



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63712
Promised Date: 30 APR 21

CUSTOMER WORK ORDER

WO #: 63712

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0430 SEE IF JOBS CAN BE
TRANSFERRED OFF AND CLOSED

Stock #: 10978
Stock Desc: 2021 5W KEYSTONE
COUGAR 364BHL
Chassis #: 4YDF36424M2509533
Serial #: 4YDF36424M2509533
Mileage: 0
Licence:

Invoice #:
Date In: 24 MAR 21
Promised: 30 APR 21
Date Sched:
Completed: 30 APR 21
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: PDINFW - PDI - NEW FIFTH WHEEL

CORRECTION: Moved unit into shop from sales lot. Purged and filled LP tanks. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Checked roof and both awnings. Operated and reset auto leveling jacks. Checked both entrance doors and all compartment doors. Checked power cord. Checked converter output. Outside of unit checked. Moved unit back to sales lot to work on sold units. 4/28/2021: Moved unit back into shop. Removed all shipping tape and packaging from all appliances. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Filled fresh water tank and flushed antifreeze from water lines and faucets. Checked all water lines and faucets for leaks. Filled all holding tanks and checked monitor panel. Performed LP drop test and set LP pressure at 11 in.wc. Operated all appliances. Checked TV Antenna, TV, Radio/DVD/CD Player and Fireplace. Drained all holding tanks. Retracted all leveling jacks. Applied all company decals. Moved unit back to sales lot.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #1 - Warranty

COMPLAINT: 7WAY JUNCTION BOX NOT MOUNTED & CABLE CUT

CAUSE: 7WAY JUNCTION BOX NOT MOUNTED & CABLE CUT.

CORRECTION: Mounted 7way bbox on pi box cross member. Added strain relief around 7way cable to prevent pulling out of junction box. Cable was not cut. Only outer 7way cable was cut.

Labor



Customer #: 1000
BASDEN'S AMERICAN RV,



Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	65.00

Subtotal for Job #1: 65.00

Job #2 - Warranty

BLUE COILED WATER HOSE MISSING

Parts

Part #	Description	Qty	Price	Total
201444	OUTSIDE SHOWER HOS	1.00	17.48	17.48

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-HOSE	1.00	11.99	11.99

Subtotal for Job #2: 29.47

Parts Total:	17.48
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	11.99

WORK ORDER TOTAL: 94.47

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 May 2021



Pre-Authorization

5/3/20
04:10:19

Pre-Authorization number PA02813765 Reference no: 63712 Status: Approved Approved by papca
 Servicing Name VIN Retail sold on
 Address

Approved date 5/3/2021

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDF36424M2509533						
Ju Root ve operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction	
1	5101403A Cord, 7-way Trailer	0.00	0.50	0.50		1	0.20	Complaint: 7WAY JUNCTION BOX NOT MOUNTED & CABLE CUT Cause: 7WAY JUNCTION BOX NOT MOUNTED & CABLE CUT. Correction: Mounted 7way box on pi box cross member. Added strain relief around 7way cable to prevent pulling out of junction box. Cable was not cut. Only outer 7way cable was cut. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.	
2	6201224B Rubber Hose - Re	0.00	0.10			1	0.30	Complaint: BLUE COIL HOSE MISSING Cause: NEED TO REPLACE COIL HOSE Correction: GET COIL HOSE AND INSTALL IT IN CAMPER KRV - Approved PART ONLY	
Pre-Authorization number PA02813765				0.50					

For paper claims only use one pre-authorization number per warranty claim for
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the