



Job 1-6
Warranty

600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63433
Promised Date: 04 MAR 21

CUSTOMER WORK ORDER

W/O #: 63433

Customer: 50914 - ULRICH, ROBERT M.
12-449-7077

Job: BH
Location: 0305 DELIVERY

Stock #: 10637
Stock Desc: 2021 TT RIVERSIDE RV
RETRO 189R
Chassis #: 59CCC2329ML003608
Serial #: 59CCC2329ML003608
Mileage: 0
Licence:

Auth #
031221-2
J. L. L. L.

Job #BUNKHOUSE - Internal

COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE

USE: CHECKED RUNNING LIGHTS, CHECKED TIRE PRESSURE, CHECKED BRAKES, TORQUED
G NUTS, CHECKED BREAKAWAY SWITCH, FILLED LP TANKS, PERFORMED L.P. LEAK TEST,
CHECKED INTERIOR AND EXTERIOR LIGHTS, CHECKED APPLIANCES, FILLED HOLDING TANKS,
CHECKED WATER AND PLUMBING SYSTEM FOR LEAKS, CHECKED ELECTRICAL SYSTEM,
DOCUMENTED MODEL AND SERIAL NUMBERS, CHECKED ROOF, WINTERIZED UNIT.

labor

Code	Description	Mechanic	Total
990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
3034	55362 STD BATTERY	1.00	N/C	N/C
4-8205	LEVEL STICK-ON 085	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
PG	LP GAS	8.00	N/C	N/C
IS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BUNKHOUSE: 0.00

Job #BUNKFINAL - Internal

COMPLAINT: FINAL PDI NEW BUNKHOUSE

USE: final pdi

DIRECTIONS: checked 12 volt system, pressurized water system, installed battery and battery box,
checked interior and exterior lights, checked appliances. checked performed lp leak test. checked for leaks
plumbing and water system.

labor

Code	Description	Mechanic	Total
990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
1C-24	ADVANCE GROUP 24 D	1.00	N/C	N/C

Subtotal for Job #BUNKFINAL: 0.00

Customer #: 50914
ULRICH, ROBERT M.



Job #3002 - Internal

COMPLAINT: RECEIVER - UNIVERSAL SUV

CORRECTION: CHANGED UNIVERSAL RECEIVER ON REAR OF JEEP.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
13048	93-98 JEEP GRAND C	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C
FRT	FREIGHT	1.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3002: 0.00**Job #E2 - Internal**

COMPLAINT: 10K E2 EQUALIZER HITCH

CAUSE: e2 hitch install

CORRECTION: mounted brackets and set to correct length. moved breakaway switch to provide clearance

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
14-1641	1000# E2 TRUNION H	1.00	N/C	N/C

Subtotal for Job #E2: 0.00**Job #BCWV - Internal**

COMPLAINT: BRAKE CONTROL & WIRING - VAN, SUV & CAR

CORRECTION: INSTALLED BRAKE CONTROL AND WIRING. INSTALLED A 7-WAY PLUG ON REAR BUMPER. HAD TO RUN CHARGE WIRE AND BRAKE WIRE TO NEW 7-WAY ON BUMPER. INSTALLED A BREAKER UNDER THE HOOK FOR THE CHARGE WIRE AND BRAKE CONTROLLER. WIRED UP BRAKE CONTROLLER TO BRAKE SWITCH.

Labor

Code	Description	Mechanic	Total
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &	GAH	N/C
BCWV	BRAKE CONTROL & WIRING - VAN, SUV &	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
14636	7WAY PLASTIC CAR E	1.00	N/C	N/C
19-0938	9 WAY CONNECTOR -	1.00	N/C	N/C
19-1441	16-3030 30A CIRCUIT	1.00	N/C	N/C
17-0081	#51120 BRAKE CONTR	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #BCWV: 0.00

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: THE CAULKING NEXT TO THE STOVE IS MISSING

CAUSE: caulking next to stove is missing

CORRECTION: applied caulking as needed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: THE TRIM IN THE COMPARTMENT IS LOOSE

CAUSE: front compartment has panel that is loose.

CORRECTION: panel did not have any framing to support panel. took a piece of trim and stapled to the panel that was loose and the panel next to it to hold in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: THE BLACK TANK FLUSH VALVE IS HOOKED UP BACKWARDS.

CAUSE: balck tank flush valve is hooked up backwards.

CORRECTION: reversed water lines on flush valve.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #6: 0.00

Comments

RECEIVER BACK AT LIFT ON GREG'S RACK 2-23-21...CAM

RECEIVER ORDERED 2-22-21. SHOULD BE HERE ON OR AROUND 2-23-21

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 Mar 2021



Job #DELUXE - Internal**DELUXE STARTER KIT****Parts**

Part #	Description	Qty	Price	Total
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
41559	41559 15-PK TST LA	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C
14240	55165 PIGTAIL 30A	1.00	N/C	N/C
4943	50' MARINE WATER H	1.00	N/C	N/C
600885	D04-0650 15' SILVE	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: THE WINTERIZATION HOSE AND THE CITY WATER HOSE ARE REVERSED

CAUSE: winerization hose is hooked up to city water inlet

CORRECTION: removed winterization hose from city inlet and secure correct hose to inlet.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE TRIM IN THE LIVING ROOM IS HANGING DOWN

CAUSE: trim hanging in living room

CORRECTION: secure trim with staples

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE TRIM IN THE BATHROOM IS LOOSE

CAUSE: trim in bathroom is loose

CORRECTION: secured trim with staples

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C



Denny Hinton

From: Denny Hinton
Sent: Friday, March 12, 2021 11:11 AM
To: Warranty @Riverside RV
Subject: VIN # ML003608 PRE AUTH REQUEST
Attachments: WO_63433_2021.2.23_8.44.27 job 1 winterizing hose is hooked up to city water inlet .jpg; WO_63433_2021.2.23_8.45.34 job 1 continued .jpg; 20210223_092049.jpg; 20210223_092019.jpg; 20210223_092006.jpg

WINTERIZE HOSE HOOKED UP BACKWARDS .2
TRIM IN LIVING ROOM HANGING DOWN .1
TRIM IN BATHROOM LOOSE .1
CAULKING NEXT TO STOVE MISSING .1
TRIM INSIDE COMPARTMENT LOOSE .1
BLACK TANK FLUSH VALVE HOOKED UP BACKWARDS .1

DENNY HINTON
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EMAIL: DHINTON@AMERICANRVCENTER.COM

Denny Hinton

From: Warranty @Riverside RV <warranty@goriversiderv.com>
Sent: Friday, March 12, 2021 1:08 PM
To: Denny Hinton
Subject: RE: VIN # ML003608 PRE AUTH REQUEST

031221-2 - .7 as requested



Thanks and have a good day,
Connie Wilfong
Warranty Manager
Riverside RV
1775 E US 20
Lagrange, IN 46761
260-499-4578
Ext. 110

From: Denny Hinton <dhinton@americanrvcenter.com>
Sent: Friday, March 12, 2021 12:11 PM
To: Warranty @Riverside RV <warranty@goriversiderv.com>
Subject: VIN # ML003608 PRE AUTH REQUEST

WINTERIZE HOSE HOOKED UP BACKWARDS .2
TRIM IN LIVING ROOM HANGING DOWN .1
TRIM IN BATHROOM LOOSE .1
CAULKING NEXT TO STOVE MISSING .1
TRIM INSIDE COMPARTMENT LOOSE .1
BLACK TANK FLUSH VALVE HOOKED UP BACKWARDS .1

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