

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 63385

Completed : 24 FEB 21 Customer : 1013 - KEYSTONE RV CO -
Licence # : Invoice # :
Stock No : 10690 Description : 2021 5W KEYSTONE COUGAR HALF-TON 25
Tag : Date In : 12 FEB 21 Mileage : 0
Author : BJW Promised : 28 FEB 21
Location : 0226 CHECK TO SEE IDate Sched :
Serial# : 4YDF25R25MV505737 Chassis# : 4YDF25R25MV505737
Warr. Date : 30 NOV 20 Cust PO# :
Print Date :

Job # Description JOB INFORMATION Type Bill To *****

1 COMPLAINT: Furnace not working 30 secs and quick W 1013 KEYST
CAUSE: furnace
CORRECTION: removed furnace tested would not light
smell gas and hear ignighter .pulled
burner tested found ignighter wire
shorted .replaced ignighter assemble
tested on bench. lenghtened wires to
furnace .installed furnace ,hooked up
vents ,gas line and tested for lp
leak.tested furnace operation.installed
vent cover infront of furnace
5 COMPLAINT: Motion light on stairs work at random W 1013 KEYST
CAUSE: motion light in stairway
CORRECTION: removed and installed new motion light
8 COMPLAINT: Pulls to the right when braking the I SPN SALES
camper does
CORRECTION: TECH VERIFIED THAT BRAKES WERE SET
PROPERLY. TEST PULLED UNIT TO VERIFY
THAT THERE IS NO PULL PRESENT.

Job # Part No Description PARTS Bill to Qty Price Total

1 472984 Furnace - Ignitor W-1013 1 28.52 28.52
5 592487 Light - LED - Moti W-1013 1 7.11 7.11

Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

1 Z990 MISC LABOUR CODE (EXTE GWG W-1013 1.00 130.00 130.00
1 Z990 MISC LABOUR CODE (EXTE GWG W-1013 0.80 130.00 104.00
1 Z990 MISC LABOUR CODE (EXTE GWG W-1013 1.20 130.00 156.00
1 Z990 MISC LABOUR CODE (EXTE GWG W-1013 0.00 130.00 0.00
5 Z990 MISC LABOUR CODE (EXTE GWG W-1013 0.20 130.00 26.00
5 Z990 MISC LABOUR CODE (EXTE GWG W-1013 0.30 130.00 39.00
5 Z990 MISC LABOUR CODE (EXTE GWG W-1013 0.00 130.00 0.00

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Work Order : 63385

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
      8 Z990      MISC LABOUR CODE (EXTE      I-SPN      0.00    25.00     0.00
      8 Z990      MISC LABOUR CODE (EXTE GWG  I-SPN      0.80    25.00    20.00

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*****
Job #  Excode    Description  EXTRAS      bill to    Qty    Price    Total
*****
      1  FRT      UPS-JOBS 1,5      W-1013     1.00    10.99    10.99

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 CUSTOMER COMMENTS

PARTS IN BACKROOM 2-18-21...CAM
 PRE-AUTH #PA02754676 APPROVED 2-15-21. ALL PARTS ORDERED.
 PRE-AUTH#PA02754676 SUBMITTED 2-12-21 @ 1:59 P.M.

 BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
I	SPN	0.00	20.00	0.00	0.00	0.00	20.00
W	1013	35.63	455.00	0.00	10.99	0.00	501.62
Totals		35.63	475.00	0.00	10.99	0.00	521.62

Claim Response

3/29/2021
11:49:10 am

Any ide	Operation	Description	Svc advisory	Sub hours	Apvd Hours	Labor amt	Sublet	Qty	Base Hours	Status
5102414A	Light, 12V interior - Repair	Complaint: lights under the recliner are not working Cause: miswired Correction: checked wiring found wires cut , trimmed wires back and installed but connectors tested light and worked		0.20	0.20	26.00	0.00	1	0.20	Approved

Last modified by: nwc										
Claim	Reference no.	Repair start date	Repair date	VIN	Pre-auth	Dealer	Repeating dealer name	Labor rate	Changed Type warranty rate	Date of Purchase
778983	63395	2/24/2021	2/24/2021	4YDF2R255W556737	PA0275573	1194	Basien's American RV 800 E Baseline Rd Evansville, IN 47725	130.00	0.00	WARR

Qty	Item	Name	Quantity	Qty Returned	Dealer price	Markup	Per total	Appt Freight	Sub Freight	Sublet	Status
1.00	592487	Light • LED • Motion Sensor -	1.00	0.00	6.18	15.00	7.11	5.50	10.99	0.00	nothing returned U
problem listed below.											
1.00	472984	Fumecon • Ionizer • Electrode #	1.00	1.00	24.80	15.00	28.52	5.49	0.00	0.00	Approved

Component Model: dfmc35.121 Component Serial Number: 04291739

[illegible]