

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 63667

Completed : 30 MAR 21 Customer : 1013 - KEYSTONE RV CO -
Licence # : Invoice # :
Stock No : 9865 Description : 2018 TT KEYSTONE COUGAR HALF-TON 29
Tag : Date In : 19 MAR 21 Mileage : 0
Author : BJW Promised : 31 MAR 21
Location : 0401 CHECK STATUS Date Sched :
Serial# : 4YDT29B23JV511231 Chassis# : 4YDT29B23JV511231
Warr. Date : 07 APR 18 Cust PO# :
Print Date : 30 MAR 21

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: AWNING COMING OUT OF THE TOP E 47355 DAVIS
 CAUSE: AWNING GIMP BROKEN AND PULLED OUT.
 CORRECTION: cut a piece of cord to fit in to canvas.
 and crimped the gutter, remove canvas
 from arms and slid off to front. open
 and cleaned canvas and inserted new
 piece. put canvas back on arms and
 tested. it worked. center arms up with
 BJ there. done
2 COMPLAINT: THERE IS OIL THAT HAS DRIPPED ON THE TOP W 1013 KEYST
 OF THE SLIDE ROOM ROOF. ORIGINAL
 AUTHORIZATION WAS GIVEN ON W/O# 63650.
 WRITER CLOSED 63650 BY MISTAKE. BW SENT
 PRE-AUTH IN TO KEYSTONE. KEYSTONE
 ADVISED INSTALL DRIP TRAY AND EXTREME
 TAPE OVER RUBBER ROOF. KRV-VCB
 APPROVED 1.0 HOUR TO REPAIR MEMBRANE PER
 KSB-191007 WHICH IS FOUND ON THE KEY
 EXPRESS MESSAGE BOARD. ADD DRIP TRAY, DO
 NOT REPLACE MOTOR. SEE ATTACHED
 PAPERWORK TO WORK ORDER.
 CAUSE: PRE AUTHPA02778659
 CORRECTION: OPEN SLIDEROOM. REMOVE UPPER TRIM.
 INSTALL NEW DRIP TRAY. TOOK PICS. PUT
 TRIM BACK. ON SLIDEROOM ROOF CUT OUT
 DAMAGED ROOF. AND CLEANED AREA. TOOK
 PICS . INSTALLED EXTREAM TAPE. TOOK PICS
3 COMPLAINT: PASS SIDE LIGHT MARKER NOT WORKING. REAR E 47355 DAVIS
 AT TOP MARKERS ALSON NOT WORKING
 CORRECTION: CHECKED MARKERS LIGHTS. TOOK PICS.
 REPLACED RIGHT REAR TAIL LIGHT. REPLACED
 2 UPPER RUNNING LIGHTS. PUT BAD ONES IN
 TRAILER
4 COMPLAINT: CUSTOMER SCRAPED ON DRIVER REAR. E 47355 DAVIS
 INSPECT AND ADVISE IF ANYTHING NEEDS
 CORRECTION: CHECKED SPOT THAT WAS HIT. AND NO HOLES.

Continued on page 2

Work Order : 63667

 Job # Description JOB INFORMATION Type Bill To

 TOOK PICS. ALSO TOOK PIC OF UPPER REAR
 TRIM AND HAD CRACKS. FILLED WITH TAN
 DICOR ON BOTH REAR SIDES

 Job # Part No Description PARTS Bill to Qty Price Total

 2 580894 Mechanism - Drip T W-1013 1 1.97 1.97
 2 13-2027 6" x 25' TAN EXTRE W-1013 1 41.12 41.12
 3 210906 STL73RK LED SURFAC E-47355 1 21.99 21.99
 3 210628 MCL0032RBS 1-LED R E-47355 2 4.99 9.98

 Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

 1 Z990 MISC LABOUR CODE (EXTE BB E-47355 0.00 130.00 0.00
 1 Z990 MISC LABOUR CODE (EXTE BB E-47355 0.26 130.00 33.80
 1 Z990 MISC LABOUR CODE (EXTE BB E-47355 0.24 130.00 31.20
 2 Z990 MISCELLANEOUS REPAIR BB W-1013 1.00 130.00 130.00
 3 Z990 MISCELLANEOUS REPAIR BB E-47355 0.50 130.00 65.00
 4 Z990 MISCELLANEOUS REPAIR BB E-47355 0.50 130.00 65.00

 Job # Excode Description EXTRAS bill to Qty Price Total

 1 SS SHOP SUPPLIES E-47355 1.00 19.50 19.50
 2 FRT UPS-DRIP TRAY W-1013 1.00 10.99 10.99

 CUSTOMER COMMENTS

 DRIP TRAY IN BACKROOM 3-23-21...CAM
 DRIP TRAY ORDERED UNLISTED 3-19-21...CAM

 BILLINGS SUMMARY
 Type Bill Id Parts Labour Sublet Extras Tax Total

 E 47355 31.97 195.00 0.00 19.50 3.61 250.08
 W 1013 43.09 130.00 0.00 10.99 0.00 184.08
 Totals 75.06 325.00 0.00 30.49 3.61 434.16

Pre-Authorization

Pre-Authorization number PA02778659 Reference no: 63650 Status: Approved Approved by harek Approved date 3/18/2021
 Servicing Name Address VIN Retail sold on

1194 Basden's American RV Basden's American RV 4YDT29B23JV511231 4/7/20218
 600 E Baseline Rd
 Evansville, IN 47725

Nu Root r of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2100806B Floor - Decking - I	0.00	2.50	1.00		1	0.50	Complaint: THERE IS OIL THAT HAS DRIPPED ON THE TOP OF THE SLIDE ROOM ROOF. Cause: FOUND OIL TO BE COMING FROM SLIDE MOTOR AND DRIPPING DOWN ON SLIDE ROOM ROOF RUBBER MEMBRANE. Correction: INSTALL DRIP TRAY AND EXTREME TAPE OVER RUBBER ROOF.

KRV - VCB approved 1.0 hour to repair membrane per KSB-191007 which is found on the KeyExpress message board. Add drip tray, do not replace motor.

Pre-Authorization number PA02778659

1.00

For paper claims ~~only~~ use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company