



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 63718
Promised Date: 30 MAR 21



Customer #: 51069
CUNDIFF, DANIEL



CUSTOMER WORK ORDER

WO #: 63718

Customer: 51069 - CUNDIFF, DANIEL -
812-202-2651

Tag:

Author: BH

Location: IH

Stock #: 10852

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 27RR

Chassis #: 4X4TCKC28MK073425

Serial #: 4X4TCKC28MK073425

Mileage:

Licence:

Invoice #:

Date In: 26 MAR 21

Promised: 30 MAR 21

Date Sched:

Completed: 31 MAR 21

Warr. Date: 30 MAR 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: find on lot, close up and bring in, check lights,brakes, front axel has no brakes wires pulled in too, check breakaway, tiers, lug nuts, fill LP tanks, run LP drop test, roof, ac, furnace, rage, refer water heater radio, fill water tanks and drain,

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: find on lot, close up and bring in, check lights,brakes, front axel has no brakes wires pulled in too, check breakaway, tiers, lug nuts, fill LP tanks, run LP drop test, roof, ac, furnace, rage, refer water heater radio, fill water tanks and drain,

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT



Parts

Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal

WALK THRU

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Internal

COMPLAINT: Transferred to BAS*63844 on 07 APR 21

Estimate amount was 0.00

THE FRONT AXLE HAS NO BRAKES ON EITHER HUB.

CAUSE: wires cut too short, rubed fram, shorted out and broke

CORRECTION: jack up left side, put jack staands under unit, remove tire to gain acsess to wires, get new wires and conetions, cut out bad setion of wires, install new wires in place useing water tight conetions, test brakes, wire tie new wires tye axel install tire, tiethen lug nuts 3 stage torking (25, 75, 100 ftlbs,) remove jack stands,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: LP LINE HANGING LOOSE

CAUSE: BOLTS OVER TORKED AND BROKE OFF

CORRECTION: USE VIVE GRIPS TO REMOVE BROKEN BOLT FROM FRAME AND INSTALL NEW BOLTS, LINES WILL NOT ALLOW FOR THE LP BOLCKS TO BE MOVED, HAD TO REMOUNT IN SAME SPOTS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	65.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	65.00

Subtotal for Job #2: 130.00

Job #3 - Warranty

COMPLAINT: THE DRIVEN BACKUP CAMERA IS NOT WORKING

CAUSE: remove camra and it stated working, pulled wires out of wall and as moving wire camra stoped and started working,

CORRECTION: remove camra and it stated working, pulled wires out of wall and as moving wire camra stoped and started working, remove wire conetions and rewire with crimp conetions, remount camra, and cap seal

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	65.00



Subtotal for Job #3:

65.00

Parts Total: 0.00

Labour Total: 195.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 195.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Apr 2021

Customer Work Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	553092
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC28MK073425
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017C
Labor rate:	\$130.00	ITEM #	CCKT27RR
OWNER INFORMATION		DEALER RO #	63718
		CLAIM START DATE	04/07/2021
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 50-134-18-00-001475	Operational Description LP Line & Bracket - Includes Leak Test - LaCrosse Only - LP Gas/LP Gas System/Reroute/No Tread Code	
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-04-07 11:40:52 :: LP LINE HANGING LOOSE BOLTS OVER TORKED AND BROKE OFF USE VIVE GRIPS TO REMOVE BRONEN BOLT FROM FRAME AND INSTALL NEW BOLTS, LINES WILL NOT ALLOW FOR THE LP BOLCKS TO BE MOVED, HAD TO REMOUNT IN SAME SPOTS		
	Model #	Dlr Sub Hrs	1.00
	Serial #	Appr Hrs	1.00
		Sub Labor Amt	\$130.00
		Appr Labor Amt	\$130.00
	Notes		

Labor

Line# 2	Operation Code 40-196-24-00-001384	Operational Description Back Up Camera Cable - Electrical/12 Volt Interior/Repair/No Tread Code	
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-04-07 11:45:53 :: THE DRIVEN BACKUP CAMERA IS NOT WORKING. remove cam and it stated working, pulled wires out of wall and as moving wire camera stopped and started working, remove camera and it stated working, pulled wires out of wall and as moving wire camera stopped and started working, remove wire connections and rewire with crimp connections, remount camera, and cap seal		
	Model #	Dlr Sub Hrs	0.50
	Serial #	Appr Hrs	0.50
		Sub Labor Amt	\$65.00
		Appr Labor Amt	\$65.00
	Notes		

Submitted	Labor Amt	\$195.00		Approved	Labor Amt	\$195.00
	Parts & Freight	\$0.00			Parts & Freight	\$0.00
	Total	\$195.00			Total	\$195.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.