



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 61549  
Promised Date: 31 DEC 21

## CUSTOMER WORK ORDER

WO #: 61549

Customer: 48575 - BELCHER, MARVIN -  
812-630-3143

Tag:

Author: BH

Location: 0421 CHECK FR FOR AUTH

Stock #: 10480

Stock Desc: 2021 TT FOREST RIVER  
CHEROKEE 234DC

Chassis #: 4X4TCKY2XMX146127

Serial #: 4X4TCKY2XMX146127

Mileage: 0

Licence:

Invoice #:

Date In: 15 JUN 20

Promised: 31 DEC 21

Date Sched:

Completed: 16 APR 21

Warr. Date: 08 MAY 20

### Job #3 - Warranty

FLOOR BEAM IN FRONT OF STOVE/RANGE POPS AND MOVES WHEN SLIDE ROOM IS EXTENDED.

Subtotal for Job #3: 0.00

### Job #4 - Warranty

CEILING PANEL OVER DINETTE IS HANGING  
DOWN AND NOT ATTACHED TO CEILING STUDS

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) |          | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | BRM      | 0.00  |

#### Parts

| Part #     | Description         | Qty   | Price | Total |
|------------|---------------------|-------|-------|-------|
| 30I108406A | CEILING, SNAP TRIM  | 2.00  | 1.43  | 2.86  |
| F100034200 | GIMP - CEILING      | 35.00 | 0.09  | 3.15  |
| 30I112098A | PANELING - CHEROKEE | 2.00  | 35.97 | 71.94 |

#### Other Services

| Code | Description       | Qty  | Price  | Total  |
|------|-------------------|------|--------|--------|
| FRT  | UPS-TRIM AND GIMP | 1.00 | 101.62 | 101.62 |

Subtotal for Job #4: 179.57

### Job #1 - Warranty

DOOR SIDE BACK TIRE THE METAL FENDER AREA IS BOWED IN A LITTLE

#### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | 0.00  | 0.00  |

Subtotal for Job #1: 0.00

### Job #2 - Warranty

THERE IS A BLUE WIRE AT THE BACK OF THE CAMPER HANGING OUT OF THE UNDER BELLY  
DONT KNOW WHERE IT GOES OR IS COMING FROM

Subtotal for Job #2: 0.00

### Job #5 - Warranty

DOOR IS SCRATCHED AND WILL NOT CLOSE ALL THE WAY AT THE TOP AND ON THE BOTTOM  
RIGHT IT IS COMING APART



Customer #: 48575  
BELCHER, MARVIN

Subtotal for Job #5: 0.00

**Job #6 - Warranty**

TRIM ON THE SLIDE ROOM ON THE FRONT IS COMING OFF AND NEEDS TO BE PUT BACK

Subtotal for Job #6: 0.00

**Job #7 - Warranty**

COMPLAINT: DO A CAMBER TEST ON THE FRAME

CORRECTION: .

**Labor**

| Code | Description                 | Mechanic | Total  |
|------|-----------------------------|----------|--------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | GAH      | 0.00   |
| Z990 | MISC LABOUR CODE (EXTERNAL) | GAH      | 120.00 |

Subtotal for Job #7: 120.00

**Job #8 - Warranty**

IN THE SLIDE ROOM ON THE RIGHT HAND SIDE THE TRIM IS COMING APART AND NEEDS TO BE STAPLED

Subtotal for Job #8: 0.00

Parts Total: 77.95  
Labour Total: 120.00  
Sublet Total: 0.00  
Extras Total: 101.62  
**WORK ORDER TOTAL: 299.57**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 16 Apr 2021



# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106

BASDEN RV CENTER INC  
DBA AMERICAN RV CENTER  
600 E BASELINE ROAD

EVANSVILLE, IN 47725  
USA

CLAIM STATUS

Authorized

CLAIM

552795

CLAIM ORIGIN

WEB

ORIGINAL CLAIM ID

VIN

4X4TCKY2XMX146127

CHASSIS VIN

MILEAGE

0

SITE/WAREHOUSE

017 / 017A

ITEM #

ACKT234DC

DEALER RO #

61549

CLAIM START DATE

04/07/2021

CLAIM END DATE

01/01/1900

Labor rate: \$130.00

## OWNER INFORMATION

MARVIN BELCHER  
4415 BADEN STRASSE  
Jasper, IN 47546  
USA

Retail Date of Purchase 05/08/2020

WARRANTY EXPIRATION DATE

05/08/2021

## Claim Line Details

### Labor

Line# 1

#### Operation Code

30-103-24-00-001125

#### Operational Description

Linoleum (pictures) - Interior/Flooring/Repair/No Tread Code

#### Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-04-07 10:25:42 :: CAMBER TEST Maddison Byerley  
TOLD ME SHE APPROVED 1 HR TO DO CAMBER TEST ON UNIT BEFORE IT WENT TO FACTORY FOR THEM  
TO FIX Additional Note : bhoffman@americanrvcenter.com, 2021-04-07 10:26:28 :: SHE HAS ALL OF THE  
PHOTOS

Model #

Dir Sub Hrs

1.00

Sub Labor Amt \$130.00

Serial #

Appr Hrs

1.00

Appr Labor Amt \$130.00

Notes

## Submitted

Labor Amt \$130.00  
Parts & Freight \$0.00  
Total \$130.00

## Approved

Labor Amt \$130.00  
Parts & Freight \$0.00  
Total \$130.00

DEALER  
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER  
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.