



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63332
Promised Date: 26 FEB 21

CUSTOMER WORK ORDER

WO #: 63332

Customer: 25042 - BARNHART, SCOTT -
812-459-0127

Tag:

Author: BJW

Location: 0330 GET CUSTOMER IN

Stock #:

Stock Desc: 2016 5W FOREST RIVER

XLR F380AMP

Chassis #:

Serial #: 4X4FXLR38GF160651

Mileage: 56144

Licence:

Invoice #:

Date In: 05 FEB 21

Promised: 26 FEB 21

Date Sched:

Completed: 31 MAR 21

Warr. Date:

Job #1 - Warranty

COMPLAINT: SAFETY RECALL 16V-457

BOLTS FOR EQUALIZERS BETWEEN TIRES.

TAKE PICTURES.....

CAUSE: RECALL

CORRECTION: REPLACE MORIDE CORRECT A TRACK BOLT AND ADJUSTER ,BOLT IS TO SHORT .
JACKED UP TRAILER TO GET WEIGHT OFF SPRING .REMOVED BOT AND ADJUSTER ,INSTALLED
NEW BOLT AND ADJUSTER ,TORQUED NUT.LET JACK DOWN

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GWG	65.00

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-RECALL	1.00	21.82	21.82

Subtotal for Job #1: 86.82

Parts Total:	0.00
Labour Total:	65.00
Sublet Total:	0.00
Extras Total:	21.82

WORK ORDER TOTAL: 86.82

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Apr 2021



Customer #: 25042
BARNHART, SCOTT



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

Labor rate: \$130.00

OWNER INFORMATION

JERRY CANTRELL
17620 SE 19TH PL
Silver Springs, FL 34488
USA

CLAIM STATUS Needs Review
CLAIM 551804
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4FXLR38GF160651
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 045 / 045
ITEM # XLF385AMP
DEALER RO # 63332
CLAIM START DATE 04/06/2021
CLAIM END DATE 01/01/1900

Retail Date of Purchase 01/27/2016

WARRANTY EXPIRATION DATE 01/27/2017

Claim Line Details

Labor
Line# 1 Operation Code Operational Description
RC-005-01-002979 16V457, 2016-334 - (REPLACE) EQUILIZER KNURLED BOLT AND NUT
NOT SEATED PROPERLY - Recall/Suspension/Replace/
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2021-04-06 14:58:08 :: RECALL 16V457 EQUILIZER
KNURLED BOLT AND NUT NOT SEATED REPLACE MORIDE CORRECT A TRACK BOLT AND ADJUSTER ,BOLT
IS TO SHORT . JACKED UP TRAILER TO GET WEIGHT OFF SPRING .REMOVED BOT AND
ADJUSTER ,INSTALLED NEW BOLT AND ADJUSTER ,TORQUED NUT.LET JACK DOWN
Model # Dlr Sub Hrs 1.00 Sub Labor Amt \$130.00
Serial # Appr Hrs 0.00 Appr Labor Amt \$0.00
Notes
HOW MANY SHACKLE AND BOLT KITS WERE REPLACED?

Submitted	Labor Amt	\$130.00	Approved	Labor Amt	\$0.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$130.00		Total	\$0.00

DEALER _____ DATE _____
SIGNATURE
I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER _____ DATE _____
SIGNATURE
All repairs described have been inspected and are satisfactory.