



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63511
Promised Date: 09 MAR 21



Customer #: 50948
BRADLEY, JR, DONALD H.



CUSTOMER WORK ORDER

WO #: 63511

Customer: 50948 - BRADLEY, JR,
DONALD H. - 270-454-4853

Tag:

Author: BH

Location: 0309 DELIVERY

Stock #: 10661

Stock Desc: 2021 TT RIVERSIDE RV

INTREPID 260RB

Chassis #: 59CCC2923ML003790

Serial #: 59CCC2923ML003790

Mileage: 0

Licence:

Invoice #:

Date In: 04 MAR 21

Promised: 09 MAR 21

Date Sched:

Completed: 18 MAR 21

Warr. Date: 09 MAR 21

Job #PDINTT - Internal

PDI - NEW TRAVEL TRAILER

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: install battery, drain water tanks, reset bypass valves, blow out water lines, pump in antifreeze, 2 gallons,

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #1 - Internal

COMPLAINT: INSTALL SHOWER DOOR 10-2067

CORRECTION: walls not square, push pins holding shower in way to install door, remove push pins, have to retape shower wall to wall factory 2 sided tape not holding, cut tracks to fit 1 wall is 1/4 in out of square other end is 1/8 in, install door track and door, seal inside with clear silacone, seal out side with white silacone,



Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Part #	Description	Qty	Price	Total
10-2067	PLEATED SHOWER DOO	1.00	N/C	N/C
500627	SILICONE - N PLUS - CLEAR	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
FRT	FREIGHT-SHOWER DOOR	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #SWAP - Internal

SWAP CUSTOMER'S HITCHWORK

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Subtotal for Job #SWAP: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #2 - Warranty

COMPLAINT: BRAKES INOP ON BRAKE AWAY AND 7WAY
PICTURES ON ONE DRIVE

CORRECTION: JACK UP UNIT AND TEST BRAKES, NO POWER FROM 7 WAY OR BREAKAWAY, START AT WIRE CONETION BOX FOR 7 WAY, FOUND GROUND WIRE TO BREAKS CONETED TO HOT POST IN BOX, MOVE WIRE TO GROUND POST AND RETEST, NOW GETTING POWER TO WIRES BUT BRAKES NOT WORKING, MOVE TO LEFT FRONT AXEL TO TEST WIRES, FOUND 1 WIRE LOOSE AT AXEL CONCTION, REMOVE LEFT FRONT TIRE TO GAIN ACSESS TO WIRES, RECONNET WIRE AND TEST

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: HOLE FOR GAS LINE BEHIND REFER IS OPEN
PICTURES ON ONE DRIVE

CORRECTION: GET SHEET METAL AND CUT TOO FIT, USE SILACON TO SEAL DOWN, SCREW METAL DOWN, AND RUN SILACON OVER EDGES AND SCREWS (NFPA 1192 CODES)

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C



Parts

Part #	Description	Qty	Price	Total
219088	SILICONE II BLACK	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Parts Total: 0.00

Labour Total: 0.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Mar 2021



RE: ML003790

Warranty @Riverside RV <warranty@goriversiderv.com>

Thu 3/18/2021 9:01 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

031821-1 – 2.0 hrs as requested



Thanks and have a good day,

Connie Wilfong

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Thursday, March 18, 2021 9:26 AM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: Re: ML003790

BEN HOFFMAN

SERVICE EXPERT

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

From: Warranty @Riverside RV <warranty@goriversiderv.com>

Sent: Thursday, March 18, 2021 8:24 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Subject: RE: ML003790

Please attach photos.



Thanks and have a good day,

Connie Wilfong

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>
Sent: Wednesday, March 17, 2021 5:32 PM
To: Warranty @Riverside RV <warranty@goriversiderv.com>
Cc: BJ Wright <bjwright@americanrvcenter.com>
Subject: ML003790

RO/63511

BRAKES INOP ON BRAKE AWAY AND 7WAY

JACK UP UNIT AND TEST BRAKES, NO POWER FROM 7 WAY OR BREAKAWAY, START AT WIRE CONNECTION BOX FOR 7 WAY, FOUND GROUND WIRE TO BREAKS CONNECTED TO HOT POST IN BOX, MOVE WIRE TO GROUND POST AND RETEST, NOW GETTING POWER TO WIRES BUT BRAKES NOT WORKING, MOVE TO LEFT FRONT AXEL TO TEST WIRES, FOUND 1 WIRE LOSE AT AXEL CONNECTION, REMOVE LEFT FRONT TIRE TO GAIN ACCESS TO WIRES, RECONNECT WIRE AND TEST

REQUEST 1.5 HRS

HOLE FOR GAS LINE BEHIND REFER IS OPEN

FILLED HOLE WITH EXPANDING FOAM

REQUEST.50

IF I DID SOMETHING WRONG PLEASE TELL ME :)

BEN HOFFMAN

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