSTALL FROM FACTORY Correction:RESEAL WINDOW COMING IN FROM PEP HOLES WATER TEST TO MAKE SURE IT IS NOT LEAKING ANYMORE KRV - Time requested exceeds repairs being performed.

Pre-Authorization number PA02789127

1.10

For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the
 amount authorized on the pre-authorization form and return to Keystone RV Company