



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 61765
Promised Date: 31 DEC 21

CUSTOMER WORK ORDER

WO #: 61765

Customer: 50178 - SKIMMERHORN,
JOHN D. - 812-403-0887

Tag:

Author: BH

Location: 0320 CHECK STATUS

Stock #: 10370

Stock Desc: 2020 TT FOREST RIVER

CHEROKEE GREY WOLF 26MK

Chassis #: 4X4TCKB24LK063698

Serial #: 4X4TCKB24LK063698

Mileage: 0

Licence:

Invoice #:

Date In: 13 JUL 20

Promised: 31 DEC 21

Date Sched:

Completed: 18 MAR 21

Warr. Date: 10 JUL 20

Job #1 - Warranty

COMPLAINT: TRIM BELOW KITCHEN SINK AND REFER IS DAMAGED

CAUSE: REPLACE THE TRIM AND WOOD AROUND THE FRIDGE

CORRECTION: REMOVED FREIGE. REMOVE CONVERTOR. REMOVED WHOLE FRAME. BUILD NEW FRAME. INSTALLED. PUT BACK FREIGE AND CONVERTOR. REMOVE DAMAGED WOOD UNDER SINK AREA. REMOVE DRAWERS. BUILD NEW FRAME AND INSTALL. PUT BACK DRAWERS. SILICONE BOTTOM OF CABINETS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	157.30
Z990	MISC LABOUR CODE (EXTERNAL)	BB	234.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	236.60
Z990	MISC LABOUR CODE (EXTERNAL)	BB	261.30

Parts

Part #	Description	Qty	Price	Total
301108230A	2" MESA MAPLE STIL	6.00	3.77	22.62
4841	STILE, MESA MAPLE	6.00	4.44	26.64
301108232A	3" MESA MAPLE STIL	6.00	4.38	26.28

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-FIRST SET OF STILES	1.00	21.92	21.92
FRT	UPS-REMAILNING STILES	1.00	24.38	24.38

Subtotal for Job #1: 1,011.04

Job #2 - Warranty

COMPLAINT: BATHROOM DOOR HAS KNICK IN THE FINISH
TOUCH UP IF POSSIBLE

CORRECTION: TOUCHED UP DOOR WITH STAIN MARKER

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	12.00

Subtotal for Job #2: 12.00

Job #3 - Warranty

COMPLAINT: SPEAKERS ON THE OUTSIDE SOUND BLOWN



Customer #: 50178
SKIMMERHORN, JOHN D.

CAUSE: SPEAKERS ARE BLOWN NED TO REPLACE

CORRECTION: CHECKED SPEAKERS. AND BEN SAID ORDER 2 MORE. 3/11/21. REMOVED
SPEAKERS. INSTALLED NEW SPEAKERS AND SILICONED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	TEL	60.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Parts

Part #	Description	Qty	Price	Total
F100141435	SPEAKER, DRIVEN 5.	2.00	5.66	11.32

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SPEAKERS	1.00	15.13	15.13

Subtotal for Job #3: 86.45

Parts Total: 86.86
Labour Total: 961.20
Sublet Total: 0.00
Extras Total: 61.43

WORK ORDER TOTAL: 1,109.49

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Customer Signature : _____

Date: 18 Mar 2021



FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	519770
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB24LK063698
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017C
Labor rate:	\$130.00	ITEM #	CCKT26MK
OWNER INFORMATION		DEALER RO #	61765
JOHN SKIMMERHORN		CLAIM START DATE	03/11/2021
225 N BIRCH DR		CLAIM END DATE	01/01/1900
Grandview, IN 47615			
USA			
Retail Date of Purchase	07/01/2020	WARRANTY EXPIRATION DATE	07/01/2021

Claim Line Details

Labor							
Line# 1	Operation Code	Operational Description					
	70-148-01-00-001701	Speaker (pictures) (Read Notes!!!) - Appliances/Radio/Replace/No Tread Code					
	Complaint, Cause, Correction						
	Original Note : bhoffman@americanrvcenter.com, 2021-03-11 09:59:59 :: OUTSIDE SPEAKERS ARE BLOWN SPEAKERS ARE BLOWN REPLACE BOTH OUTSIDE SPEAKERS						
	Model #	DR5.25LEDB	Dlr Sub Hrs	0.80	Sub Labor Amt	\$104.00	
	Serial #		Appr Hrs	0.40	Appr Labor Amt	\$52.00	
	Notes						

Submitted	Labor Amt	\$104.00	Approved	Labor Amt	\$52.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$104.00		Total	\$52.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	528781
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB24LK063698
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017C
Labor rate:	\$130.00	ITEM #	CCKT26MK
OWNER INFORMATION		DEALER RO #	61765
JOHN SKIMMERHORN		CLAIM START DATE	03/18/2021
225 N BIRCH DR		CLAIM END DATE	01/01/1900
Grandview, IN 47615			
USA			
Retail Date of Purchase	07/01/2020	WARRANTY EXPIRATION DATE	07/01/2021

Claim Line Details

Labor

Line# 1

Operation Code

30-102-01-00-001096

Operational Description

Interior Trim or Moldings, each (pictures) - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-03-18 15:17:59 :: TRIM BELOW KITCHEN SINK AND REFER IS DAMAGED REPLACE THE TRIM AND WOOD AROUND THE FRIDGE

Model #

Serial #

Dir Sub Hrs

Appr Hrs

4.50

4.00

Sub Labor Amt

Appr Labor Amt

\$585.00

\$520.00

Notes

Submitted

Labor Amt	\$585.00
Parts & Freight	\$0.00
Total	\$585.00

Approved

Labor Amt	\$520.00
Parts & Freight	\$0.00
Total	\$520.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.