



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64664
Promised Date: 30 JUN 21

CUSTOMER WORK ORDER

WO #: 64664

Customer: 50599 - CROSS, ERIC D. -
812-393-9392

Tag:

Author: BH

Location: BAS

Stock #: 10770

Stock Desc: 2020 TT COACHMEN
CATALINA 26TH

Chassis #: 5ZT2CARB1LU035202

Serial #: 5ZT2CARB1LU035202

Mileage: 0

Licence:

Invoice #:

Date In: 09 JUL 21

Promised: 30 JUN 21

Date Sched:

Completed: 09 JUL 21

Warr. Date: 29 OCT 20

Job #1 - Warranty

COMPLAINT: CHECK A/C NOT WORKING CUSTOMER WAS RUNNING ON GEN WITH NO HARD STAP KIT ON THE A/C. TEMP OUTSIDE 80DEGS NOT RAINING SUNNY DAY. HE IS GOING TO CHECK ON POLE AND CALL BACK UNIT WAS NOT WORKING AT ALL WHEN PLUGGED IN ALSO

CAUSE: replace a/c

CORRECTION: TOOK READINGS AND WATING TO FILL OUT PAPER WORK
removed damaged a/c and replaced with new one, tested unit to make sure it cooled.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	132.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Subtotal for Job #1: 132.00

Parts Total: 0.00
Labour Total: 132.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 132.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Jul 2021



Customer #: 50599
CROSS, ERIC D.



ATTN:

DATE: 6-21-21

Coleman-Mach®

An AIRXCEL Brand

RVP TECH: ONLINE

TRACKING #: BLANKET

COOLING PERFORMANCE WORKSHEET

❖ THIS IS NOT A CLAIM FORM ❖

THIS FORM WILL NEED TO BE COMPLETED ENTIRELY, OR THE REQUEST WILL BE DENIED*This form cannot be submitted until all **required** sections have been completed and signed. Once you complete the signature field this form will automatically save a copy to your computer, then please click the SUBMIT button.*

COOLING PERFORMANCE CHECKOUT PROCEDURES:

SECTION 1: (Required)

FACILITY NAME: Basden's American RV Center		
ADDRESS: 600 East Baseline Road		
CITY: Evansville	ST: IN	ZIP: 47725
PHONE: 812-867-5200		
EMAIL: parts@americanrvcenter.com		

SECTION 3:

Does the compressor attempt to start?	☒ YES	☐ NO
Voltage to Unit?	120	VOLTS AC
Is the compressor tripping?	☐ OVERLOAD	☐ BREAKER
Amp Draw (black wire at compressor)?	4.7	AMPS
PTCR/Start Kit Good?	☒ YES	☐ NO
Ceiling Assembly Type:	☒ DUCTED	☐ NON-DUCTED
	☐ NONE	

SECTION 5: (OEM INFO)

VIN: 5ZT2CARB1LU035202
PRE-AUTHORIZATION #:

IF THE AIR CONDITIONER IS RETURNED TO US, AND OUR DIAGNOSTIC CHECKOUT PROVES THE AIR CONDITIONER IS OPERATING PROPERLY, YOUR FIRM WILL BE CHARGED FOR THE AIR CONDITIONER AND ASSOCIATED FREIGHT COSTS.

❖ If you don't receive a response within 24 hours, please contact us! ❖

SUBMIT

SECTION 2: (Required)

AC/HP MODEL:	48253c866
AC/HP SERIAL #:	190526323
DATE OF PURCHASE:	10-29-20
WHAT TYPE OF APPLICATION IS THIS UNIT INSTALLED ON?	COACHMEN Model: 26TH TRAVEL TRAILER Serial#: 5ZT2CARB1LU035202
PO NUMBER:	64472

SECTION 4:

To complete the following, you **MUST START and RUN** the unit in the **HIGH COOL** position for 15-20 minutes prior to taking **ANY** measurements.

DO NOT USE A LASER THERMOMETER

Outdoor Temperature:	83	°F
Temp at Return Air Grill:	83	°F
Temp at Supply Register:	84	°F

SECTION 6: (DEALER INFO)

DEALER NUMBER: 6712400
ADVISOR NAME: BRETT BRADLEY

SECTION 7:

06/21/2021

NOTE: By signing and dating this form, you verify and guarantee the information as recorded above is truthful and accurate.

DATE

AUTHORIZED SIGNATURE OF RESPONSIBLE PARTY

If this form cannot be completed using Adobe Acrobat Reader, please download a copy, complete and email to RVPCPW@airxcel.com

ATTN:

DATE:

6-21-21

Coleman-Mach®

An AIRXCEL Brand

RVP TECH: ONLINE

TRACKING #: BLANKET

COOLING PERFORMANCE WORKSHEET

❖ THIS IS NOT A CLAIM FORM ❖

THIS FORM WILL NEED TO BE COMPLETED ENTIRELY, OR THE REQUEST WILL BE DENIED*This form cannot be submitted until all **required** sections have been completed and signed. Once you complete the signature field this form will automatically save a copy to your computer, then please click the SUBMIT button.*

COOLING PERFORMANCE CHECKOUT PROCEDURES:

SECTION 1: (Required)

FACILITY NAME: Basden's American RV Center		
ADDRESS: 600 East Baseline Road		
CITY: Evansville	ST: IN	ZIP: 47725
PHONE: 812-867-5200		
EMAIL: parts@americanrvcenter.com		

SECTION 3:

Does the compressor attempt to start?	☒ YES	☐ NO
Voltage to Unit?	120 VOLTS AC	
Is the compressor tripping?	☐ OVERLOAD	☐ BREAKER
Amp Draw (black wire at compressor)?	4.7 AMPS	
PTCR/Start Kit Good?	☒ YES	☐ NO
Ceiling Assembly Type:	☒ DUCTED ☐ NON-DUCTED ☐ NONE	

SECTION 5: (OEM INFO)

VIN: 5ZT2CARB1LU035202
PRE-AUTHORIZATION #:

IF THE AIR CONDITIONER IS RETURNED TO US, AND OUR DIAGNOSTIC CHECKOUT PROVES THE AIR CONDITIONER IS OPERATING PROPERLY, YOUR FIRM WILL BE CHARGED FOR THE AIR CONDITIONER AND ASSOCIATED FREIGHT COSTS.

❖ If you don't receive a response within 24 hours, please contact us! ❖

SUBMIT

SECTION 2: (Required)

AC/HP MODEL:	48253c866
AC/HP SERIAL #:	190526323
DATE OF PURCHASE:	10-29-20
WHAT TYPE OF APPLICATION IS THIS UNIT INSTALLED ON?	COACHMEN Model: 26TH TRAVEL TRAILER Serial#: 5ZT2CARB1LU035202
PO NUMBER:	64472

SECTION 4:

To complete the following, you **MUST START and RUN** the unit in the **HIGH COOL** position for 15-20 minutes prior to taking **ANY** measurements.

DO NOT USE A LASER THERMOMETER

Outdoor Temperature:	83 °F
Temp at Return Air Grill:	83 °F
Temp at Supply Register:	84 °F

SECTION 6: (DEALER INFO)

DEALER NUMBER: 6712400
ADVISOR NAME: BRETT BRADLEY

SECTION 7:

NOTE: By signing and dating this form, you verify and guarantee the information as recorded above is truthful and accurate.

DATE

AUTHORIZED SIGNATURE OF RESPONSIBLE PARTY

If this form cannot be completed using Adobe Acrobat Reader, please download a copy, complete and email to RVPCPW@airxcel.com



Air Conditioner Performance Check-List for Warranty Coverage

Once Completed – Email to techservice@dometicusa.com or fax to (574) 389-3975

**Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.*

Dealer Name _____ Dealer Account # _____
Dealer Phone _____ Dealer Fax _____
Dealer Contact _____ Dealer PO # / Ref # _____
Customer Name _____
Customer Address _____
City _____ State _____ Zip _____
Coach Manufacturer _____ Coach Model _____
Complete Coach VIN # _____ Year of Coach _____

Original Owner? ☐ Yes ☐ No

***** Original retail date of purchase or indicate if unit is "Stock" *****

Coleman
Dometic
Model/MFG # _____

Coleman
Dometic
8-digit Serial # _____

Nature of the complaint: _____

Aircon Blowing Warm Air

Thermostat / Controls (check all that apply and indicate color below)

☐ Bi-Metal ☒ Analog ☐ Sgl Zone LCD ☐ 4-button CCC ☐ 5-button CCC ☐ 10-button CCC2 ☐ Mechanical ADB

Diagnostic Information

If there is a visible leak within the AC unit, where is the leak located? _____

***** If a leak is identified, no additional testing is required *****

Does the compressor run? yes

Amp draw of the blue compressor wire: 16.07

Outdoor/ambient temperature at the upper unit during the testing period: _____

AC Volts _____

**After running the AC unit on HIGH COOL for at least 15 minutes please provide:*

Return/Intake Temperature _____

Discharge/Output Temperature _____

Part

Defect

Shroud

Fan Motor

Fan Blade

Evap. Blower Wheel

Cond. Blower Wheel

Run Capacitor

Start Capacitor/PTCR

Wiring

Thermostat

Control Board/Kit

Freeze Sensor

Other

Part #

Part #

MODEL NO. **48253C866**

SERIAL NO.

NO.

MACH 3 PLUS A/C



190526323

Color

AC Volts

white

Amp Draw

2.8

yellow wire

mi 48253C866
51 190526323
MACH 3 PLUS A/C