



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63515
Promised Date: 31 MAR 21

CUSTOMER WORK ORDER

WO #: 63515

Customer: 26448 - LEWIS, GARRY R. -
270-952-0156

Tag:

Author: BJW

Location: 0329 GET IN SHOP

Stock #: 10850

Stock Desc: 2021 TT FOREST RIVER

CHEROKEE GREY WOLF 26RR

Chassis #: 4X4TCKB24MK072502

Serial #: 4X4TCKB24MK072502

Mileage:

Licence:

Invoice #:

Date In: 26 MAR 21

Promised: 31 MAR 21

Date Sched:

Completed: 06 APR 21

Warr. Date: 13 FEB 21

Job #1 - Warranty

COMPLAINT: CUSTOMER CALLED IN AND STATED THAT HE CAN NOT GET THE DRIVEN BACKUP CAMERA TO PAIR PROPERLY WITH HIS TRUCK.

CORRECTION: REMOVED CAMAERA AND INSTALLED NEW ONE. MADE SURE IT PAIRED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	18.20
Z990	MISC LABOUR CODE (EXTERNAL)	BB	46.80

Parts

Part #	Description	Qty	Price	Total
732556	FURRIION 5" REAR CA	1.00	286.35	286.35

Subtotal for Job #1: 351.35

Job #2 - Warranty

COMPLAINT: CUSTOMER HAS NOT BEEN ABLE TO GET ANY RECEPTION TO COME THROUGH HIS TELEVISION.

CORRECTION: TOOK PICS. PUT NEW CONNECTOR ON WIRE TO BOOSTER. PUT 3 NEW ONES ON ALL OTHER CABLES. REMOVED ANT. AND FOUND CONNECTOER OFF. PUT NEW ONE ON. SCAN FOR CHANNELS AND FOUND 6. DICORED ANT .BACK .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	260.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Subtotal for Job #2: 260.00

Job #3 - Internal

Transferred to BAS*63824 on 06 APR 21

Estimate amount was 0.00

CUSTOMER CAN NOT GET HIS TRIKE UP THE RAMP IN THE REAR OF THE TRAILER. SEE MAB AND C.BRUCE FOR DETAILS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Subtotal for Job #3: 0.00



Customer #: 26448
LEWIS, GARRY R.



Job #4 - Warranty

COMPLAINT: SEAL AROUND PLUMBING VENT.

CORRECTION: put a tube of dicor on vent

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	39.00

Subtotal for Job #4: 39.00

Parts Total: 286.35
Labour Total: 364.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 650.35

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 06 Apr 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

Labor rate: \$130.00
OWNER INFORMATION
 GARRY R. LEWIS
 890 N LINCOLN BLVD
 Shawneetown, IL 62984
 USA

Retail Date of Purchase 02/13/2021

CLAIM STATUS Authorized
CLAIM 549368
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4TCKB24MK072502
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 017 / 017C
ITEM # CCKT26RR
DEALER RO # 63515
CLAIM START DATE 04/05/2021
CLAIM END DATE 01/01/1900

WARRANTY EXPIRATION DATE 02/13/2022

Claim Line Details

Labor

Line# 1

Operation Code 40-196-01-00-001382
Operational Description Back Up Camera - Electrical/12 Volt Interior/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2021-04-05 11:09:32 :: THE DRIVEN BACK UP CAMERA NO CONNECTION PROBLEM REPLACE THE CAMERA WITH A DIRRERENT ONE

Model #	DRWC4.3M	Dlr Sub Hrs	0.75	Sub Labor Amt	\$97.50
Serial #	107L022027781684	Appr Hrs	0.50	Appr Labor Amt	\$65.00

Notes
 part return required

Labor

Line# 2

Operation Code 60-138-01-00-001532
Operational Description Sewer Vent Cap - Roof - Plumbing/Drainage System/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2021-04-05 11:13:26 :: PLUMBING VENT ON THE ROOF WAS NOT SEALED AT ALL FROM FRACTORY SEAL THE VENT !!!

Model #		Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #		Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes

Labor

Line# 3

Operation Code 70-147-24-00-001761
Operational Description Winegard TV Antenna On.Off Power Supply Booster (picture) - Appliances/Television/Repair/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2021-04-05 11:17:19 :: CUSTOMER HAS NOT BEEN ABLE TO GET ANY RECEPTION TO COME THROUGH HIS TELEVISION. TOOK PICS. PUT NEW CONNECTOR ON WIRE TO BOOSTER. PUT 3 NEW ONES ON ALL OTHER CABLES. REMOVED ANT. AND FOUND CONNECTOER OFF. PUT NEW ONE ON. SCAN FOR CHANNELS AND FOUND 6. DICORED ANT .BACK .

Model #		Dlr Sub Hrs	2.00	Sub Labor Amt	\$260.00
Serial #		Appr Hrs	2.00	Appr Labor Amt	\$260.00