



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63648
Promised Date: 31 MAR 21

CUSTOMER WORK ORDER

WO #: 63648

Customer: 50965 - OLDHAM, BROOKE
A. - 812-431-9809

Tag:

Author: BJW

Location: 0319 SEE IF BW HAS AUTH
FROM KEYSTONE YET

Stock #: 10730

Stock Desc: 2021 TT KEYSTONE
SPRINGDALE 1800BH

Chassis #: 4YDT18016MW107796

Serial #: 4YDT18016MW107796

Mileage:

Licence:

Invoice #:

Date In: 18 MAR 21

Promised: 31 MAR 21

Date Sched:

Completed:

Warr. Date: 13 MAR 21

Job #1 - External

Transferred to BAS*63654 on 18 MAR 21

Estimate amount was 0.00

INSTALL CUSTOMER MAXX AIR

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: WATER COMING INSIDE WHEN TRAVELING IN
RAIN FROM SIDE AC UNIT

CAUSE: unit not installed and sealed correctly.

CORRECTION: REMOVED OUTSIDE COVER. SILICONED OPEN AREAS. PUT BACK COVER AND
SILICONED. REMOVED INSIDE COVER. TOOK PICS OF WATER. DRYED UP AND PUT A BEAD OF
SILICONE ON THE TRAY TO KEEP WATER FROM RUNNING IN

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	130.00

Subtotal for Job #2: 130.00

Parts Total:	0.00
Labour Total:	130.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	130.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Customer #: 50965
OLDHAM, BROOKE A.



Customer Signature : _____

Date: 19 Mar 2021

Customer Order



Pre-Authorization

Pre-Authorization number PA02778628 Reference no: 63648 Status: Approved Approved by flims Retail sold on Approved date 3/18/2021
 Servicing Name Address Dealer VIN

1194 Basden's American RV Basden's American RV 4YDT18016MW107796 3/13/2021
 600 E Baseline Rd
 Evansville, IN 47725

Nu	Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4105914A	A/C - Window - Ci	0.00	1.00	1.00		1	0.20	Complaint: THERE IS WATER COMING INSIDE WHEN TRAVELING IN RAIN FROM THE SIDE A/C UNIT. Cause: INSPECTED SIDE MOUNT A/C UNIT AND FOUND IT TO BE INSTALLED AND SEALED INCORRECTLY. Correction: REMOVED OUTSIDE COVER, SILICONED OPEN AREAS, PUT BACK COVER AND SILICONED. REMOVED INSIDE COVER. TOOK PICS OF WATER. DRYED UP WATER AND PUT A BEAD OF SILICONE ON THE TRAY TO KEEP THE WATER FROM RUNNING IN.

Pre-Authorization number PA02778628 1.00

For paper claims only use one pre-authorization number per warranty claim for Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company