



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63562
Promised Date: 13 MAR 21



Customer #: 42240
SMITH, HEATHER M.



CUSTOMER WORK ORDER

WO #: 63562

Customer: 42240 - SMITH, HEATHER M.
- 812-589-2563

Tag:

Author: BH

Location: DELIVERY

Stock #: 10689

Stock Desc: 2021 5W KEYSTONE

COUGAR 364BHL

Chassis #: 4YDF36421M2505360

Serial #: 4YDF36421M2505360

Mileage: 0

Licence:

Invoice #:

Date In: 09 MAR 21

Promised: 13 MAR 21

Date Sched:

Completed: 31 MAR 21

Warr. Date: 13 MAR 21

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: PDINFW - PDI NEW FIFTH WHEEL.

CORRECTION: Moved unit into shop from sales lot. Installed (2) new batteries. Made up cables to connect batteries together. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Recorded all tire serial numbers. Checked power cord. Operated auto jacks and reset to level. Checked both awnings. Checked both entrance doors and all compartment doors. Checked all interior lights. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked all windows and blinds. Checked all cabinets and drawers. Filled fresh water tank and flushed antifreeze from all water lines and faucets. Checked all water lines and faucets for leaks. Opened by-pass on water heater and filled. Purged all air from system. Filled all holding tanks and checked monitor panel. Operated all appliances. Performed LP drop test and set LP pressure at 11 in.wc. Checked TV, Antenna, Radio/DVD/CD player and Fireplace. Applied all company decals. Checked roof.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #FPDINFW - Internal

COMPLAINT: FINAL PDI ON NEW FIFTH WHEELS

CAUSE: FPDINFW - FINAL PDI ON NEW FIFTH WHEEL.

CORRECTION: Recorded all serial numbers and took pictures. Applied all company decals. Removed winterized stickers. Drained all holding tanks, including water heater. Unit is not winterized. Moved unit to wash bay area.

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
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DC-24
10268

ADVANCE GROUP 24 D
55185 30M-50F PARK

2.00
1.00

N/C
N/C

N/C
N/C

Subtotal for Job #FPDINFW: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF
Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: IN COMMAND SYSTEM NOT WORKING

CORRECTION: FOUND NO PWER AT THE TOUCH PANEL I JUMPERED THE SLDIE ROOM TO RUN OUT SO WE COULD GET TO THE FUSE PANEL AND REPLACE THE FUSE .FOR THE PANEL.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	80.60
Z990	MISCELLANEOUS REPAIR	BRM	49.40

Subtotal for Job #1: 130.00

Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CORRECTION: REMOVED CUSTOMERS TT HITCH AND HOOKED UP TO 5TH WHEEL. CHECKED ALL LIGHTS AND BRAKES ON TRUCK. MOVED TRADE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #SWAP: 0.00

Parts Total: 0.00
Labour Total: 130.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 130.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Apr 2021



Pre-Authorization

4/1/2021
05:00:29 PM

Pre-Authorization number PA02777718 Reference no: 63562 Status: Approved Approved by kang Retail sold on Approved date 3/18/2021

34 Basden's American RV Basden's American RV 4YDF36421M2505360 3/13/2021
600 E Baseline Rd
Evansville, IN 47725

Job Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	5103006A Monitor Panel - R	0.00	1.00	0.20		1	0.20	Complaint:IN COMMAND SYSTEM NOT WORKING Cause:FOUND THAT THE FUSE FOR THE INCOMMAND WAS BLOWN Correction:HAVE TO MOVE THE SLIDE ROOM OUT MANUELLY TO GET TO THE FUSE BOX AND REPLACE THE FUSE FOR IT TO WORK KRV - Time approved per flat rate.

Pre-Authorization number PA02777718
0.20

For paper claims only use one pre-authorization number per warranty claim for a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to the manufacturer.