



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 63640
Promised Date: 26 MAR 21



Customer #: 49486
SWENSON, KRISTIE R.



CUSTOMER WORK ORDER

WO #: 63640 (Appointment Date: 16 MAR 2021 - Time: 07:00am)

Customer: 49486 - SWENSON, KRISTIE Stock #: 10921

R. - 301-919-1027

Tag:

Author: BH

Location: 0329 CHECK WORK

Stock Desc: 2021 5W KEYSTONE

MONTANA HIGH COUNTRY 377FL

Chassis #: 4YDF37723MA742696

Serial #: 4YDF37723MA742696

Mileage: 0

Licence:

Invoice #:

Date In: 17 MAR 21

Promised: 26 MAR 21

Date Sched:

Completed: 29 MAR 21

Warr. Date: 05 FEB 21

Job #1 - Internal

FRIDGE NOT WORKING ON INVERTER WHEN TRAVELING DOWN THE ROAD

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CLOSET FALLING APART PARTS ARE IN ONE OF THE DRESSER DRAWER

CAUSE: CLOSET FALLING APART. PARTS ARE IN ONE OF THE DRESSER DRAWERS.

CORRECTION: The screws for the supports that hold the closet rod up in the rear bedroom pulled out. Remounted both rod supports with larger screws.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	52.00

Subtotal for Job #2: 52.00

Job #3 - Warranty

HALL LIGHTS FLICKER ON AND OFF MOTION LIGHTS

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	13.00
Z990	MISCELLANEOUS REPAIR	DKM	26.00
Z990	MISCELLANEOUS REPAIR	DKM	26.00
Z990	MISCELLANEOUS REPAIR	DKM	13.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
592487	Light - LED - Moti	3.00	7.11	21.33

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-LIGHTS	1.00	10.99	10.99



Subtotal for Job #3: 110.32

Job #4 - External

SEE ABOUT INSTALLING CASTERS ON THE BACK OF THE UNIT

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: INSTALL DRAIN FOR FRESH TANK

CAUSE: ISTALL DRAIN FOR FRESH TANK.

repair water drain and straighten rear bump stops

CORRECTION: Fresh tank damaged from dragging rear of unit. Opened valve to let water drain out. Cut hose clamp off. used heat gun to heat drain line and pulled damaged drain fitting out. Installed new drain fitting and crimped hose clamp.

removed tank drain (pex tube has hole in it)made new drain for tank straightened bump stops on rear welded bottom of stops back together

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Parts

Part #	Description	Qty	Price	Total
30879	30879 Shut Off Valve; PEXLock; Stop Valve; 1/2 Inch PEX x 1/2 Inch PEX	1.00	N/C	N/C
314615	Fitting - Valve -	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

CEILING TRIM IN HALL BOWED

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	65.00

Subtotal for Job #6: 65.00

Parts Total: 21.33

Labour Total: 195.00

Sublet Total: 0.00

Extras Total: 10.99

WORK ORDER TOTAL: 227.32

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 29 Mar 2021



Pre-Authorization

3/29/20
05:10:29 PM

Pre-Authorization number PA02778928 Reference no: 63640 Status: Approved VIN 4YDF37723MA742696 2/5/2021 Approved by perg Retail sold on Approved date 3/19/2021

34 Basden's American RV Basden's American RV 600 E Baseline Rd Evansville, IN 47725

Job Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1 3201816A	Decorative Wood	0.00	0.50	0.50		1	0.10	Complaint:TRIM ON THE CEILING IS BOWED Cause:NOT INSTALLED RIGHT Correction:PULL TRIM DOWN TRIM AND ADJ AND REINSTALL
2 5102406B	Light, 12V Interior	0.00	1.25	0.60		3	0.20	Complaint:ALL OF THE MOTION LIGHTS FLICKERING Cause:BAD CONNECTIONS IN THE LIGHTS Correction:INSTALL 3 NEW MOTION LIGHTS
3 3101714A	Closet - Clothes H	0.00	0.75	0.40		1	0.20	KRV - VCB Complaint:CLOSET FALLING APART Cause:CLOSET FALLING APART. PARTS ARE IN ONE OF THE DRESSER DRAWERS. Correction:The screws for the supports that hold the closet rod up in the rear bedroom pulled out. Remounted both rod supports with larger screws.

Pre-Authorization number PA02778928 1.50

For paper claims only use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Kwik-Lube RV Center.