



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63496
Promised Date: 30 APR 21

CUSTOMER WORK ORDER

WO #: 63496

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BJW
Location: 0420 SEE IF FR HAS AUTH
REPAIR

Stock #: 10762
Stock Desc: 2021 TT COACHMEN
FREEDOM EXPRESS 279RLDS
Chassis #: 5ZT2FETB2MW017398
Serial #: 5ZT2FETB2MW017398
Mileage: 0
Licence:

Invoice #:
Date In: 02 MAR 21
Promised: 30 APR 21
Date Sched:
Completed: 21 APR 21
Warr. Date:

Job #1 - Warranty

COMPLAINT: BATHROOM DOOR DAMAGED...NOTED AT TIME
OF DELIVERY

CAUSE: BATHROOM DOOR DAMAGED--NOTED AT DELIVERY.

CORRECTION: Door was damaged because it was not latching closed. Door swung open and knob hit wall and split door around knob. 2/15/2021: Turned in parts request for a new door.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	62.40
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	2.60
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
F100096833	BATH DOOR	1.00	43.23	43.23
C01226536	STAINLESS PRIVACY	1.00	8.37	8.37

Other Services

Code	Description	Qty	Price	Total
FRT	CRATE	1.00	35.00	35.00
FRT	FREIGHT	1.00	82.02	82.02

Subtotal for Job #1: 233.62

Parts Total:	51.60
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	117.02
WORK ORDER TOTAL:	233.62

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer #: 1000
BASDEN'S AMERICAN RV,



Customer Signature : _____

Date: 21 Apr 2021

Customer Work
Order



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION	CLAIM STATUS Authorized CLAIM 558948 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2FETB2MW017398 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 320 / 320 ITEM # FET279RLDS-320 DEALER RO # 63496 CLAIM START DATE 04/12/2021 CLAIM END DATE 01/01/1900
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Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-101-01-00-001076	Operational Description Hinged Passage Door - Interior/Interior Doors/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bjwright@americanrvcenter.com, 2021-04-12 15:20:19 :: BATHROOM DOOR DAMAGED...NOTED AT TIME OF DELIVERY BATHROOM DOOR DAMAGED--NOTED AT DELIVERY. Door was damaged because it was not latching closed. Door swung open and knob hit wall and split door around knob. 2/15/2021: Turned in parts request for a new door.	
	Model #	Dlr Sub Hrs 2.60
	Serial #	Appr Hrs 0.50
		Sub Labor Amt \$338.00
		Appr Labor Amt \$65.00

Notes

need copy of DAF
 I HAVE ATTACHED THEDAF ON THE PASSAGE DOOR FOR YOU
 R&R bathdoor 30-101-01-00-001076 = 0.50

Submitted	Labor Amt \$338.00	Approved	Labor Amt \$65.00
	Parts & Freight \$0.00		Parts & Freight \$0.00
	Total \$338.00		Total \$65.00

DEALER _____ **DATE** _____
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE
 All repairs described have been inspected and are satisfactory.