



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63548
Promised Date: 20 MAR 21

CUSTOMER WORK ORDER

WO #: 63548

Customer: 47923 - KOCH, SHERRI L. -
812-457-2435

Tag:

Author: BH

Location: 0320 DELIVEY

Stock #: 10688

Stock Desc: 2021 TT KEYSTONE

COUGAR HALF-TON 29FKD

Chassis #: 4YDT29F23MV508277

Serial #: 4YDT29F23MV508277

Mileage: 0

Licence:

Invoice #:

Date In: 08 MAR 21

Promised: 20 MAR 21

Date Sched:

Completed: 31 MAR 21

Warr. Date: 20 MAR 21

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPD

CORRECTION: found cabinet handle missing scrow, remove handle, find screw too fit, 8-32 1in, install handle, refer 12dc will not turn on (no power), install battery, check lights, tires, lug nuts, brakes, breakway, fill tanks flush out water system, reset bypass valves,

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER		N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
5516	A10-3050FHVP 30M-5	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #EQUALIZER1000 - Internal

COMPLAINT: INSTALL 1000# EQUALIZER HITCH

CAUSE: hitch install

CORRECTION: installed hitch head and adjusted height as needed

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
710831	EQUALIZER 1000#/10000# ADJ. HITCH	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #EQUALIZER1000: 0.00



Customer #: 47923
KOCH, SHERRI L.

Job #1 - Internal

COMPLAINT: INSTALL 7 IN REAR AND SIDE CAMERAS

CORRECTION: install and pair 3 cameras to monitor

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
729936	FURRION 7" REAR CA	1.00	N/C	N/C
72-3394	2 SIDE CAMERAS FOR	1.00	N/C	N/C

Subtotal for Job #1: 0.00**Job #2 - Internal**

COMPLAINT: 28 GALLON RHINO 4 WHEEL TOTE TANK 39005

CORRECTION: PUT IN UNIT

Parts

Part #	Description	Qty	Price	Total
39005	39005 28 GAL RHINO	1.00	N/C	N/C

Subtotal for Job #2: 0.00**Job #WALK - Internal**

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00**Job #3 - Internal**

\$100.00 GIFT CARD PER CHAD

Other Services

Code	Description	Qty	Price	Total
PARTS	\$100.00 GIFT CARD	1.00	N/C	N/C

Subtotal for Job #3: 0.00**Job #4 - Warranty**

COMPLAINT: 12V FRIDGE NO POWER

CORRECTION: pull power panel cover and check wires and fuses for power, pull refer and found wirer conetion on power wire to refer loose, reconNet wire and test refer, install refer in cabinet, and test,

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	52.00
Z990	MISCELLANEOUS REPAIR	JP	143.00

Subtotal for Job #4: 195.00**Job #5 - Internal**

PARTS PER CHAD



Parts

Part #	Description	Qty	Price	Total
500627	SILICONE - N PLUS	1.00	N/C	N/C
22-0257	40443 BLK CAMCO VE	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Parts Total: 0.00
Labour Total: 195.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 195.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Apr 2021



Pre-Authorization

4/7/20
06:53:16

Pre-Authorization number PA02792427 Reference no: 63548 Status: Approved Approved by WillT Approved date 4/6/2021
 Servicing Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDT29F23MV508277 3/20/2021
 600 E Baseline Rd
 Evansville, IN 47725

Job Root Description Sublet Sub hours Approved Actual Qty Base Complaint / Cause / Correction
 of operation hours hours hours hours

1	4126414A	Refrigerator - Nor	0.00	1.50	1.50	1	0.50	Complaint:12V FRIDGE NO POWER Cause:pull power panel cover and check wires and fuses for power, pull refer and found wirer connection on power wire to refer loose Correction:Reconnect wire and test refer, install refer in cabinet, and test,
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Pre-Authorization number PA02792427

1.50

For paper claims only use one pre-authorization number per warranty claim for a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to the RV Center.