



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63639
Promised Date: 03 APR 21



Customer #: 50475
JONES, LORIE B.



CUSTOMER WORK ORDER

WO #: 63639 (Appointment Date: 17 MAR 2021 - Time: 09:00am)

Customer: 50475 - JONES, LORIE B. -
812-455-6969

Tag:

Author: BJW

Location: 0410NEED TO DO PAPER
WORK

Stock #: 10485

Stock Desc: (10485) 2021 FOREST
RIVER CHEROKEE 274DBH

Chassis #: 4X4TCKC2XMX147883

Serial #: 4X4TCKC2XMX147883

Mileage:

Licence:

Invoice #: 358932

Date In: 17 MAR 21

Promised: 03 APR 21

Date Sched:

Completed: 31 MAR 21

Warr. Date: 11 SEP 20

Job #1 - Warranty

COMPLAINT: CUSTOMER WINTERIZED UNIT AND FOUND THAT
KITCHEN SINK FAUCET IS BROKEN WHERE THE
GOOSENECK COMES OUT OF THE BASE.

CAUSE: replace busted kitchen faucet

CORRECTION: removed water lines ,faucet .installed faucet ,water lines ,tested for leaks

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	65.00

Parts

Part #	Description	Qty	Price	Total
F100127527	FAUCET, KITCHEN SP	1.00	78.52	78.52

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-FAUCET	1.00	15.13	15.13

Subtotal for Job #1: 158.65

Job #2 - External

COMPLAINT: THE HOT WATER KNOB IS BROKEN OFF ON THE BATHROOM SINK.

CAUSE: HOT WATER KNOB BATHROOM SINK OFF

CORRECTION: PUT FAUCET BACK TOGETHER AND TESTED WITH CITY WATER PRESSURE IT.FOR
2 HOURS NO LEAK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: CHECK WATER HEATER AND GENERAL PLUMBING
FOR ANY DAMAGE AS A RESULT OF FREEZING.

CAUSE: CHECK WATER SYSTEM

CORRECTION: PRESURED UP SYSTEM ON PUMP PRESURENO LEAKS . HOOKED UP CITY WATER



NO LEAKS TURNED ON WATER HEATER CHECKING SYSTEM . HEARD WATER SPRAWING
 CHECKED AND FOUND FLUSH VALVE ON TOILET STARTED LEAKING .REMOVED AND REPLACED
 FLUSH VALVE .TURNED CITY WATER BACK ON LEFT WATER ON FOR COUPLE HOURS NO LEAK .
 DRIED UP WATER ON FLOOR SAT FANS IN TRAILER TO MAKE SURE ALL WAS DRY

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Parts				
Part #	Description	Qty	Price	Total
31705	31705 AQUA MAGIC V	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - External

COMPLAINT: CUSTOMER STATES THAT THE BRAKE-AWAY CABLE IS CUT.

CAUSE: REPLACE CABLE

CORRECTION: REMOVED AND INSTALLED NEW BRAKAWAY CABLE

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	N/C

Parts				
Part #	Description	Qty	Price	Total
96-8385	PIN & CABLE-PLAS.	1.00	N/C	N/C

Subtotal for Job #4: 0.00

Parts Total: 78.52

Labour Total: 65.00

Sublet Total: 0.00

Extras Total: 15.13

WORK ORDER TOTAL: 158.65

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Apr 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	535905
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC2XMX147883
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017A
Labor rate:	\$130.00	ITEM #	ACKT274DBH
OWNER INFORMATION		DEALER RO #	63639
LORIE B JONES		CLAIM START DATE	03/24/2021
7777 SCOTTSDALE DR		CLAIM END DATE	01/01/1900
Newburgh, IN 47630			
USA			
Retail Date of Purchase	09/09/2020	WARRANTY EXPIRATION DATE	09/09/2021

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	60-139-01-00-001543	Single Handle Kitchen Faucet with Pullout Sprayer (pictures) - Plumbing/ Galley Sink/Replace/No Tread Code			
Complaint, Cause, Correction					
Original Note : bjwright@americanrvcenter.com, 2021-03-24 14:48:32 :: THE GOOSENECK ON THE KITCHEN FAUCET IS BROKEN OFF. INSPECTED KITCHEN FAUCET AND FOUND GOOSENECK TO BE BROKEN OFF WE WILL NEED TO REPLACE THE KITCHEN FAUCET.					
	Model #	Dlr Sub Hrs	0.80	Sub Labor Amt	\$104.00
	Serial #	Appr Hrs	0.50	Appr Labor Amt	\$65.00
Notes					

Submitted	Labor Amt	\$104.00	Approved	Labor Amt	\$65.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$104.00		Total	\$65.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.