



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63586
Promised Date: 27 MAR 21



Customer #: 51000
FOWLER, DAVID J.



CUSTOMER WORK ORDER

WO #: 63586

Customer: 51000 - FOWLER, DAVID J. -

812-457-1235

Tag:

Author: BH

Location: 0327 DELIVERY

Stock #: 10914

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 20RDSE

Chassis #: 4X4TCKV26MK073632

Serial #: 4X4TCKV26MK073632

Mileage: 0

Licence:

Invoice #:

Date In: 12 MAR 21

Promised: 27 MAR 21

Date Sched:

Completed: 31 MAR 21

Warr. Date: 27 MAR 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: pdi

CORRECTION: installed battery, filled lp tanks, checked running lights, checked brakes, checked tire pressure, torqued lug nuts, checked interior and exterior lights, filled holding tanks, tested all appliances, documented model and serial numbers, checked electrical system, dewinterized, pessurized water system, checked for plumbing leaks, performed lp leak test,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	0.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CAUSE: FINAL PDI

CORRECTION: PERFORMED LP LEAK TEST. DOCUMENTED DOT NUMBERS ON TIRES, CHECKED RUNNING LIGHTS CHECKED INTERIOIR LIGHTS, CHECKED EXTERIOR LIGHTS, CHECKED BRAKES, CHECKED APPLIANCES. PRESSURIZED WATER SYSTEM

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #BUNKFINAL: 0.00

Job #E2 - Internal

10K E2 EQUALIZER HITCH

Labor



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
14-1641	1000# E2 TRUNION HITCH W/BALL	1.00	N/C	N/C
Subtotal for Job #E2:				0.00

Job #DELUXE - Internal

COMPLAINT: DELUXE STARTER KIT

CORRECTION: PUT IN UNIT

Parts

Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C
Subtotal for Job #DELUXE:				0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C
Subtotal for Job #WALK:			0.00

Job #1 - Warranty

COMPLAINT: BACK UP CAMERA WILL NOT PAIR WITH MONITOR. NEED TO ORDER NEW CAMERA

CAUSE: back up camera is bad

CORRECTION: replaced with new camera and monitor.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	65.00

Parts

Part #	Description	Qty	Price	Total
732556	FURRIOR 5" REAR CA	1.00	411.32	411.32
Subtotal for Job #1:				476.32

Job #2 - Warranty

COMPLAINT: DOOR LATCH MOVING

CAUSE: door wont latch shut

CORRECTION: drilled new holes for mounting screws and moved latch on door frame

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	26.00
Subtotal for Job #2:			26.00



Parts Total:	411.32
Labour Total:	91.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	502.32

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Apr 2021

Customer Work Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106

BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

DAVID FOWLER

3218 E MULBERRY ST
Evansville, IN 47714
USA

Retail Date of Purchase 03/19/2021

CLAIM STATUS Authorized

CLAIM 546982

CLAIM ORIGIN WEB

ORIGINAL CLAIM ID

VIN 4X4TCKV26MK073632

CHASSIS VIN

MILEAGE 0

SITE/WAREHOUSE 017 / 017C

ITEM # CCKT20RDSE

DEALER RO # 63586

CLAIM START DATE 04/01/2021

CLAIM END DATE 01/01/1900

WARRANTY EXPIRATION DATE 03/19/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	20-66-02-17-000672	Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2021-04-01 16:57:47 :: DOOR LATCH MOVES DOOR WONT LATCH SHUT drilled new holes for mounting screws and moved latch on door frame	
	Model #	Dlr Sub Hrs 0.15
	Serial #	Appr Hrs 0.10
		Sub Labor Amt \$19.50
		Appr Labor Amt \$13.00
	Notes	

Submitted	Labor Amt	\$19.50
	Parts & Freight	\$0.00
	Total	\$19.50

Approved	Labor Amt	\$13.00
	Parts & Freight	\$0.00
	Total	\$13.00

DEALER _____
SIGNATURE DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____
SIGNATURE DATE

All repairs described have been inspected and are satisfactory.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

DAVID FOWLER
3218 E MULBERRY ST
Evansville, IN 47714
USA

Retail Date of Purchase 03/19/2021

CLAIM STATUS Authorized
CLAIM 523990
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4TCKV26MK073632
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 017 / 017C
ITEM # CCKT20RDSE
DEALER RO # 63586
CLAIM START DATE 03/16/2021
CLAIM END DATE 01/01/1900

WARRANTY EXPIRATION DATE 03/19/2022

Claim Line Details

Labor

Line# 1

Operation Code

40-196-01-00-001382

Complaint, Cause, Correction

Original Note : bjwright@americanrvcenter.com, 2021-03-16 10:32:50 :: THE BACKUP CAMERA IS NOT FOUND COAXIAL TO BE BROKEN AT CAMERA END WILL NEED TO REPLACE FURION BACKUP CAMERA

Model

FRC12TAPK-BL

Serial

191101882-072020-00170

Operational Description

Back Up Camera - Electrical/12 Volt Interior/Repla

Dlr Sub Hrs

0.75

Appr Hrs

0.50

Notes

part return required

Submitted	Labor Amt	\$97.50
	Parts & Freight	\$0.00
	Total	\$97.50

Approved	Labor Amt	\$65.00
	Parts & Freight	\$0.00
	Total	\$65.00

DEALER SIGNATURE DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER SIGNATURE DATE

All repairs described have been inspected and are satisfactory.