



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 63545
Promised Date: 13 MAR 21



Customer #: 50965
OLDHAM, BROOKE A.



CUSTOMER WORK ORDER

WO #: 63545

Customer: 50965 - OLDHAM, BROOKE

A. - 812-431-9809

Tag:

Author: BH

Location: 0313DELIVERY

Stock #: 10730

Stock Desc: 2021 TT KEYSTONE

SPRINGDALE 1800BH

Chassis #: 4YDT18016MW107796

Serial #: 4YDT18016MW107796

Mileage:

Licence:

Invoice #:

Date In: 08 MAR 21

Promised: 13 MAR 21

Date Sched:

Completed: 17 MAR 21

Warr. Date: 13 MAR 21

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

CAUSE: NEW PDI

CORRECTION: CHECKED TIRE PRESSURE, CHECKD BRAKES, CHECKED RUNNING LIGHTS, TORQUED LUG NUTS, CHECKED BREAKAWAY SWITCH, CHECKED INTERIOR AND EXTERIOR LIGHTS, CHECKED ALL APPLIANCES, DEWINTERIZED, FILLED HOLDING TANKS, TESTED GAUGES, CHECKED PLUMBING AND WATER LINES FOR LEAKS, CHECKED ELECTRICAL SYSTEM, DOCUMENTED MODEL AND SERIAL NUMBERS FOR APPLIANCES, FILLED LP TANKS, PERFORMED LP LEAK TEST.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C
11-0586	BLADEx VALVE SEALS, 3IN WITH HARDWARE, 2 PER CARD	1.00	N/C	N/C
09-0211	11563 SUBURBAN ANODE ROD	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	4.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

CAUSE: final pdi

CORRECTION: installed battery and box, documented tire dot numbers, performed lp leak test.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C



Subtotal for Job #BUNKFINAL:

0.00

Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CAUSE: E2 HITCH INSTALL

CORRECTION: INSTALLED HITCH BRACKETS, MOVED BREAKAWAY SWITCH TO PROVIDE CLEARANCE

SETUP HITCH HIGHT. HOOKED UP TRUCK AND TRAILER. SHOWED CUSTOMER HOW TO USE HITCH.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
14-1641	1000# E2 TRUNION H	1.00	N/C	N/C

Subtotal for Job #E2:

0.00

Job #BCWT - Internal

COMPLAINT: BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

CORRECTION: INSTALLED BRAKE CONTROL AND WIRING. HAD TO RUN WIRING FORM OEM PIGTAIL TO THE TRUCK WIRING UNDER THE HOOK AND REPAIR THE WIRING ON TRUCK FRAME. HAD TO SHOW CUSTOMER HOW TO USE BRAKE CONTROLER.

Labor

Code	Description	Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
17-0081	#51120 BRAKE CONTROL	1.00	N/C	N/C
30088	#51353 G.M. BRAKE CONTROL	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BCWT:

0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Parts

Part #	Description	Qty	Price	Total
44722	DELUXE STARTER KIT	1.00	N/C	N/C

Subtotal for Job #DELUXE:

0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C



Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: THE BLACK TANK VALVE WILL NOT SHUT.

CAUSE: BLACK TANK GATE VALVE WONT SHUT.

CORRECTION: GATE VALVE SEAL WAS NOT SEATED PROPERLY. THIS WAS DUE TO ABS GLUE THAT WAS ALL OVER THE INSIDE OF THE VALVE AND ON THE INSIDE OF THE PIPE. REMOVED VALVE. CLEANED GLUE OFF AFFECTED AREAS. REPLACED GASKETS FOR VALVE. REINSTALLED GATE VALVE.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #1:			0.00

Job #2 - Internal

COMPLAINT: THE PUMP DOES NOT HAVE A WINTERIZATION LINE.

CAUSE: PUMP MISSING WINTERIZATION LINE

CORRECTION: INSTALLED 3 WAY VALVE. INSTALLED HOSE ONTO VALVE FOR WINTERIZING.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #2:			0.00

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 17 Mar 2021



e-Authorization

3/17/20
04:56:33 PM

3-Authorization number PA02777685	Reference no: 63545	Status: Claimed	Approved by flins	Approved date 3/17/2021
Routing Name	Address	VIN	Retail sold on	
aler				

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDT18016MW107796	3/13/2021				
Job Root Job operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6100815A Drain Valves - We	0.00	0.75	0.50		1	0.30	Complaint:THE BLACK TANK VALVE WILL NOT SHUT. Cause:BLACK TANK GATE VALVE WONT SHUT. Correction:GATE VALVE SEAL WAS NOT SEATED PROPERLY. THIS WAS DUE TO ABS GLUE THAT WAS ALL OVER THE INSIDE OF THE VALVE AND ON THE INSIDE OF THE PIPE. REMOVED VALVE. CLEANED GLUE OFF AFFECTED AREAS. REPLACED GASKETS FOR VALVE. REINSTALLED GATE VALVE. KRV- time approved per KRV flat rate

3-Authorization number PA02777685

0.50

paper claims ~~only~~ use one pre-authorization number per warranty claim for
ple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the