



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 63685  
Promised Date: 25 MAR 21

### CUSTOMER WORK ORDER

WO #: 63685

Customer: 50965 - OLDHAM, BROOKE

A. - 812-431-9809

Tag:

Author: BH

Location: 0331 CHECK WORK

Stock #: 10730

Stock Desc: 2021 TT KEYSTONE

SPRINGDALE 1800BH

Chassis #: 4YDT18016MW107796

Serial #: 4YDT18016MW107796

Mileage:

Licence:

Invoice #:

Date In: 22 MAR 21

Promised: 25 MAR 21

Date Sched:

Completed: 25 MAR 21

Warr. Date: 13 MAR 21

#### Job #1 - Warranty

COMPLAINT: UNIT HAS WATER INSIDE THE FRONT CLOSET AFTER RAIN. INSTALL SEAL TECK MACHINE IF NEEDED

CORRECTION: TOOK PICS. INSTALLED A NEW TRIM PIECE ON THE ROOF. PUT 4 TUBES OF DICOR ON. CLEANED OFF PUTTY ON FRONT CORNERS. SILICONE BOTH CORNERS AND RUNNING LIGHTS. REMOVED INSIDE TRIM ON AIRCON. AND ADDED MORE SILICONE. WATER TESTED FOR 2 HOURS. NO LEAKS

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	52.00
Z990	MISCELLANEOUS REPAIR	BB	273.00
Z990	MISCELLANEOUS REPAIR	BB	0.00

#### Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-	4.00	6.21	24.84
500627	SILICONE - N PLUS	1.00	7.00	7.00

**Subtotal for Job #1: 356.84**

Parts Total:	31.84
Labour Total:	325.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>356.84</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 25 Mar 2021

Customer #: 50965  
OLDHAM, BROOKE A.



Pre-Authorization

Pre-Authorization number PA02782791 Reference no: 63685 Status: Approved Approved by films  
Serviceing Name Address Address Approved by Retail sold on  
Dealer VIN VIN

1194 Basden's American RV Basden's American RV 4YDT18016MW107796 3/13/2021  
600 E Baseline Rd  
Evansville, IN 47725

Nu r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2101428B	Roof - Ceiling Par	0.00	3.50	2.50		1	1.50	Complaint: UNIT HAS WATER INSIDE THE FRONT CLOSET AFTER RAIN. INSTALL SEAL TECK MACHINE IF NEEDED Cause: INSPECTED UNIT AND FOUND IT TO BE LEAKING WATER ACROSS TOP FRONT OF ROOF ALLOWING WATER TO RUN THROUGH GAP AND BEHIND MARKER LAMPS INTO THE CLOSET Correction: TOOK PIGS. INSTALLED A NEW TRIM PIECE ON THE ROOF. PUT 4 TUBES OF DICOR ON. CLEANED OFF PUTTY ON FRONT CORNERS. SILICONE BOTH CORNERS AND RUNNING LIGHTS. REMOVED INSIDE TRIM ON AIRCON. AND ADDED MORE SILICONE. WATER TESTED FOR 2 HOURS. NO LEAKS KRV- time approved per KRV flat rate

Pre-Authorization number PA02782791 2.50

For paper claims ~~only~~ use one pre-authorization number per warranty claim for  
State a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company