



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63649
Promised Date: 20 MAR 21

CUSTOMER WORK ORDER

WO #: 63649

Customer: 50971 - SCHMITT, JUSTIN -
812-459-6134

Tag:

Author: BH

Location: 0320 DELIVERY

Stock #: 10682

Stock Desc: 2021 TT COACHMEN

CATALINA 293QBCKLE

Chassis #: 5ZT2CAUB2MX021607

Serial #: 5ZT2CAUB2MX021607

Mileage:

Licence:

Invoice #:

Date In: 18 MAR 21

Promised: 20 MAR 21

Date Sched:

Completed: 31 MAR 21

Warr. Date: 20 MAR 21

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: new pdi

CORRECTION: checked tire pressure, torqued lug nuts, checked brakes, filled holding tanks, checked running lights, interior and exterior lights, filled lp tanks, performed lp leak test, tested all appliances, dewinterized, checked water pump, checked plumbing and water system for leaks, installed battery box and battery, checked electrical system.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C
E210	E210 2-pk BLK ROUND BAGGAGE DOOR CATCH	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: final pdi

CORRECTION: ran lp test. checked brakes, checked all lights, checked all appliances, checked electrical system

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	ZMS	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	ZMS	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	ZMS	N/C



Customer #: 50971
SCHMITT, JUSTIN

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #EQUALIZER1000 - Internal

COMPLAINT: INSTALL 1000# EQUALIZER HITCH

CAUSE: hitch install

CORRECTION: installed hitch brackets and hitch head.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
710831	EQUALIZER 1000#/10000# ADJ. HITCH	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #EQUALIZER1000: 0.00

Job #DELUXE - Internal

COMPLAINT: DELUXE STARTER KIT

CORRECTION: PUT IN UNIT

Parts

Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: BATHROOM DOOR IS RUBBING DOOR FRAME

CAUSE: door rubbing frame

CORRECTION: removed trim and removed glue that held trim in place. sanded down frame. secured trim with screws.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	26.00



Subtotal for Job #1: 26.00

Parts Total: 0.00
Labour Total: 26.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 26.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Apr 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

JUSTIN SCHMITT
320 N CALE ST
Poseyville, IN 47633
USA

CLAIM STATUS Authorized
CLAIM 546903
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CAUB2MX021607
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 205 / 205
ITEM # ACAT293QBCKLE
DEALER RO # 63649
CLAIM START DATE 04/01/2021
CLAIM END DATE 01/01/1900

Retail Date of Purchase 03/20/2021

WARRANTY EXPIRATION DATE 03/20/2022

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2021-04-01 16:23:43 :: BATHROOM DOOR FRAME IS RUBBING DOOR FRAME WAS NOT INSTALLED RIGHT removed trim and removed glue that held trim in place. sanded down frame. secured trim with screws.	
	Model #	Dlr Sub Hrs 0.30
	Serial #	Appr Hrs 0.20
		Sub Labor Amt \$39.00
		Appr Labor Amt \$26.00
	Notes	

Submitted	Labor Amt	\$39.00
	Parts & Freight	\$0.00
	Total	\$39.00

Approved	Labor Amt	\$26.00
	Parts & Freight	\$0.00
	Total	\$26.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.