



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63719

CUSTOMER WORK ORDER

WO #: 63719

Customer: 49994 - ELPERS, JAY M. -
812-550-4741

Tag:
Author: BH
Location: IH

Stock #: 10389
Stock Desc: 2020 TT COACHMEN
CATALINA 293QBCKLE
Chassis #: 5ZT2CAUB3LX017774
Serial #: 5ZT2CAUB3LX017774
Mileage: 0
Licence:

Invoice #:
Date In: 26 MAR 21
Promised:
Date Sched:
Completed: 09 APR 21
Warr. Date: 04 JUN 20

Job #SUMMER - Internal

COMPLAINT: DE-WINTERIZE UNIT

CAUSE: DEWINTERIZE

CORRECTION: UN-BYPASSED WATER HEATER AND RAN WATER THROUGH LINES

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #SUMMER: 0.00

Job #1 - Warranty

COMPLAINT: 3WAY VALVE ON THE BACK OF THE WATER HEATER IS LEAKING

CAUSE: hot and cold water line crimps were loose causing leaks.

CORRECTION: removed old clamps and installed new clamps.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	65.00

Subtotal for Job #1: 65.00

Parts Total: 0.00

Labour Total: 65.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 65.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Apr 2021

Customer #: 49994
ELPERS, JAY M.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	554016
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAUB3LX017774
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$130.00	ITEM #	ACAT293QBCKLE
OWNER INFORMATION		DEALER RO #	63719
JAY ELPERS		CLAIM START DATE	04/07/2021
14811 OLD STATE RD		CLAIM END DATE	01/01/1900
Evansville, IN 47725			
USA			
Retail Date of Purchase	06/29/2020	WARRANTY EXPIRATION DATE	06/29/2021

Claim Line Details

Labor

Line# 1	Operation Code 60-136-01-00-002000	Operational Description Water Heater By-Pass Valve (pictures) - Plumbing/Fresh Water Supply/ Replace/No Tread Code
Complaint, Cause, Correction Original Note : bjwright@americanrvcenter.com, 2021-04-07 18:21:07 :: THE 3-WAY VALVE ON THE BACK OF THE HEATER IS LEAKING. THE HOT AND COLD WATER LINE CRIMPS WERE LOOSE CAUSING LEAKS. REMOVED OLD CLAMPS AND INSTALLED NEW CLAMPS		
Model #	Dir Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
	0.70	\$91.00
	0.50	\$65.00

Notes

Submitted	Labor Amt	\$91.00	Approved	Labor Amt	\$65.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$91.00		Total	\$65.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.