

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 63342

Completed : 28 FEB 21 Customer : 50885 - CARLSON, DAVID - 812-455-43
Licence # : Invoice # :
Stock No : 10855 Description : 2021 TT FOREST RIVER CHEROKEE WOLF
Tag : Date In : 05 FEB 21 Mileage : 0
Author : BH Promised : 27 FEB 21
Location : 0301 BH CLOSING TODDate Sched :
Serial# : 5ZT2CKEC7MY012361 Chassis# : 5ZT2CKEC7MY012361
Warr. Date : 27 FEB 21 Cust PO# :
Print Date :

Job # Description JOB INFORMATION Type Bill To

BUNK COMPLAINT: PRE DELIVERY INSPECTION NEW BUNKHOUSE I PDI PRE-D
CORRECTION: FIND UNIT AND BRING IN, FILL LP TANKS,
CHECK LIGHTS, BRAKES, TIRES, LUG NUTS,
ROOF, AC, REFER, FURNACE, WATER HEATER,
FILL TANKS AND DRAIN , CHECK WATER
SYSTEMS, ELETRIC SYSTEMS, WINTERIZE 2
GALLONS OF ATIFREEZE
BUNK COMPLAINT: FINAL PDI NEW BUNKHOUSE I PDI PRE-D
CORRECTION: FPD
3002 COMPLAINT: RECEIVER - UNIVERSAL SUV I DO DEALE
CORRECTION: INSTALLED UNIVERSAL RECEIVER AND POWERED
TAIL LIGHT CONVERTER
E2 COMPLAINT: 10K E2 EQUALIZER HITCH I DO DEALE
CORRECTION: GET AND INSTALL HITCH TO UNIT
BCWT COMPLAINT: BRAKE CONTROL & WIRING - SUV I DO DEALE
CORRECTION: INSTALLED BRAKE CONTROLER UNDER THE
DASH. HAD TO RUN ALL OF THE WIRING AND
INSTALLED A BRAKER UNDER THE HOOD.
INSTALLED A 7-WAY UNDER THE REAR BUMPER.
TESTED 7-WAY OUTPUT.
JACK COMPLAINT: INSTALL ELECTRIC TONGUE JACK I DO DEALE
CORRECTION: remove old jack and install eletric
jack, (jack dose not have wire
conetions in box) get conetions needed
and wire up
DELU COMPLAINT: DELUXE STARTER KIT I DO DEALE
CORRECTION: PUT KIT IN UNIT
WALK COMPLAINT: WALK THRU I PDI PRE-D
CORRECTION: DONE EF
1 COMPLAINT: BLACK TANK READS FULL BEFORE ADDING W 10024 FORES
WATER TO IT
CAUSE: RUN TANK FLUSHER TO FLUSH OUT BUILD
TRASH, AND TEST, MONITOR READS FULL,
DISCONNECTED DIODE PACK FROM WIRE, AND
TEST, READS, FULL, DISCONNECTED WIRE AT
MONITOR READS EMPTY, TEST WIRE FROM

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P

Work Order : 63342

 Job # Description JOB INFORMATION Type Bill To

MONITOR TO TANK IT IS SHORTED,
 CORRECTION: OPEN UP CABINET OVER DINNING ROOM TABLE
 REMOVE BOTTOM DRILL HOLES IN BRACING,
 DILL HOLE IN WALL, REMOVE OUTSIDE REFER
 AND CUT HOLE IN WALL DRILL HOLE IN FLOOR
 AND RUN WIRE THROUGH CABINET AND WALL
 DOWN THROUGH FLOOR AND INTO UNDERBELLY
 TO BACK OF UNIT AND ACROSS UNIT TO BLACK
 TANK, CONNECT UP WIRE TO MONITOR PANEL
 AND TANK , FILL HOLES AND INSTALL REFER,
 REBUILD CABINET TAPE UP HOLES IN
 UNDERBELLY INSTALL MONITOR PANEL

COMPLAINT: CAMERA NOT WORKING
 CAUSE: INPROPER INSTALL.

W 10024 FORES

CORRECTION: FOUND THAT THE WIRING HAD COME OUT OF
 THE CONNECTERS AND I HAD TO RECONNECT
 THE WIRING WITH NEW CONNECTERS. AFTER
 FIXING THE WIRING, THE CAMERA WAS
 WORKING. BUT AS SOON AS YOU TOOK THE
 MONITOR INSIDE THE CAR, IT WOULD DROP
 SIGNAL. I HAD TO CHANGE THE CAMERA
 SYSTEM TO GET IT TO WORK.

 Job # Part No Description PARTS Bill to Qty Price Total

3002	13200	14-C HIGHLANDER CL	I-DO	1	275.00	275.00
E2	14-1641	1000# E2 TRUNION H	I-DO	1	488.00	488.00
E2	21200	21200 REDUCER BUSH	I-DO	1	2.99	2.99
E2	40066	PACKAGED HITCH BAL	I-DO	1	16.99	16.99
BCWT	14636	7WAY PLASTIC CAR E	I-DO	1	7.99	7.99
BCWT	19-0938	9 WAY CONNECTOR -	I-DO	1	1.99	1.99
BCWT	19-1441	16-3030 30A CIRCUI	I-DO	1	5.99	5.99
BCWT	17-0081	#51120 BRAKE CONTR	I-DO	1	76.99	76.99
BCWT	56217	08-16 HIGHLANDER W	I-DO	1	53.99	53.99
JACK	5348	ELECTRIC TONGUE JA	I-DO	1	174.99	174.99
DELUX	40052	40052 BRASS W.P. R	I-DO	1	14.99	14.99
DELUX	14240	55165 PIGTAIL 30A	I-DO	1	14.99	14.99
DELUX	13-0181	40274 2-PLY TST TO	I-DO	1	5.99	5.99
DELUX	600885	D04-0650 15' SILVE	I-DO	1	54.99	54.99
DELUX	41600	41600 15-PK TST HI	I-DO	1	11.99	11.99
DELUX	10-0083	1/2" x 50' AQUAFLE	I-DO	1	26.99	26.99
2	732556	FURRIION 5" REAR CA	W-10024	1	286.35	286.35

 Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

HOUSE	Z990	MISC LABOUR CODE (EXTE	I-PDI	0.00	120.00	0.00
HOUSE	Z990	MISC LABOUR CODE (EXTE JP	I-PDI	0.83	120.00	99.60
HOUSE	Z990	MISC LABOUR CODE (EXTE JP	I-PDI	0.91	120.00	109.20
HOUSE	Z990	MISC LABOUR CODE (EXTE JP	I-PDI	0.48	120.00	57.60

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Work Order : 63342

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Job#  Lab Code  Description      LABOUR    Mech Bill to      Hrs      Rate      Total
*****
HOUSE Z990      MISC LABOUR CODE (EXTE JP    I-PDI        1.78      120.00     213.60
FINAL Z990      MISC LABOUR CODE (EXTE JP    I-PDI        1.50      130.00     195.00
  3002 Z990      MISC LABOUR CODE (EXTE GAH    I-DO         0.82       85.00      69.70
  3002 Z990      MISC LABOUR CODE (EXTE GAH    I-DO         0.38       85.00      32.30
    E2 Z990      MISC LABOUR CODE (EXTE GAH    I-DO         0.28       85.00      23.80
    E2 Z990      MISC LABOUR CODE (EXTE JP     I-DO         0.80       85.00      68.00
    E2 Z990      MISC LABOUR CODE (EXTE GAH    I-DO         0.17       85.00      14.45
BCWT BCWT      BRAKE CONTROL & WIRING GAH    I-DO         1.77       85.00     150.45
BCWT BCWT      BRAKE CONTROL & WIRING GAH    I-DO         0.57       85.00      48.45
BCWT BCWT      BRAKE CONTROL & WIRING GAH    I-DO         0.36       85.00      30.60
JACK Z990      MISC LABOUR CODE (EXTE JP     I-DO         0.03       75.00       2.25
JACK Z990      MISC LABOUR CODE (EXTE JP     I-DO         0.21       75.00      15.75
JACK Z990      MISC LABOUR CODE (EXTE JP     I-DO         0.51       75.00      38.25
WALK Z990      MISC LABOUR CODE (EXTE EF     I-PDI        1.50      130.00     195.00
  1 Z990      MISC LABOUR CODE (EXTE      W-10024      0.00      130.00       0.00
  1 Z990      MISC LABOUR CODE (EXTE JP     W-10024      3.00      130.00     390.00
  1 Z990      MISC LABOUR CODE (EXTE JP     W-10024      0.00      130.00       0.00
  1 Z990      MISC LABOUR CODE (EXTE JP     W-10024      2.00      130.00     260.00
  2 Z990      MISC LABOUR CODE (EXTE GAH    W-10024      0.50      130.00      65.00

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Job #  Excode    Description      EXTRAS      bill to      Qty      Price      Total
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HOUSE  LPG       LP GAS                      I-PDI        0.00       0.00       0.00
HOUSE  SS        SHOP SUPPLIES              I-PDI        0.00       0.00       0.00
  3002  FRT       FREIGHT                    I-DO         1.00      25.00      25.00
  3002  SS        SHOP SUPPLIES              I-DO         1.00      35.00      35.00
BCWT   SS        SHOP SUPPLIES              I-DO         0.00      20.00       0.00

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 CUSTOMER COMMENTS

RECEIVER BACK AT LIFT ON GREG'S RACK 2-23-21...CAM
 TOW CONNECTOR ARRIVED 2-22-21. IN BACK ROOM. MAB

CLAIM# 506836 1.0 APPROVED

CLAIM# 511445 4.0 HRS APPROVED ASKED FOR 6.7

 BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
I	DO	1234.86	494.00	0.00	60.00	0.00	1,788.86
I	PDI	0.00	870.00	0.00	0.00	0.00	870.00
W	10024	286.35	715.00	0.00	0.00	0.00	1,001.35
Totals		1521.21	2079.00	0.00	60.00	0.00	3,660.21

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FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	511445
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKEC7MY012361
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017D
Labor rate:	\$130.00	ITEM #	CKTR16FQ-D
OWNER INFORMATION		DEALER RO #	63342
DAVID CARLSON		CLAIM START DATE	03/04/2021
409 E MEADE DR		CLAIM END DATE	01/01/1900
Evansville, IN 47715			
USA			
Retail Date of Purchase	02/27/2021	WARRANTY EXPIRATION DATE	02/27/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-112-24-11-001350	Monitor Panel Wiring or Harness (pictures) - Electrical/Monitor Panel/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2021-03-04 09:23:48 :: BLACK TANK READS FULL BEFORE ADDING WATER TO IT. RUN TANK FLUSHER TO FLUSH OUT BUILD TRASH, AND TEST, MONITOR READS FULL, DISCONNECTED DIODE PACK FROM WIRE, AND TEST, READS, FULL, DISCONNECTED WIRE AT MONITOR READS EMPTY, TEST WIRE FROM MONITOR TO TANK IT IS SHORTED. OPEN UP CABINET OVER DINNING ROOM TABLE REMOVE BOTTOM DRILL HOLES IN BRACING, DILL HOLE IN WALL, REMOVE OUTSIDE REFER AND CUT HOLE IN WALL DRILL HOLE IN FLOOR AND RUN WIRE THROUGH CABINET AND WALL DOWN THROUGH FLOOR AND INTO UNDERBELLY TO BACK OF UNIT AND ACROSS UNIT TO BLACK TANK, CONNECT UP WIRE TO MONITOR PANEL AND TANK , FILL HOLES AND INSTALL REFER, REBUILD CABINET TAPE UP HOLES IN UNDERBELLY INSTALL MONITOR PANEL.			
	Model #	Dlr Sub Hrs	Sub Labor Amt	\$871.00
	Serial #	Appr Hrs	Appr Labor Amt	\$520.00
	Notes			

Submitted	Labor Amt	\$871.00	Approved	Labor Amt	\$520.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$871.00		Total	\$520.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

63342

CLAIM STATUS Authorized
CLAIM 506836
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CKEC7MY012361
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 017 / 017D
ITEM # CKTR16FQ-D
DEALER RO # 63342
CLAIM START DATE 03/01/2021
CLAIM END DATE 01/01/1900

Labor rate: \$130.00

OWNER INFORMATION

DAVID CARLSON
409 E MEADE DR
Evansville, IN 47715
USA

Retail Date of Purchase 02/27/2021

WARRANTY EXPIRATION DATE 02/27/2022

Claim Line Details

Labor

Line# 1

Operation Code

40-196-01-00-001382

Operational Description

Back Up Camera - Electrical/12 Volt Interior/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-03-01 11:11:25 :: CAMERA DOES NOT WORK INSIDE 1
FOUND CAMERA DOES NOT WORK. REPLACE CAMERA

Model #	DRWC4.3C	Dlr Sub Hrs	1.00	Sub Labor Amt	\$130.00
Serial #	107L022027780156	Appr Hrs	0.50	Appr Labor Amt	\$65.00

Notes

please attach picture of the model tag
I HAVE MORE PICS OF THE INFO THAT YOU ARE ASKING FOR

Submitted

Labor Amt	\$130.00
Parts & Freight	\$0.00
Total	\$130.00

Approved

Labor Amt	\$65.00
Parts & Freight	\$0.00
Total	\$65.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.