



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 63083
Promised Date: 31 MAR 21

CUSTOMER WORK ORDER

WO #: 63083

Customer: 27070 - ROTH, MARK A. -
812-430-9607

Tag:

Author: BH

Location: 0330 CHECK WOKR

Stock #: 10102

Stock Desc: 2019 5W KEYSTONE

MONTANA 3561RL

Chassis #: 4YDF35627K4701537

Serial #: 4YDF35627K4701537

Mileage: 0

Licence:

Invoice #:

Date In: 23 DEC 20

Promised: 31 MAR 21

Date Sched:

Completed: 31 MAR 21

Warr. Date: 30 NOV 19

Job #2 - Warranty

COMPLAINT: ADJUST BATHROOM DOOR REALIGN

CAUSE: ADJUST BATHROOM DOOR

CORRECTION: BOLT CAME OUT OF ROLLER . REMOVED ROLLER LOOSENED UO BOLT AT TOP OF DOOR REMOVED BOLT THREADED IT BACK IN ROOLER . INSTALLED ROLLER ASSEMBLE SLID IT IN BRACKET ON TOP OF DOOR ADJUSTED TILL DOOR OPEN AND CLOSES PROPERLY TIGHTENED JAM NUT

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GWG	0.00
Z990	MISCELLANEOUS REPAIR	GWG	0.00

Parts

Part #	Description	Qty	Price	Total
664458	TRACK-SLIDING DOOR	2.00	8.08	16.16
664460	TRACK-SLIDING DOOR	2.00	0.90	1.80

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-TRACK	0.00	10.99	0.00

Subtotal for Job #2: 17.96

Job #7 - Warranty

COMPLAINT: POWER RECLINERS HEAT DOES NOT WORK

CORRECTION: installed new heaters in both chairs.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	30.00
Z990	MISCELLANEOUS REPAIR	GWG	48.00
Z990	MISCELLANEOUS REPAIR	GWG	60.00
Z990	MISCELLANEOUS REPAIR	BRM	97.50
Z990	MISCELLANEOUS REPAIR	BRM	78.00
Z990	MISCELLANEOUS REPAIR	BRM	65.00

Parts

Part #	Description	Qty	Price	Total
354491	12V Seat Heat Pad	2.00	37.98	75.96

Customer #: 27070
ROTH, MARK A.



Other Services

Code	Description	Qty	Price	Total
FRT	UPS-HEAT PADS	0.00	11.67	0.00
FRT	UPS-HEAT PADS (LIPPERT)	1.00	7.80	7.80

Subtotal for Job #7: 462.26

Parts Total: 93.92
Labour Total: 378.50
Sublet Total: 0.00
Extras Total: 7.80
WORK ORDER TOTAL: 480.22

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 31 Mar 2021



e-Authorization

Pre-authorization number PA02704899 Reference no: 60884 Status: Approved Approved by WillT Approved date 11/24/2021
Customer Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDF35627K4701537 11/30/2019
600 E Baseline Rd
Evansville, IN 47725

Item	Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3312506B	Sofa - Recliner Co	0.00	1.00	1.00		1	0.20	Complaint: PART#612435 SOFA- THEATER SEAT HAS NO HEAT ON EITHER SIDE. EVERYTHING ELSE WORKS. Cause: SEAT HEATER FAILURE. CHECKED VOLTAGE GOING TO SEAT HEATERS. HEATERS HAD 11.91 VOLTS BUT, WERE NOT PRODUCING HEAT. Correction: REPLACE THEATER SEAT? KRV_VCB-LCI - case 2508853. auth for replacement of both heating elements

Pre-authorization number PA02704899 1.00

For paper claims, only use one pre-authorization number per warranty claim for a single repair. Please provide a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and submit to the manufacturer.