



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63435
Promised Date: 31 MAR 21

CUSTOMER WORK ORDER

WO #: 63435

Customer: 39633 - SCOTT, KEVIN -
812-449-1398

Tag:

Author: BH

Location: 0329 CHECK WORK

Stock #:

Stock Desc: 2006 5W KEYSTONE
RAPTOR 3712TS06

Chassis #:

Serial #: 4YDF371216M853435

Mileage:

Licence: no stock # used vin # last 8

Invoice #: 358568

Date In: 22 FEB 21

Promised: 31 MAR 21

Date Sched:

Completed: 31 MAR 21

Warr. Date:

Job #1 - External

COMPLAINT: REPLACE 7 WAY ON FRONT OF TRAILER

CAUSE: REPLACE 7 WAY ON FRONT OF TRAILER.

CORRECTION: 7 Way plug ground off on one side. Cut off damaged plug. Installed new 7 Way plug on end of 7 Way cord. Checked operation.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
14637	7WAY PLASTIC TRL E	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: REPLACE LP TANK

CAUSE: REPLACE LP TANK.

CORRECTION: Removed old outdated LP tank. Purged and filled new LP tank. 6 Gals LP.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
66-4907	L.P.CYLINDER 30 LB	1.00	N/C	N/C
10-1693	1.5" TANK GROMMET	1.00	N/C	N/C
11-0997	3" TANK GROMMETS	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	6.00	N/C	N/C

Subtotal for Job #2: 0.00

172.03



Customer #: 39633
SCOTT, KEVIN



Job #3 - External

COMPLAINT: REPLACE BATTERIES.

CAUSE: REPLACE BOTH BATTERIES.

CORRECTION: Removed 2 old batteries. Installed 2 new Deka batteries.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DKM	N/C
Parts				
Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	2.00	N/C	N/C
100529	KEYSTONE BATTERY B	1.00	N/C	N/C
Subtotal for Job #3:				0.00

Job #PACK3 - External

Transferred to BAS*63783 on 01 APR 21

Estimate amount was 0.00

REPACK BEARING - TRIPLE AXLE TRAILER

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		GAH	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
PARTS	BACKING PLATES	0.00	N/C	N/C
Subtotal for Job #PACK3:				0.00

Job #4 - External

FLAT TIRE

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)			N/C
Subtotal for Job #4:				0.00

Job #5 - External

COMPLAINT: REPLACE REAR JACKS

CAUSE: REPLACE REAR JACKS.

CORRECTION: Removed damaged rear stab jacks. Drilled new mounting holes and installed new rear stab jacks.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DKM	N/C
Parts				
Part #	Description	Qty	Price	Total
15-1048	48820 2-PK 24" 5000LB SCISSOR JACK	1.00	N/C	N/C
Other Services				
Code	Description	Qty	Price	Total
PARTS	JACK	0.00	N/C	N/C
Subtotal for Job #5:				0.00



**Job #6 - External**

COMPLAINT: DOOR SEALS AND CARGO DOOR

CAUSE: DOOR SEALS AND CARGO DOOR.

CORRECTION: Cleaned off old seal on front entrance door frame. Installed new foam seal on front entrance door. Cleaned off old seal on rear entrance door. Installed new foam seal on rear entrance door. Cleaned bulb seal mounting surface. After top corner was repaired, installed new bulb seal on all four sides of cargo door. Cleaned mounting surface and installed new bulb seal under kitchen slide.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
5450	D-SEAL KIT 30'	2.00	N/C	N/C
E211	E211 2-pk WHITE BA	1.00	N/C	N/C

Subtotal for Job #6: 0.00**Job #7 - External**

COMPLAINT: FIX WIRING AT THE KITCHEN SLIDE

CAUSE: FIX WIRING AT KITCHEN SLIDE

CORRECTION: Removed kitchen range from cabinet for access to wiring below range. Found two 120v "Molex" connectors that had been pulled apart. Disconnected wires mounted on frame of trailer in two junction boxes. One of the junction boxes needs replaced because it was full of water and corroded. Removed wires and pulled up thru floor. Wires were damaged badly and need replaced. "Molex" connectors need replaced also. Installed new junction box. Made up new wires and connected to new "Molex" connectors. Connected "Molex" connectors together and ran wires down thru floor of kitchen slide. Ran wires to both junction boxes. Connected new wires inside junction boxes. Replaced covers on junction boxes. Checked operation of new 120v wires. Refrig has power and microwave has power. Reinstalled kitchen range in cabinet. Checked 12v side of fuse panel. 12v side has no ground. Ran a new ground wire from a ground bar to fuse panel ground bar. Reconnected 12v wires under slide that had been pulled apart. Checked power inside unit on kitchen slide. Lights on kitchen slide now work and refrig has 12v power. Installed wire loome around 120v and 12v wires to protect.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
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Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
103089	Terminal - Molex -	2.00	N/C	N/C
108741	FLEX GUARD SPRING	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
PARTS	14/3 WIRE	30.00	N/C	N/C
PARTS	BOX & COVER	1.00	N/C	N/C
PARTS	CONN & CLAMPS	1.00	N/C	N/C
FRT	UPS-MOLEX CONNECTOR	1.00	N/C	N/C



Subtotal for Job #7:

0.00

Job #8 - External

COMPLAINT: FIX LP LINE AT KITCHEN SLIDE

CAUSE: FIX LP LINE AT KITCHEN SLIDE.

CORRECTION: 3/1/2021: Turned in parts request for a new LP hose that was torn off. 3/2/2021: Received new LP line for kitchen slide. Installed new LP line. Checked operation of LP line and wires when slide is in. Standard LP line is too long and needs to be shortened before installing spring to fold up assembly when slide is in. 3/4/2021: Had LP shortened to fit application. Installed new LP line. Covered line with wire loome.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
06-0207	Propane Hose; 3/8	1.00	N/C	N/C

Sublet

Description	Total
SHORTEN LP LINE	N/C

Other Services

Code	Description	Qty	Price	Total
PARTS	LP FITTING	1.00	N/C	N/C

Subtotal for Job #8:

0.00

Job #9 - External

COMPLAINT: AWNING FABRIC

CAUSE: AWNING FABRIC.

CORRECTION: Measured awning fabric to be ordered. 3/3/2021: Received new awning fabric. Unpackaged fabric. Found 5 spots damaged at fold lines. Unwound springs on roller tube. Removed roller tube and old fabric from unit. Removed springs from roller tube. Cleaned roller tube. Waiting on another new awning fabric. 3/10/2021: Received second new awning fabric. Installed new awning in awning rail. Installed Fabric into roller tube groove. Remounted springs in roller tube. Rewound springs and secured to awning arms. Went to remount upper rafter arm to side of unit. Mounting screws not holding arm. Wood behind mounting screws is rotten. Cut to fit and mounted an aluminum plate behind rafter mounting holes. Secured plate with spreader rivets. Mounted rafter arm to plate. Checked operation of awning. Adjusted and secured awning fabric to awning rail.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
5451	WHITE FADE 11' AWN	1.00	N/C	N/C

Subtotal for Job #9:

0.00

Job #10 - External

COMPLAINT: INSIDE AND OUTSIDE LIGHTS NOT WORKING AND CEILING FAN





CAUSE: INSIDE AND OUTSIDE LIGHTS NOT WORKING AND CEILING FAN.

CORRECTION: Replaced bulbs in 4 outside lights. Replaced interior light switch on panel. Replaced light switch for lights in garage area. Replaced bulbs in garage area. Light over bed does not have bulbs or power to it. Removed mattress and bed board for access to light wires under bed. Found ground wire pulled out of connector. Replaced both wires. Light now works. Remounted bed board and mattress. Light over bath sink and light over living room couch need replaced. One half of each work. Other half is broken. Replaced broken sliding closet door latches in bedroom. Checked lights in loft. Both lights OK. Renailed ceiling trim next to lights in garage area. Replaced ceiling light over bathroom sink. Replaced under cabinet light over recliners. Replaced switch on toilet room ceiling fan. Replaced battery compartment vent hole cover.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
5372	DG71213VP 2 PK 115	2.00	N/C	N/C
S269	S269 10A BLACK ROC	1.00	N/C	N/C
S265	S265 10A PW ROCKER	1.00	N/C	N/C
5370	DG71211VP 2 PK 921	5.00	N/C	N/C
H527	H527 SLIDING MIRRO	1.00	N/C	N/C
236990	LIGHT BULB - SPECI	1.00	N/C	N/C
396286	60 WATT BULBS	1.00	N/C	N/C
BRV104857	OMEGA DOUBLE DOME/	2.00	N/C	N/C
212097	S731 PUSH BUTTON O	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-LIGHTS	1.00	N/C	N/C

Subtotal for Job #10: 0.00

Job #11 - External

COMPLAINT: FIX SCREENS ON BOTH DOORS

CAUSE: FIX SCREENS ON BOTH DOORS.

CORRECTION: Removed both screen doors from unit. Removed top and bottom screens on both doors. Cleaned off old aluminum patching tape. Installed new screen material on both doors, top and bottom. Patched hole on rear screen door bottom kick panel with white roof patch. Removed broken screen door latch on rear door and installed new latch. Removed bottom shipping wedges on both exterior doors causing doors to drag.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
E295	E295 SCREEN DOOR L	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SCREEN	0.00	N/C	N/C

Subtotal for Job #11: 0.00

Job #12 - External

COMPLAINT: REPLACE MISSING BLACK TANK AND PLUMBING TO IT.



W/O: 63435
Promised Date: 31 MAR 21

Received new black tank. Cut off customer installed toilet drain pipe to make way for new black tank to be installed. Temporary installed new tank in position to measure and mark location of toilet drain pipe and tank vent line. Removed new tank. Marked location of holes in top of tank. Drilled holes with hole saw. Installed new rubber tank fittings. Turned in parts request for (2) new dump valves. Removed vent cap on roof and measured length of new vent pipe needed. Added new tank sensor wires for black tank.

Customer #: 39633
SCOTT, KEVIN

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11-1084	1 1/2" X 1 1/4"	1.00	N/C	N/C
89-8444	QUICKIE FLUSH	1.00	N/C	N/C
88-8309	BARB ELBOW 1/2 X 1/2	1.00	N/C	N/C
72-0828	1/2" X 1/2" PEX EL	1.00	N/C	N/C
602312	06860 1/2" CAP - L	3.00	N/C	N/C
10-0762	321-B-26-A PW CITY	1.00	N/C	N/C
11632	11632 1/2" DRAIN P	2.00	N/C	N/C
20818	CHECK VALVE - 1/2" MPT X 1/2" MPT	1.00	N/C	N/C
10-1105	62165 PW METAL MPT	1.00	N/C	N/C
282770	94239 VACUUM BREAK	1.00	N/C	N/C
10-7150	CONE WASHER SWIVEL	5.00	N/C	N/C
155219	CORRUGATED UNDERBE	325.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
PARTS	PLUMBING PARTS	1.00	N/C	N/C
FRT	FREIGHT HOLDING TANK	1.00	N/C	N/C
FRT	UPS-VALVES	1.00	N/C	N/C
FRT	UPS-UNDERBELLY	1.00	N/C	N/C

Subtotal for Job #12: 0.00

Job #13 - External

COMPLAINT: FIX WIRING FOR LEVELING SYSTEM

CAUSE: FIX WIRING FOR LEVELING SYSTEM.

CORRECTION: Used fish tape and pulled switch wires over top of generator and thru switch mounting hole. Connected all switch wires to switch. Mounted switch. Checked operation of leveling jacks. Working ok. Reinserted wires inside exesting wire loom. Switch quit working. Wires burndt on back of switch and ground terminal is loose inside switch. Removed old switch. Installed new terminals on ends of wires. Installed new switch. Checked operation of new switch. now working ok with new switch.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
387874	LIPPERT STAB JACK	1.00	N/C	N/C

Subtotal for Job #13: 0.00

Job #14 - Warranty

COMPLAINT: SERVICE ADVISORY 06-068 *

CAUSE: SERVICE ADVISORY 06-068

CORRECTION: 3/1/2021: Turned in parts request for a carbon monoxide detector. 3/3/2021: Received part for service advisory. Removed light switch from toilet room wall. Drilled hole in bedroom wall five feet above floor. Fished detector wires down thru wall to light switch hole. Mounted detector on bedroom wall. Connected power wires from detector to power side of light switch. Checked operation of detector. Powered OK. Remounted light switch on toilet room wall.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	39.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	26.00

Parts

Part #	Description	Qty	Price	Total
BRV212767	12 VOLT CO DETECTO	1.00	96.04	96.04





Other Services

Code	Description	Qty	Price	Total
FRT	UPS-CO DETECTOR	1.00	10.99	10.99

Subtotal for Job #14: 172.03

Job #15 - External

COMPLAINT: INSTALL SLIDE TOPPERS ON ROAD SIDE

CAUSE: INSTALL SLIDE TOPPERS ON ROAD SIDE.

CORRECTION: Removed old hardware and roller tubes on both slide outs. Installed new topper and hardware on large slide out and adjusted. Installed new topper and hardware on bedroom slide out and adjusted.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
V000163298	12.5FT SLIDER-150I	1.00	N/C	N/C
00-0505	TOPPER V000163279	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT TOPPERS	1.00	N/C	N/C

Subtotal for Job #15: 0.00

Job #16 - External

ADD ALUM TO TOP CORNER FOR DOOR

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Subtotal for Job #16: 0.00

Job #17 - External

COMPLAINT: GFI NOT WORKING

CAUSE: GFI NOT WORKING.

CORRECTION: Removed GFCI receptical from cabinet. Found loose wire on back of it. Checked all recepticals connected to GFCI. Found several loose wires. Outside receptical needs replaced as it is loose and has no cover. Removed outside receptical from wall and disconnected wires. Installed wires in new receptical. Ground wire too short. Need connector to splice length of wire to reach ground screw. Added connector to connect to ground screw. Installed new receptical in unit. Installed new cover. Sealed around cover with clear silicone. Checked operation of outside receptical and GFCI. Working OK.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Parts

Part #	Description	Qty	Price	Total
19-2440	S905 WHITE WEATHER	1.00	N/C	N/C

Subtotal for Job #17: 0.00



W/O: 63435
Promised Date: 31 MAR 21

Parts Total:	96.04
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	10.99
WORK ORDER TOTAL:	172.03

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 24 Jul 2021



Customer #: 39633
SCOTT, KEVIN

