



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63499
Promised Date: 26 MAR 21

CUSTOMER WORK ORDER

WO #: 63499

Customer: 50615 - HARRIS, KENNETH
R. - 812-431-0611

Tag:

Author: BJW

Location: 0312 CHECK ON PARTS

Stock #: 10542

Stock Desc: 2021 TT RIVERSIDE RV
RETRO 171DRD

Chassis #: 59CCC2511ML002683

Serial #: 59CCC2511ML002683

Mileage: 0

Licence:

Invoice #:

Date In: 03 MAR 21

Promised: 26 MAR 21

Date Sched:

Completed: 08 MAR 21

Warr. Date: 27 OCT 20

Job #1 - Warranty

COMPLAINT: TRIM ON ROUNDED WALL AT TOP LEFT OF BATHROOM DOOR., CUSTOMER CALLED AND SAID TRIM SPLIT

SHOULD HAVE BEEN ORDERED. DH CALLED
CUSTOMER 8:40 AM AND LEFT MESSAGE FOR
MRS. HARRIS TO CALL ME BACK

CAUSE: TRIM BROKE WHEN FACTORY NAILED AROUND SUCH TIGHT RADIUS.

CUSTOMER TO DROP OF 3/6/21 GIVE TO BB
DH TO TAKE CAMPER BACK TO THEM WHEN DONE

CORRECTION: REMOVED BROKEN 1" TRIM. HAD TO MAKE SLITS AND HEAT UP BACK OF TRIM TO
BEND RIGHT. STAPLED AND PUTTY. REMOVED WALL TRIM AND CUT NEW LENGTH TO FIT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	26.00
Subtotal for Job #1:			26.00

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE PLUG IN BY THE DINING TABLE ON THE BACK WALL
IS NOT WORKING.

CAUSE: HAS OPEN NEUTRAL TO REAR OUTLET

CORRECTION: REMOVED OUTLET, FOUND OPEN NEUTRAL. TRACED WIRING BACK TO TV
OUTLET. TOOK PICS. RE CONNECTED WIRES AND FIXED PROBLEM. PUT BOTH OUTLETS
BACK. REINSTALLED CONVERTER PANEL.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	67.60
Z990	MISC LABOUR CODE (EXTERNAL)	BB	62.40

Subtotal for Job #2: 130.00



Customer #: 50615
HARRIS, KENNETH R.



Parts Total:	0.00
Labour Total:	156.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	156.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 28 May 2021

Customer Work Order

