



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63383
Promised Date: 14 MAY 21

CUSTOMER WORK ORDER

WO #: 63383

Customer: 51334 - DECKARD, JARED A.
- 618-554-3662

Tag:

Author: BH

Location: DELIVERY 0514

Stock #: 10721

Stock Desc: 2021 5W KEYSTONE
SPRINGDALE 300FWBH

Chassis #: 4YDF30028M3106779

Serial #: 4YDF30028M3106779

Mileage: 0

Licence:

Invoice #:

Date In: 12 FEB 21

Promised: 14 MAY 21

Date Sched:

Completed: 30 MAY 21

Warr. Date: 14 MAY 21

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CORRECTION: LOOK FOR UNIT ON LOT, FOUND IN SHOWROOM,
2 units in one, unit has 2 bathrooms, and 2 kitchens, 5 waste water tanks,
check lights, right turn dose not work, brakes, breakawy, lug nuts, tires, roof, eletric systems, install drain
pugs, fill water tanks,

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JP	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: install batery, LP DROP TEST, check lights, brakes, water eletric systems

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	JP	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 D	1.00	N/C	N/C
5516	A10-3050FHVP 30M-5	1.00	N/C	N/C
44665	44665 10" 5W LUBE	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #DELUXE - Internal

DELUXE STARTER KIT

Customer #: 51334
DECKARD, JARED A.





Parts

Part #	Description	Qty	Price	Total
19-0542	15M-30F DOGBONE AD	1.00	N/C	N/C
11-0018	39741 20' RHINOFLE	1.00	N/C	N/C
40052	40052 BRASS W.P. R	1.00	N/C	N/C
10-0281	22793 50' 5/8" DRI	1.00	N/C	N/C
13-0181	40274 2-PLY TST TO	1.00	N/C	N/C
41570	TST Lemon Drop-Ins	1.00	N/C	N/C

Subtotal for Job #DELUXE: 0.00

Job #20KPULLRITE - Internal

COMPLAINT: INSTALL 20K PULLRITE FIFTH WHEEL

CORRECTION: INSTALLED 5TH WHEEL RAIL KIT AND 20K 5TH WHEEL.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
BRV16200	CURT RAIL KIT -- C	1.00	N/C	N/C
BRV16125-SK2	PIN & CLIP KIT - CURT	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	1.00	N/C	N/C

Subtotal for Job #20KPULLRITE: 0.00

Job #1 - Internal

SET OF CAMCO LEVERLS

Parts

Part #	Description	Qty	Price	Total
3696	44425 2-PK CURVED	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: DONE EF

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	EF	N/C

Subtotal for Job #WALK: 0.00

Job #2 - Warranty

COMPLAINT: NO RIGHT TURN LIGHT

CORRECTION: start at 7way conetion and check wire nuts are tight, and pull tail light and foud it miss wired,trailer ground is wired to cleance light,trail right turn is wired to light groundtrail light is wired to light turn, rewire light and test

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	65.00



Subtotal for Job #2: 65.00

Job #3 - Warranty

COMPLAINT: THE WATER VALVE IS LEAKING ON THE TOILET.

CORRECTION: use a mirror to locat and remove valve retaning screw, remove valve, cut pinch ring off of line, remove valve, conet new valve to line, install in toilet, instsll retaning screw, conet to water line and test, clean up water off of floor

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	65.00

Parts

Part #	Description	Qty	Price	Total
385311641	310 WATER VALVE -	1.00	38.08	38.08

Subtotal for Job #3: 103.08

Parts Total: 38.08
Labour Total: 130.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 168.08

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 10 Jun 2021

W/O: 63383
Promised Date: 14 MAY 21



Customer #: 51334
DECKARD, JARED A.



e- Authorization

6/10/20
10:39:43

Pre- Authorization number PA02842162 Reference no: 63383 Status: Approved Approved by harenk Approved date 6/4/2021
Customer Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV
600 E Baseline Rd
Evansville, IN 47725 4YDF30028M3106779 5/14/2021

Job Root or operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	5101914A Light, Clearance	0.00	1.10	0.50		1	0.20	Complaint:THE RIGHT TURN SIGNAL IS INOP Cause:start at 7way connection and check wire nuts are tight, and pull tail light and found it miss wired,trailer ground is wired to clearance light,trial right turn is wired to light groundtrial light is wired to light turn Correction:rewire light and test
2	6105115A Toilet - All - Repair	0.00	0.50			1	0.30	Complaint:THE WATER VALVE IS LEAKING ON THE TOILET. Cause:use a mirror to locate and remove valve retaining screw, remove valve, cut pinch ring off of line, remove valve, connect new valve to line, install in toilet, Correction:install retaining screw, connect to water line and test, clean up water off of floor

Pre- Authorization number PA02842162 0.50

For paper claims only use one pre-authorization number per warranty claim for
to complete a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

e-Authorization

6/10/20
10:41:10

Authorization number PA02821774 Reference no: 63383 Status: Approved Approved by rodrrd Approved date 5/12/2021
Customer Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDF30028M3106779 5/14/2021
600 E Baseline Rd
Evansville, IN 47725

Item	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1			0.00				1	0.50	Complaint:THE WATER VALVE THAT OPERATES OFF OF THE FOOT VALVE IS LEAKING ON THE SIDE OF THE TOILET Cause:INSPECTED TOILET AND FOUND THAT THE WATER VALVE THAT OPERATES OFF OF THE FOOT VALVE IS LEAKING ON THE SIDE OF THE TOILET Correction:WE WILL NEED TO REPLACE THE WATER VALVE THAT OPERATES OFF OF THE FOOT VALVE. KRV-VCB
2	6106815B	Toilet - Sealand b	0.00	1.00	0.50		1	0.50	Complaint:THE WATER VALVE THAT OPERATES OFF OF THE FOOT VALVE IS LEAKING ON THE SIDE OF THE TOILET Cause:INSPECTED TOILET AND FOUND THAT THE WATER VALVE THAT OPERATES OFF OF THE FOOT VALVE IS LEAKING ON THE SIDE OF THE TOILET Correction:WE WILL NEED TO REPLACE THE WATER VALVE THAT OPERATES OFF OF THE FOOT VALVE.

Authorization number PA02821774 0.50

paper claims only use one pre-authorization number per warranty claim for
a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the