



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63477
Promised Date: 29 MAR 21

CUSTOMER WORK ORDER

WO #: 63477

Customer: 21502 - KLINGLE, HAROLD E. Stock #: 10186

Tag:

Author: BH

Location: 0329 CHECK STATUS

Stock Desc: 2019 TT FOREST RIVER
CHEROKEE GREY WOLF 23DBH
Chassis #: 4X4TCKY20KK059962
Serial #: 4X4TCKY20KK059962
Mileage: 0
Licence:

Invoice #:

Date In: 26 FEB 21

Promised: 29 MAR 21

Date Sched:

Completed: 31 MAR 21

Warr. Date: 11 JAN 20

Job #5 - Warranty

COMPLAINT: CHECK THE BATHTUB DRAIN AREA IT IS SOFT AND NOT LIKE ANY OF THE OTHER ONES ON THE LOT

CAUSE: tub had no support in the front floor moved a lot.

CORRECTION: removed 6 pieces of trim. the side panel of the tub. removed anchoring screws on tub support slid the support up to the drain on the tub anchored the support down the built a new rear support and anchored it to the floor. removed all the staples from the walls and trim installed side panel back onto tub then installed all trim pieces back.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	120.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	360.00

Subtotal for Job #5: 480.00

Job #2 - Warranty

COMPLAINT: PAINT IS FADED AND RUSTED ON ALL 4 OF THE STAY JACKS

CAUSE: took pictures of all 4 jacks

CORRECTION: REPLACED ALL 4 JACKS AND REMOVED 4 SCREWS THAT BROKE OFF

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	12.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	104.00

Parts

Part #	Description	Qty	Price	Total
20X31246A	JACK, STAB JACK -	4.00	18.88	75.52

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-JACK	1.00	15.10	15.10
FRT	UPS-JACKS	1.00	16.72	16.72

Subtotal for Job #2: 223.34

Job #1 - Warranty

COMPLAINT: RECALL - SEAL WHEEL WELL
CAMPAIGN 000566

Customer #: 21502
KLINGLE, HAROLD E.



CORRECTION: DOES NOT APPLY

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	65.00
Subtotal for Job #1:			65.00

Parts Total:	75.52
Labour Total:	661.00
Sublet Total:	0.00
Extras Total:	31.82
WORK ORDER TOTAL:	768.34

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Apr 2021



BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 63477

Completed : 31 MAR 21 Customer : 10024 - FOREST RIVER TRAVEL TRAILER
Licence # : Invoice # :
Stock No : 10186 Description : 2019 TT FOREST RIVER CHEROKEE GREY
Tag : Date In : 26 FEB 21 Mileage : 0
Author : BH Promised : 29 MAR 21
Location : 0329 CHECK STATUS Date Sched :
Serial# : 4X4TCKY20KK059962 Chassis# : 4X4TCKY20KK059962
Warr. Date : 11 JAN 20 Cust PO# :
Print Date : 01 APR 21

Job # Description JOB INFORMATION Type Bill To

5 COMPLAINT: CHECK THE BATHTUB DRAIN AREA IT IS SOFT W 10024 FORES
AND NOT LIKE ANY OF THE OTHER ONES ON
THE LOT
CAUSE: tub had no support in the front floor
moved a lot.
CORRECTION: removed 6 pieces of trim. the side panel
of the tub. removed anchoring screws on
tub support slid the support up to the
drain on the tub anchored the support
down the built a new rear support and
anchored it to the floor. removed all
the staples from the walls and trim
installed side panel back onto tub then
installed all trim pieces back.
2 COMPLAINT: PAINT IS FADED AND RUSTED ON ALL 4 OF W 10024 FORES
THE STAY JACKS
CAUSE: took pictures of all 4 jacks
CORRECTION: REPLACED ALL 4 JACKS AND REMOVED 4
SCREWS THAT BROKE OFF
1 COMPLAINT: RECALL - SEAL WHEEL WELL CAMPAIGN 000566 W 10024 FORES
CORRECTION: DOES NOT APPLY

Job # Part No Description PARTS Bill to Qty Price Total

2 20X31246A JACK, STAB JACK - W-10024 4 18.88 75.52

Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

5 Z990 MISC LABOUR CODE (EXTE TEL W-10024 1.00 120.00 120.00
5 Z990 MISC LABOUR CODE (EXTE TEL W-10024 3.00 120.00 360.00
2 Z990 MISC LABOUR CODE (EXTE TEL W-10024 0.10 120.00 12.00
2 Z990 MISC LABOUR CODE (EXTE TEL W-10024 0.80 130.00 104.00
1 Z990 MISC LABOUR CODE (EXTE TEL W-10024 0.50 130.00 65.00

Work Order : 63477

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Job #  Excode   Description  EXTRAS      bill to      Qty      Price      Total
*****
   2   FRT      UPS-JACK          W-10024      1.00      15.10      15.10
   2   FRT      UPS-JACKS        W-10024      1.00      16.72      16.72

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CUSTOMER COMMENTS

JACKS IN BACKROOM 3-5-21...CAM
1-JACK ARRIVED IN BACKROOM 3-2-21...CAM
JACKS ORDERED 2-26-21...CAM
505061
JACKS ARE ARE ALREADY CLAIMED ON WEB527205

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	10024	75.52	661.00	0.00	31.82	0.00	768.34
	Totals	75.52	661.00	0.00	31.82	0.00	768.34