



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63703
Promised Date: 25 MAR 21

CUSTOMER WORK ORDER

WO #: 63703

Customer: 51068 - GAITHER, JAUWN -
812-798-0331

Tag:

Author: BH

Location: 0325DELIVERY

Stock #: 10806

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 25RRT

Chassis #: 4X4TCKA22MK073455

Serial #: 4X4TCKA22MK073455

Mileage:

Licence:

Invoice #:

Date In: 23 MAR 21

Promised: 25 MAR 21

Date Sched:

Completed: 31 MAR 21

Warr. Date: 25 MAR 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT - PDI NEW TRAVEL TRAILER.

CORRECTION: Moved unit into shop from showroom. Unit has factory battery and battery box. Purged and filled LP tanks. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Recorded all tire serial numbers. Operated all stab jacks. Checked power cord. Checked roof and awning. Checked all interior lights. Checked converter output. Checked entrance door and all compartment doors. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Filled fresh water tank and flushed antifreeze from water lines and faucets. Opened by-pass on water heater and filled. Purged all air from water lines. Checked all faucets and water lines for leaks. Checked TV Antenna and Radio. Recorded all serial numbers and took pictures. Performed LP drop test and set LP pressure at 11 in.wc. Operated all appliances. Filled all holding tanks and checked monitor panel. Checked rear ramp door railings. Recorded all serial numbers and took pictures. Applied all company decals.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT - FINAL PDI ON NEW TRAVEL TRAILER.

CORRECTION: Retracted all stab jacks. Drained all holding tanks. Water heater is full and ready to camp. Moved unit to wash bay area.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C

Subtotal for Job #FPDINTT: 0.00

Customer #: 51068
GAITHER, JAUWN



Job #1 - Internal
UNIT IS SET TO TOW

Subtotal for Job #1: 0.00

Job #WALK - Internal
COMPLAINT: WALK THRU

CORRECTION: DONE EF
Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #2 - Warranty
COMPLAINT: THE BACK UP CAMERA IS NOT WORKING

CAUSE: BACK UP CAMERA IS NOT WORKING.

CORRECTION: Canamera not pairing with monitor. Removed camera from rear of unit. Checked wires to camera. Positive wire not secure in splice connector. Reinserted positive wire in connector. Camera and monitor now paired together and working. Remounted camera to rear of unit. Resealed with clear silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	65.00

Subtotal for Job #2: 65.00

Parts Total: 0.00
Labour Total: 65.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 65.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Apr 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

JAUWN GAITHER

1911 N 1225 W
Linton, IN 47441
USA

CLAIM STATUS Authorized

CLAIM 546834

CLAIM ORIGIN WEB

ORIGINAL CLAIM ID

VIN 4X4TCKA22MK073455

CHASSIS VIN

MILEAGE 0

SITE/WAREHOUSE 017 / 017C

ITEM # CCKT25RRT

DEALER RO # 63703

CLAIM START DATE 04/01/2021

CLAIM END DATE 01/01/1900

Retail Date of Purchase 03/25/2021

WARRANTY EXPIRATION DATE 03/25/2022

Claim Line Details

Labor

Line# 1

Operation Code
40-196-24-00-001384

Operational Description

Back Up Camera Cable - Electrical/12 Volt Interior/Repair/No Tread
Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-04-01 15:57:40 :: CAMERA NOT WORKING Camera not pairing with monitor. Removed camera from rear of unit. Checked wires to camera. Positive wire not secure in splice connector. Reinserted positive wire in connector. Camera and monitor now paired together and working. Remounted camera to rear of unit. Resealed with clear silicone.

Model #

Serial #

Dlr Sub Hrs 0.50

Appr Hrs 0.50

Sub Labor Amt \$65.00

Appr Labor Amt \$65.00

Notes

Submitted	Labor Amt	\$65.00
	Parts & Freight	\$0.00
	Total	\$65.00

Approved	Labor Amt	\$65.00
	Parts & Freight	\$0.00
	Total	\$65.00

DEALER _____ DATE _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE

All repairs described have been inspected and are satisfactory.